CÉCI User Satisfaction Survey 2024

How the survey was conducted

Account holders

from Dec. 6th 2024 to Dec. 18th 2024

3 emails to the mailing list

Who responded to the survey

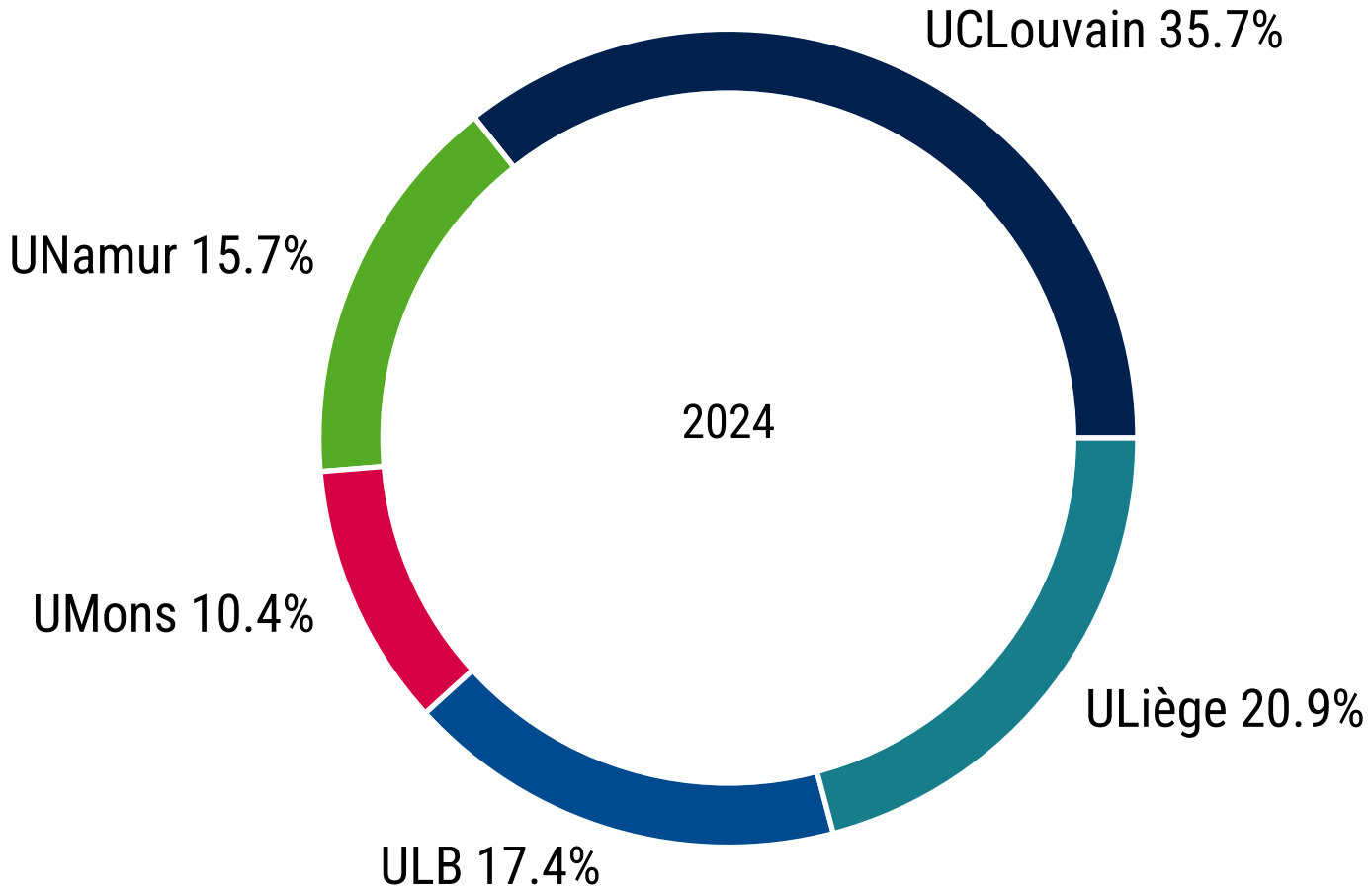
115
respondents

out of 723 active users in 2024
(693 in 2020)

77
responded for the first time

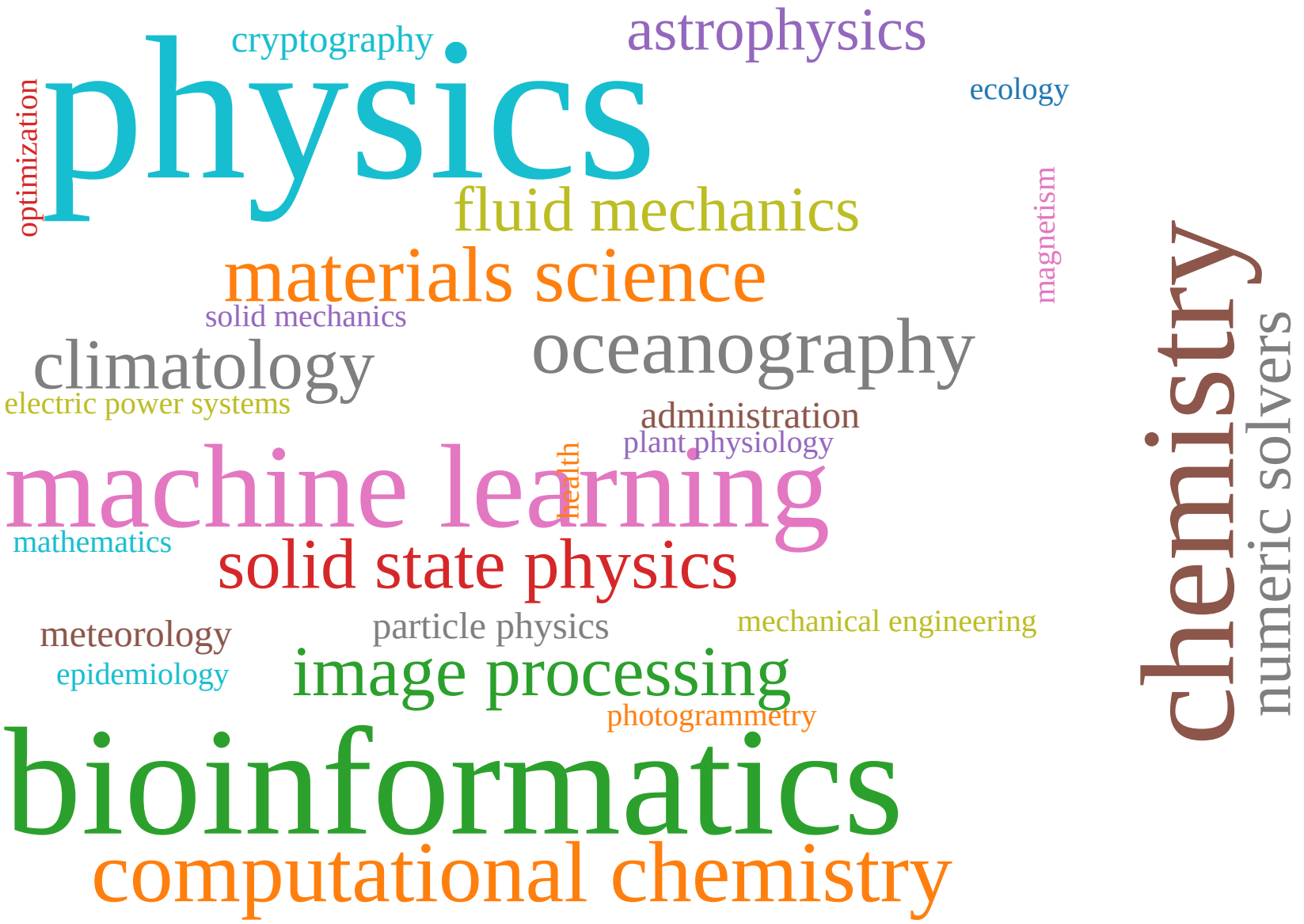
2023: 87
2022: 49
2021: 95

Affiliation

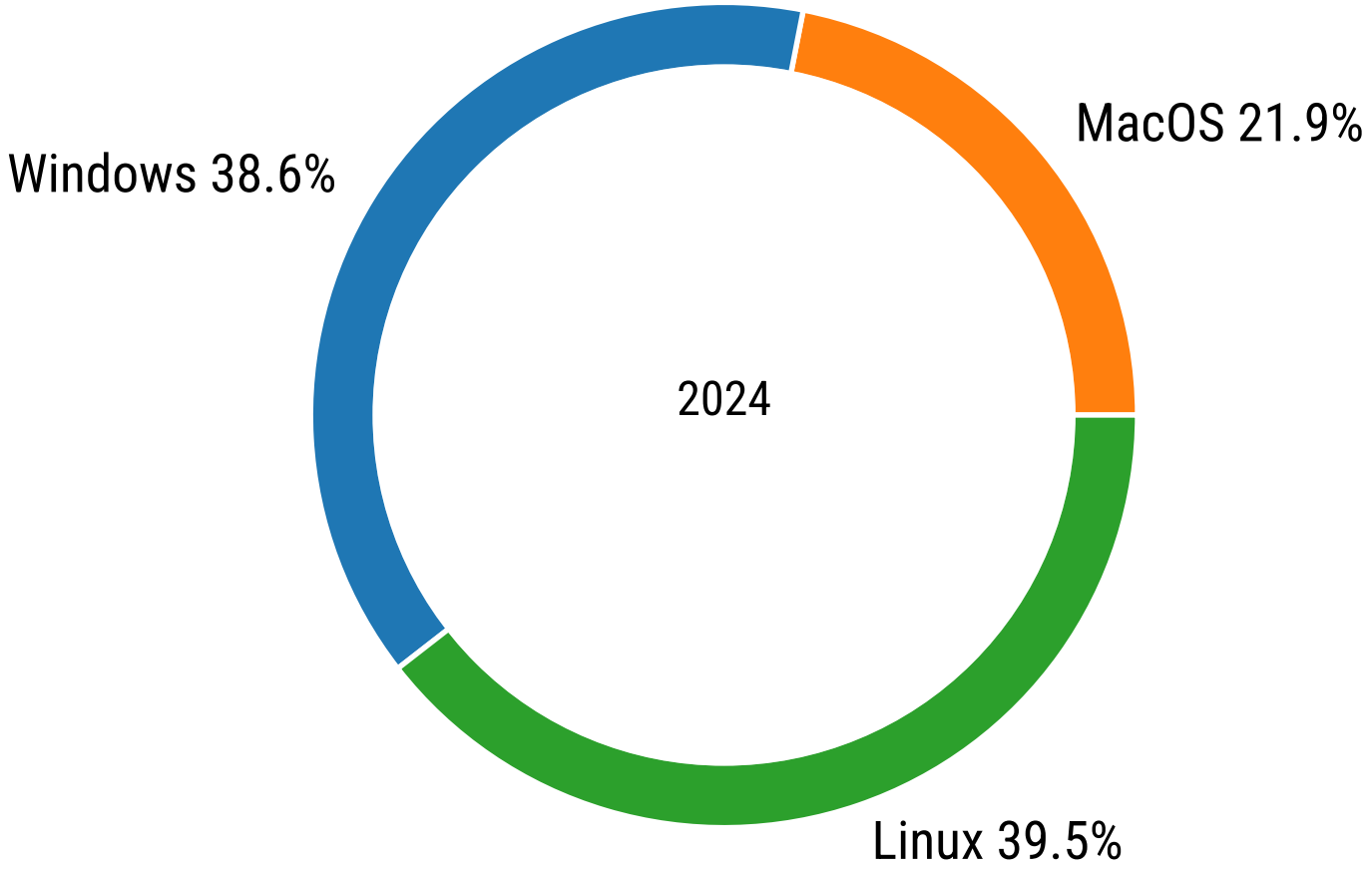


Similar to 2023

What users do

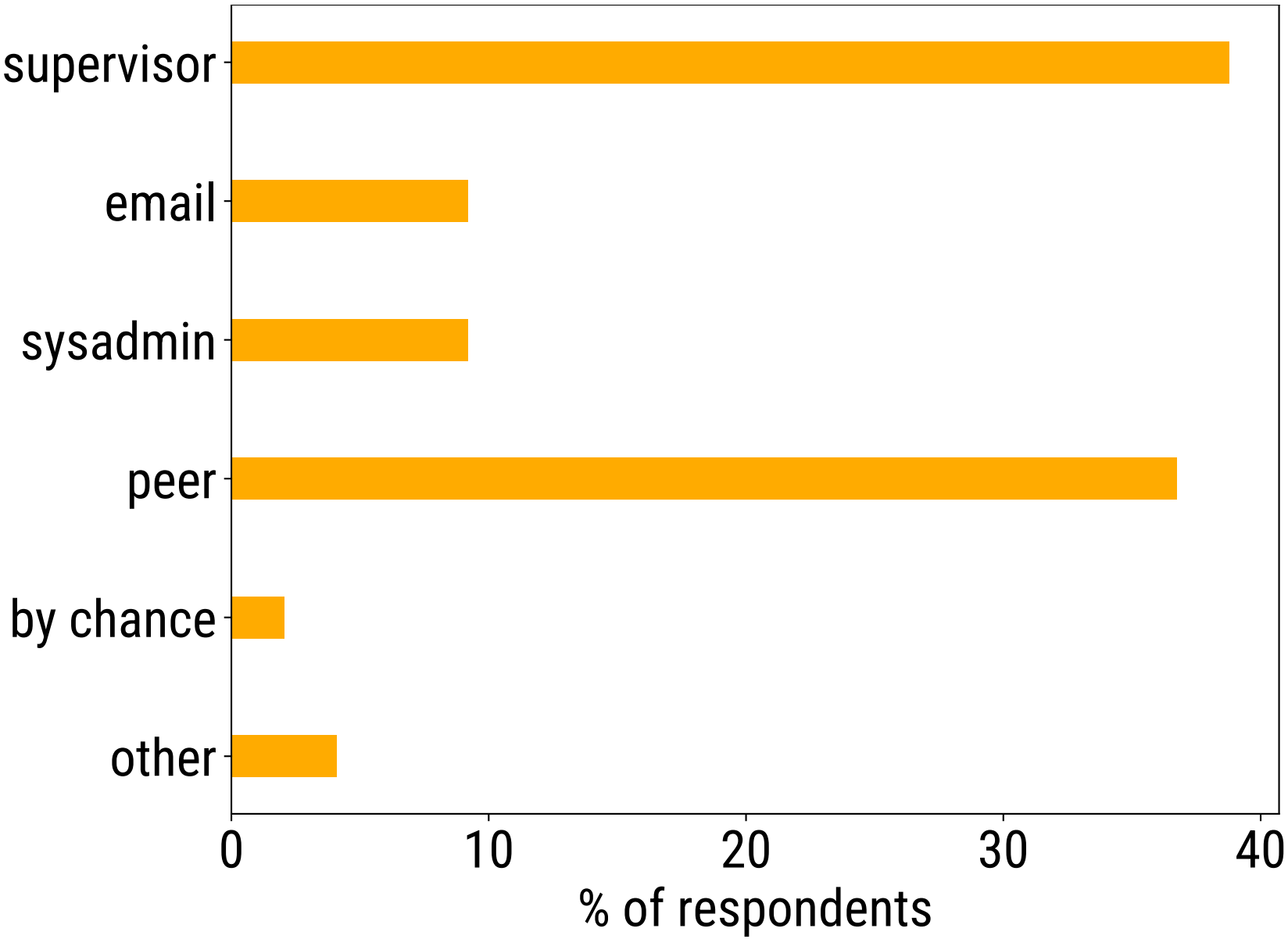


What users use



Windows gain, MacOS loss

How users found out about CÉCI



How easy was it to create an account

2023: 91%
2022: 81%
2021: 85%

How easy was it to connect with SSH

2023: 82%
2022: 81%
2021: 80%

How easy was it to find help

2023: 76%
2022: 75%
2021: 79%

About the training sessions

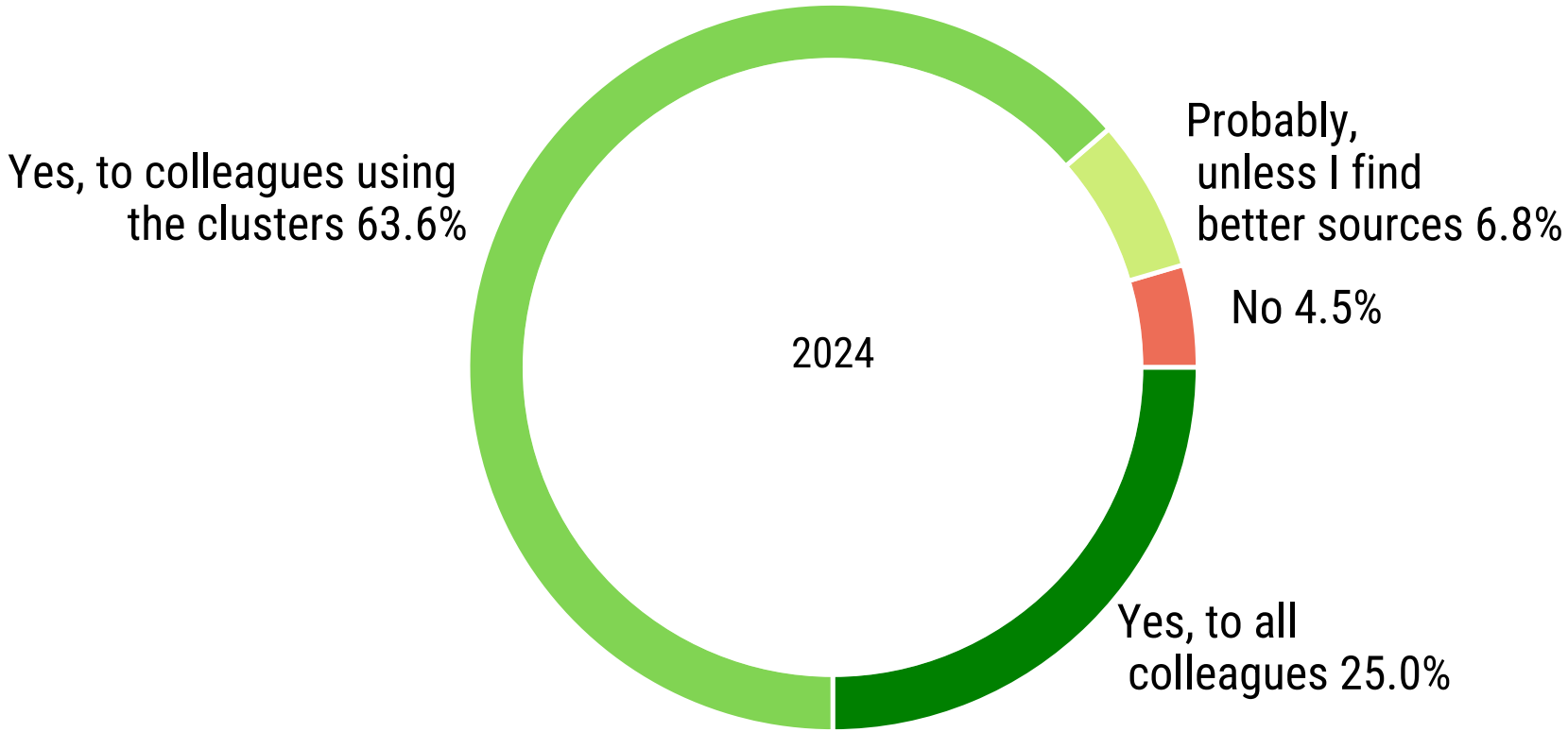
38% attended

at least one session in the past

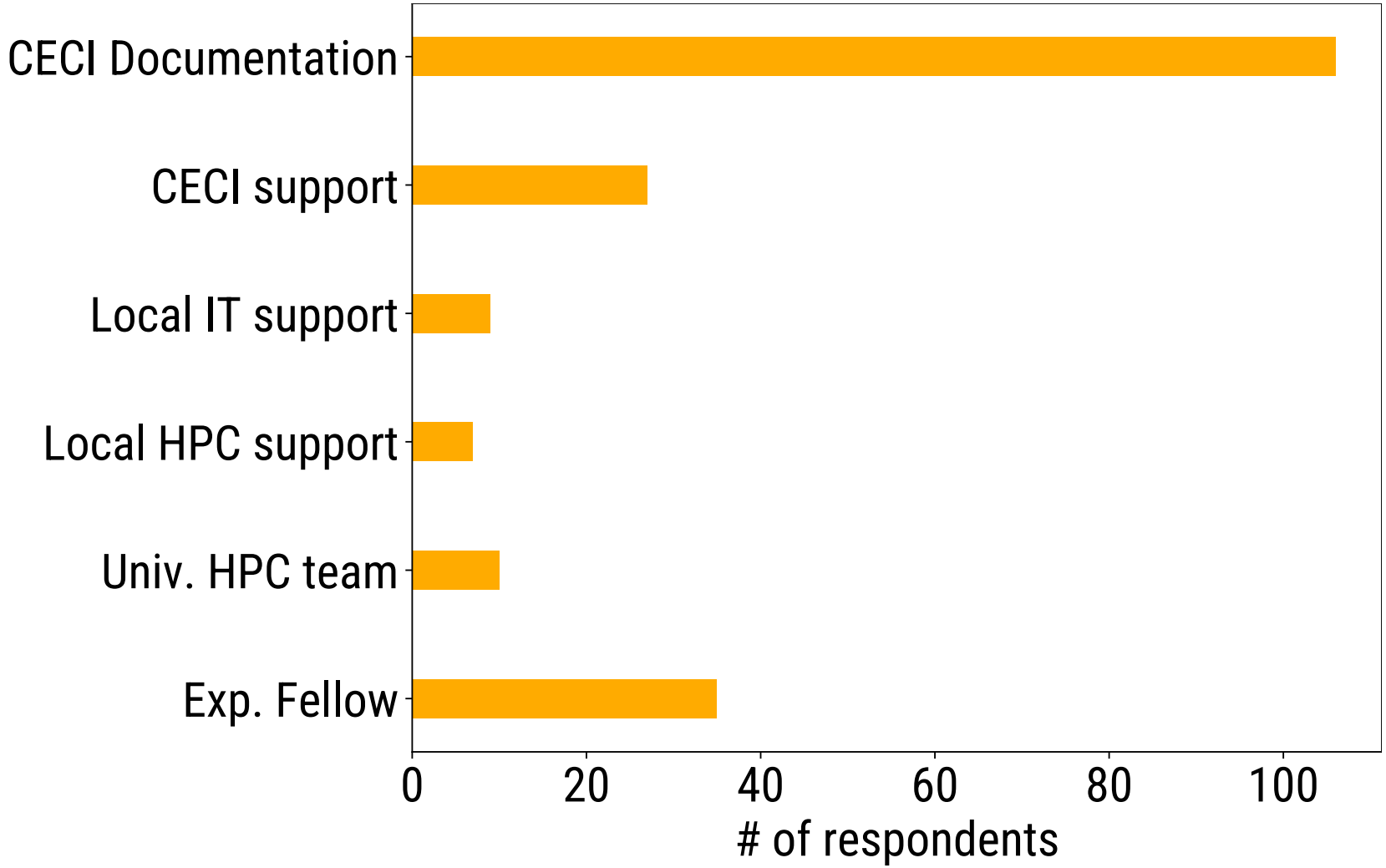
93% know

about the CISM/CÉCI training sessions

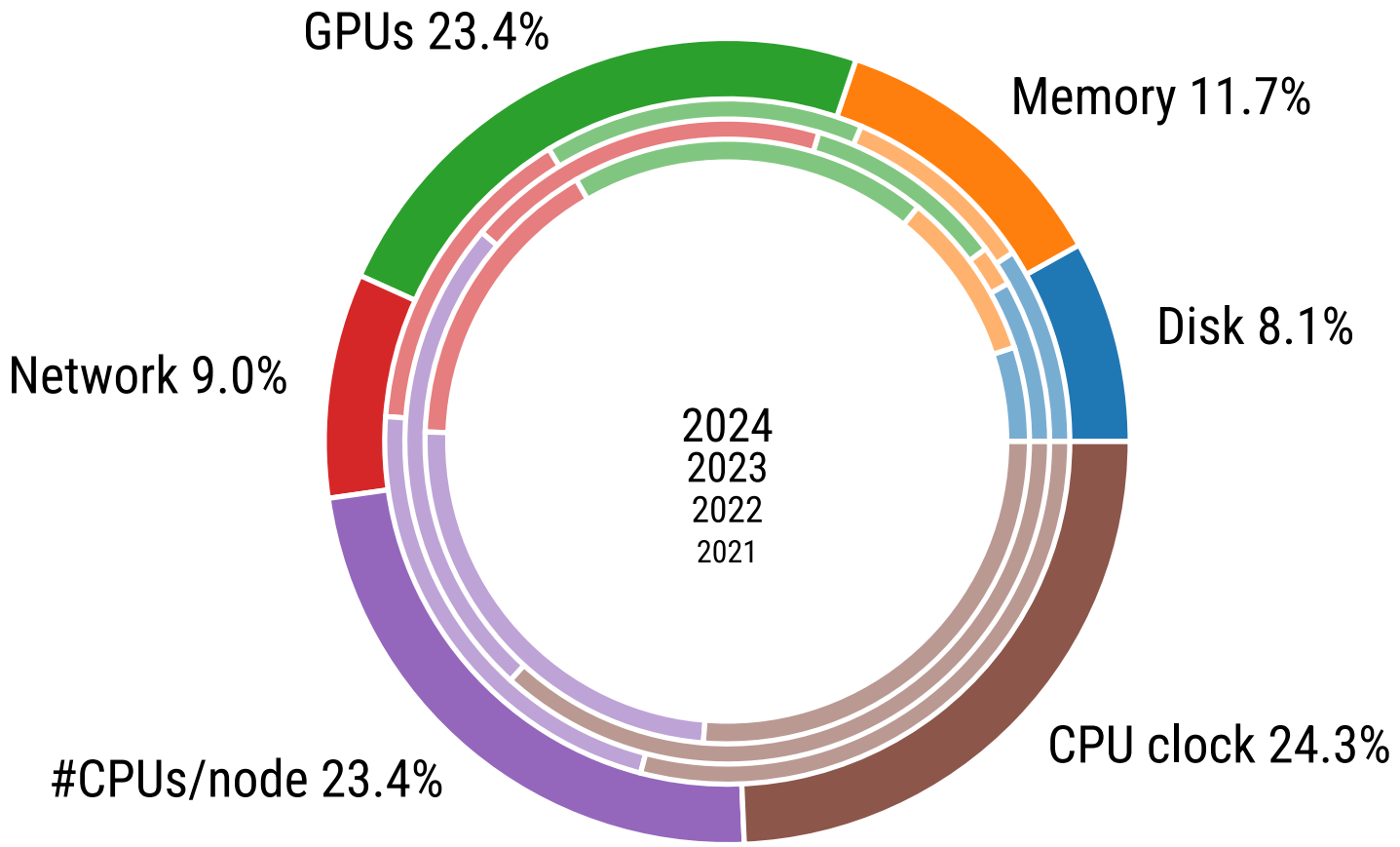
Would you recommend the training sessions?



What is your primary source of information?

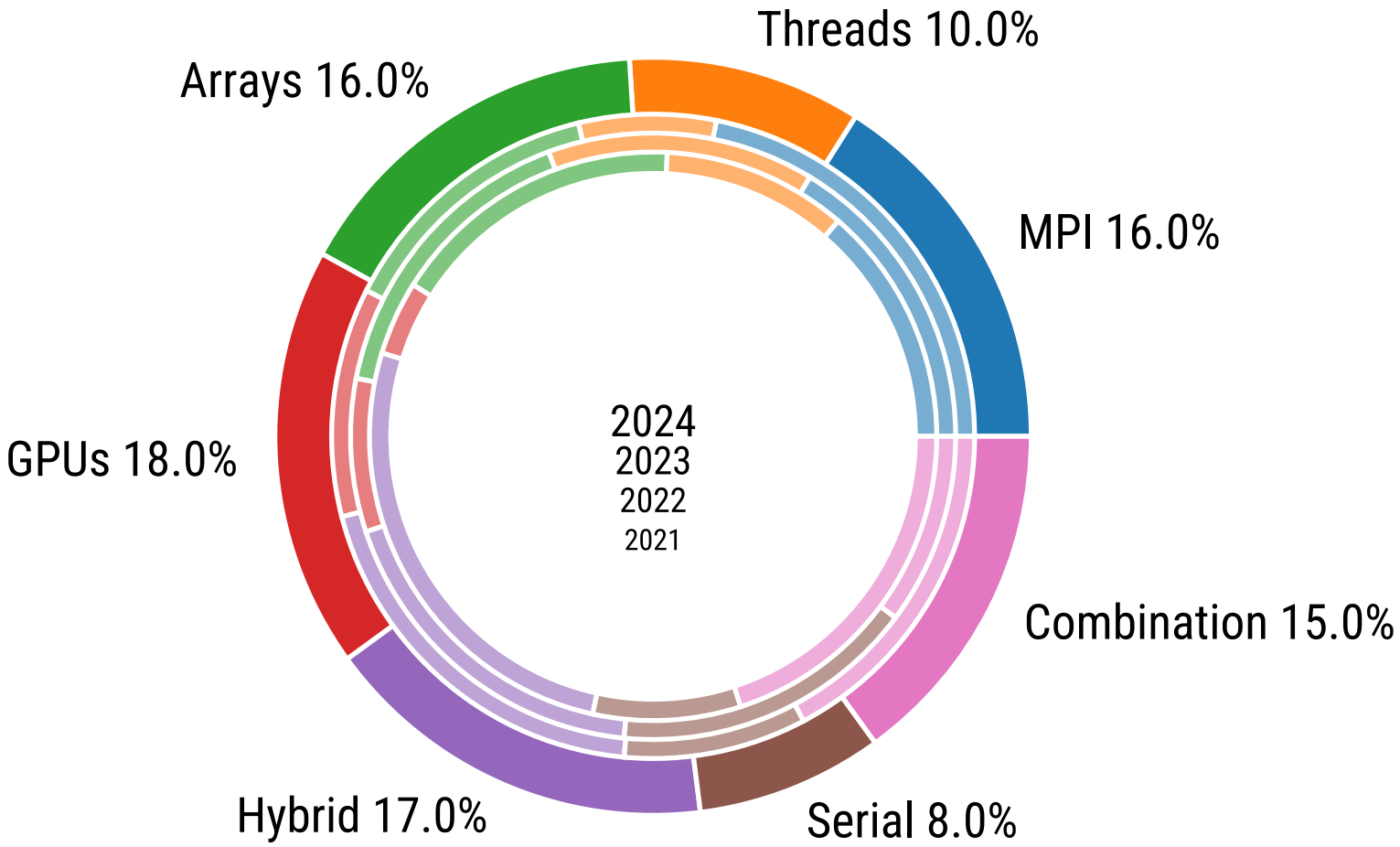


Most important piece of hardware

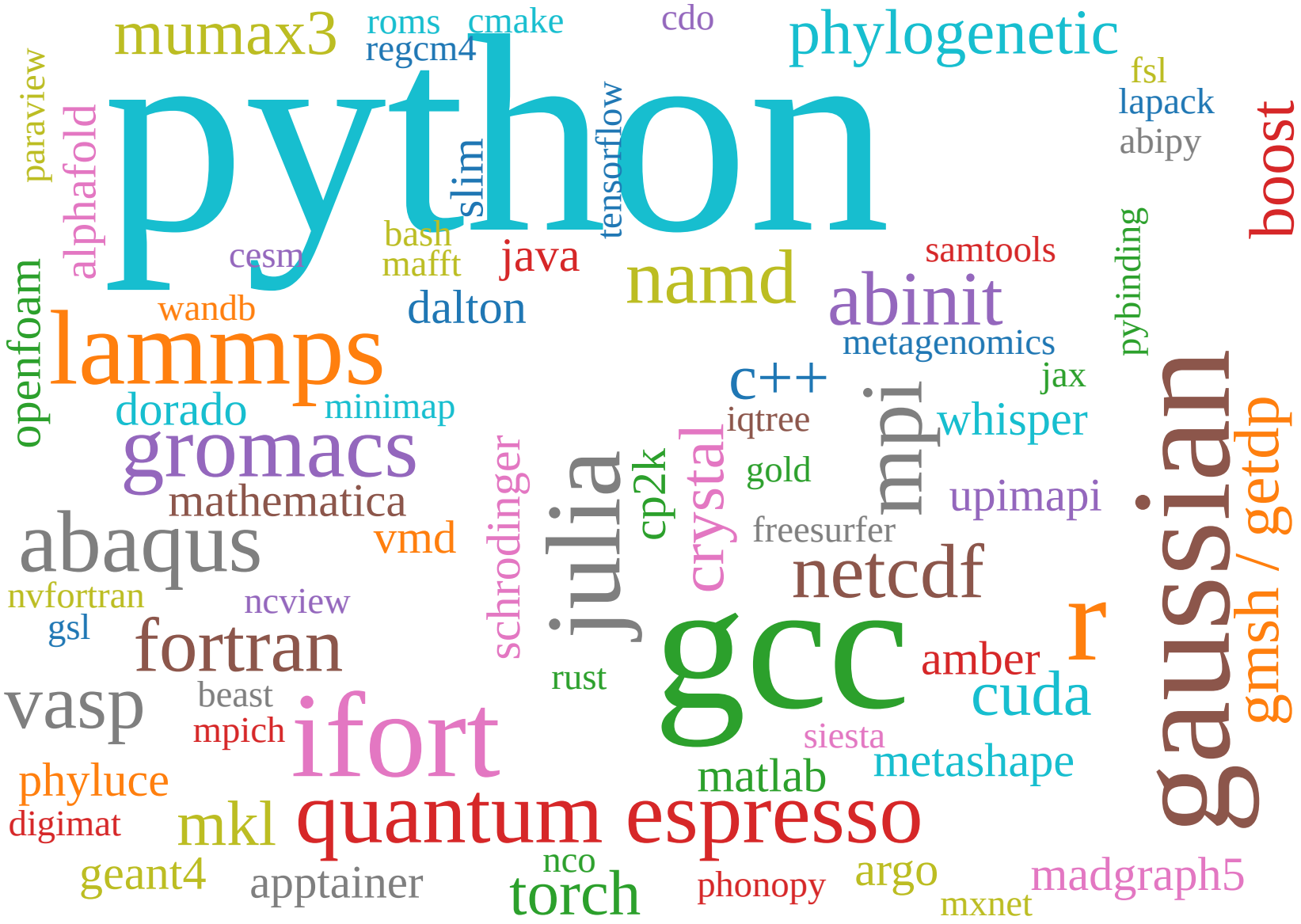


Increase of GPU (+55%)

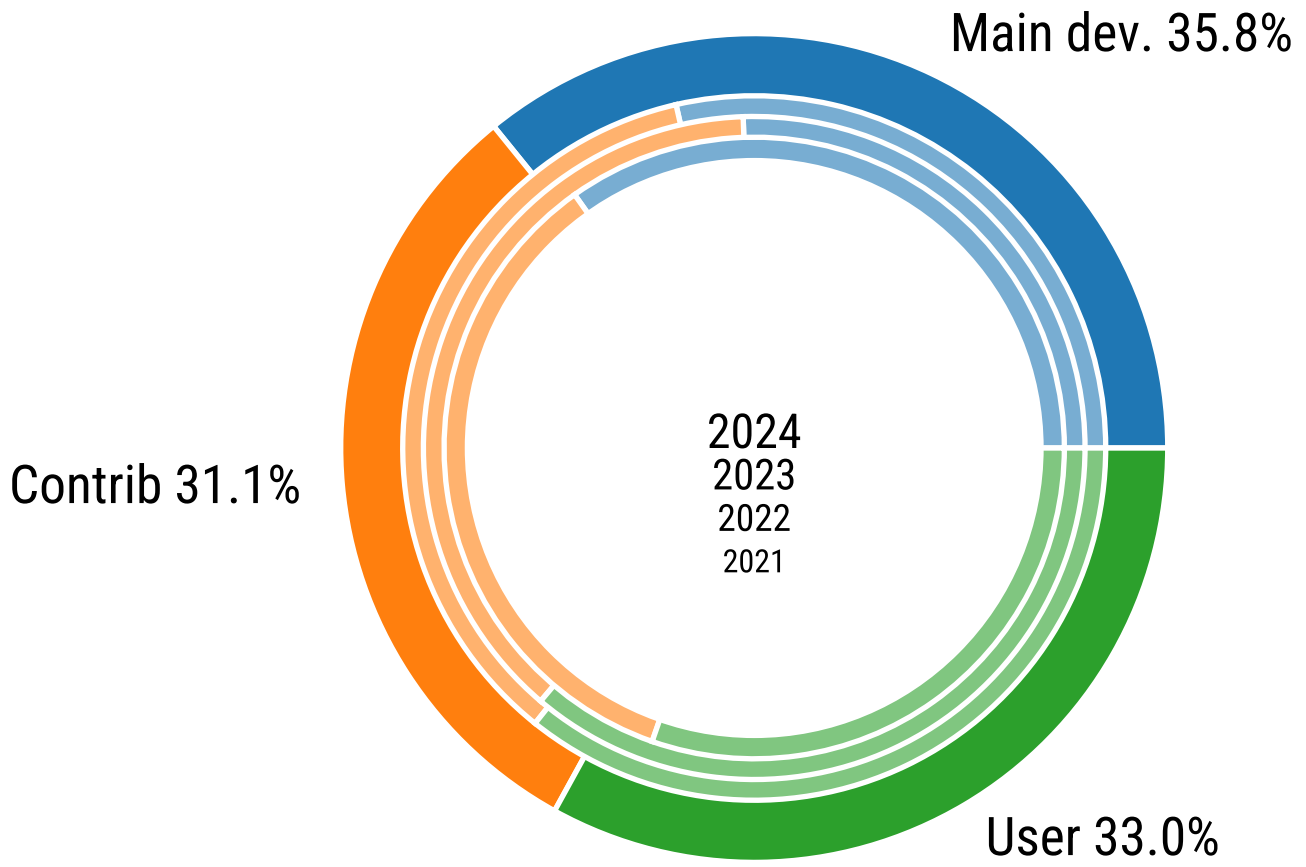
Types of job


Threads 10.0%
Arrays 16.0%
MPI 16.0%
GPUs 18.0%
2024
2023
2022
2021
Combination 15.0%
Hybrid 17.0%
Serial 8.0%

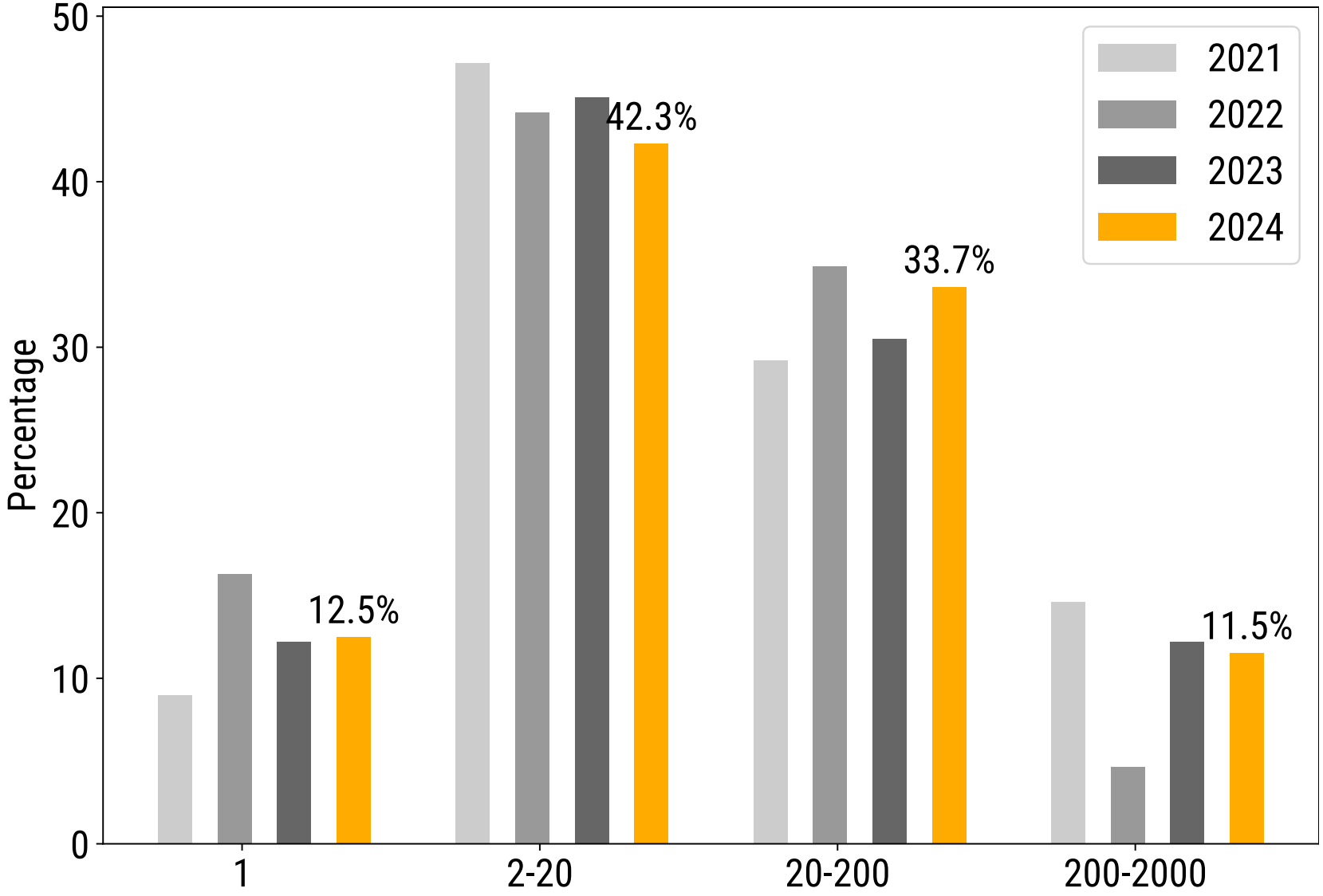
Software used



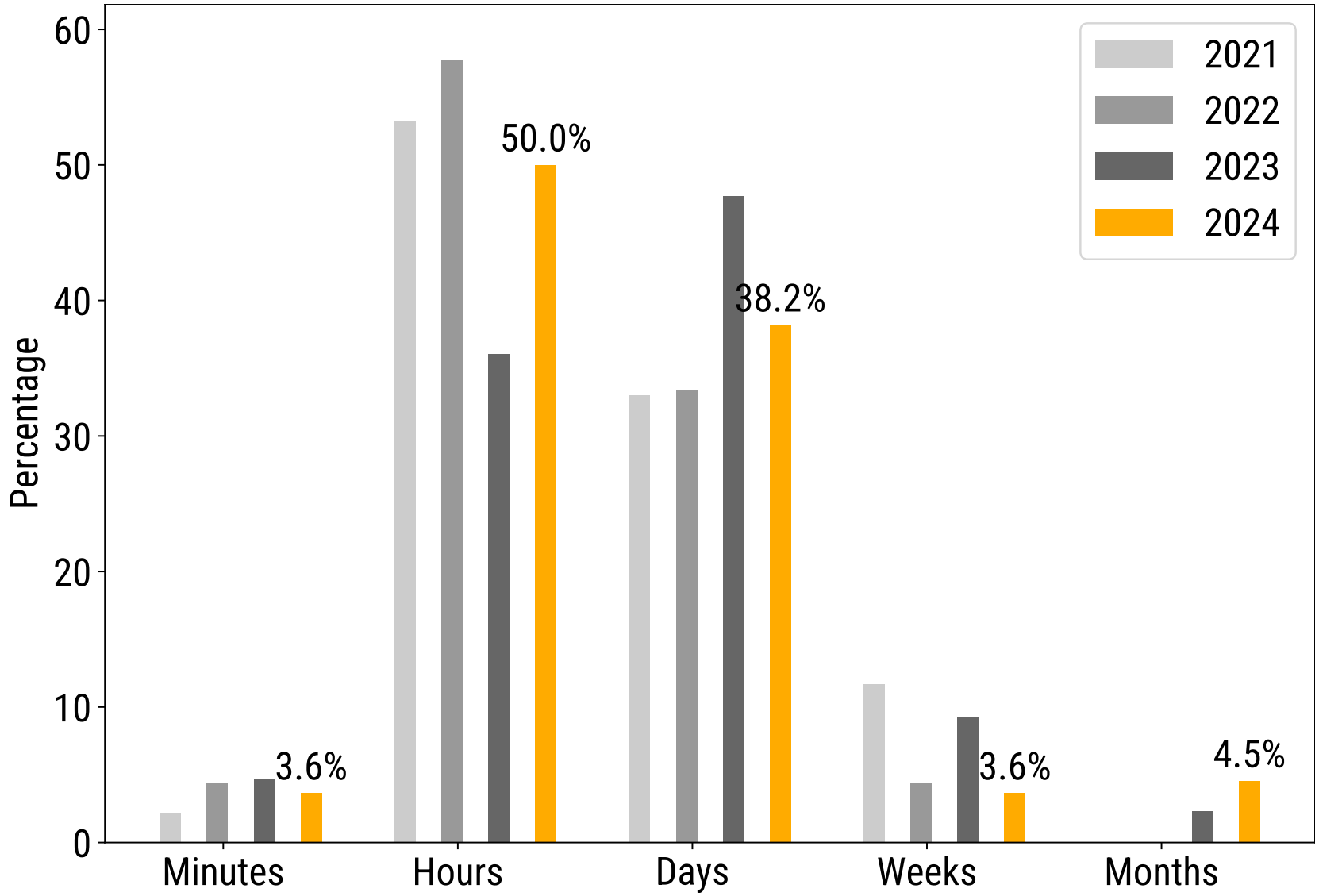
User involvement in software development



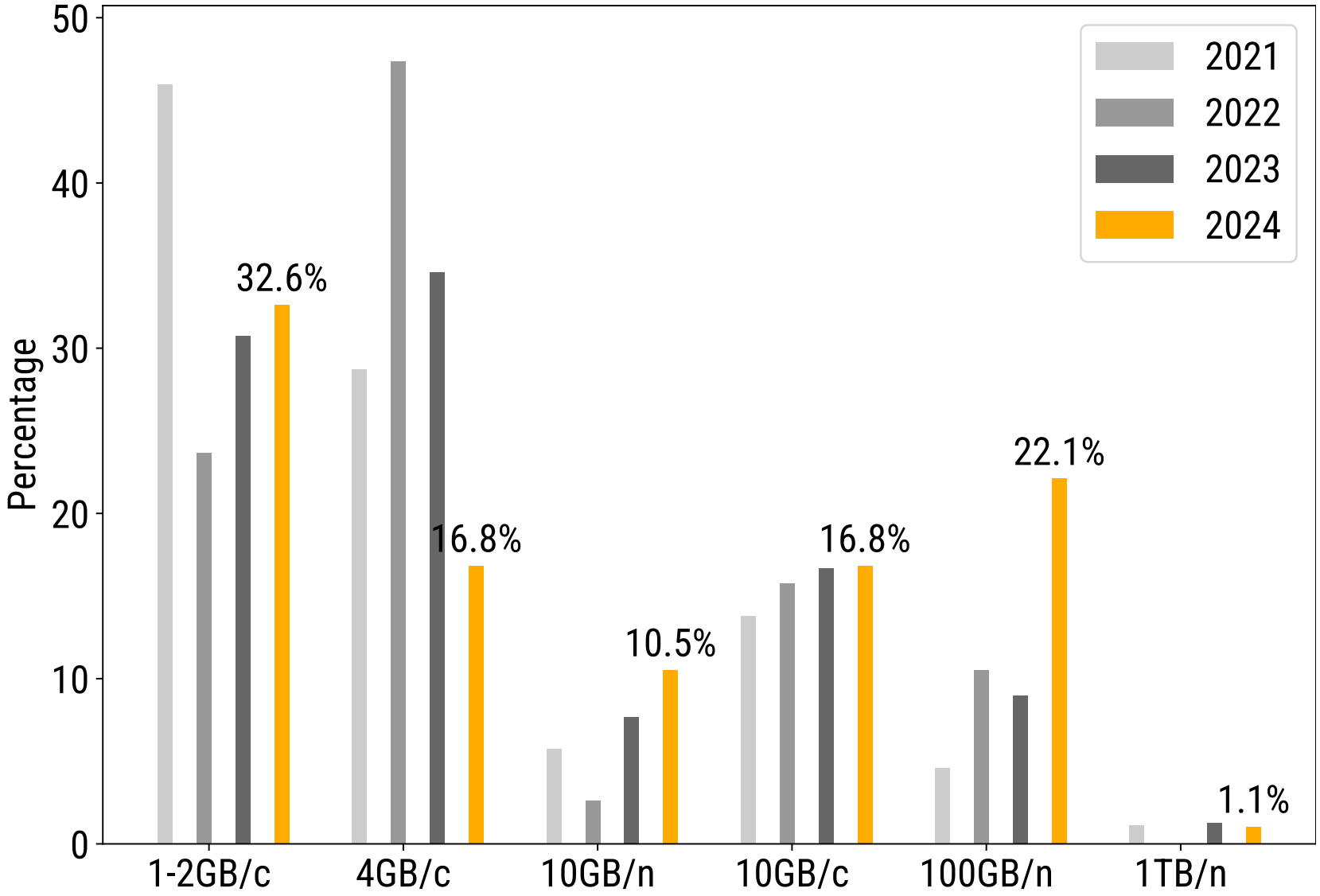
Typical number of cores



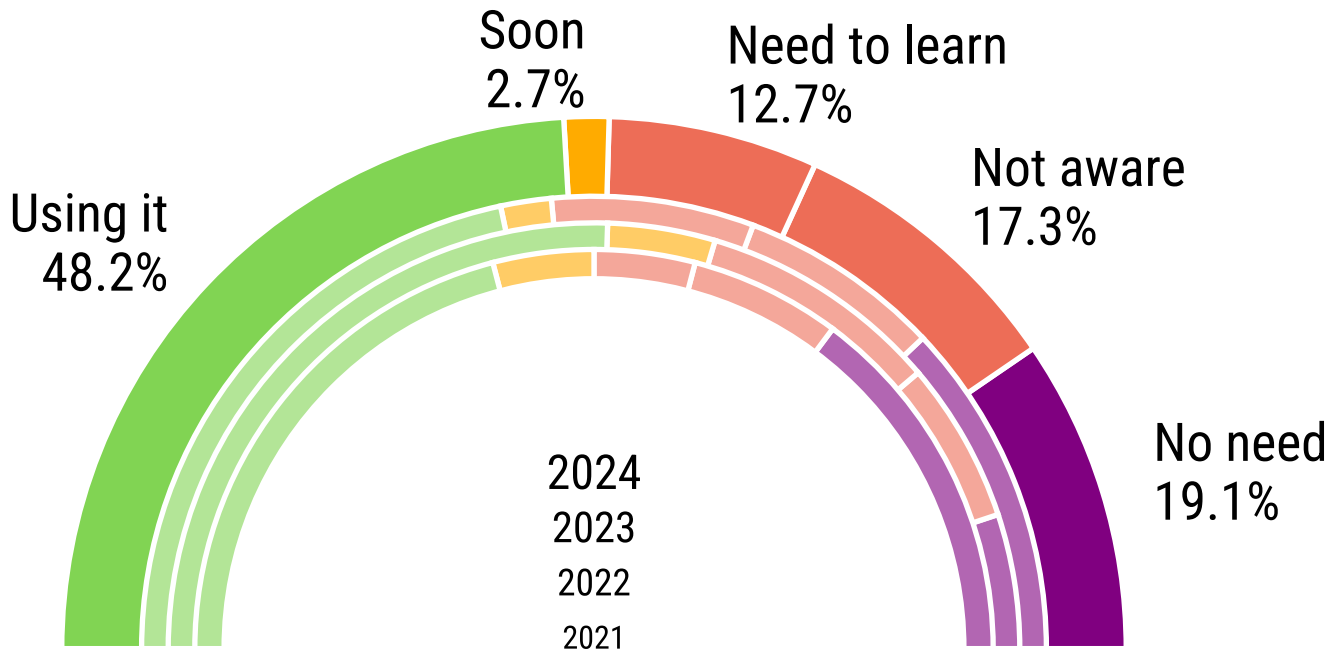
Typical job duration



Typical memory usage



Common storage



Dream job

Happy

Bigger home / files number

Higher job duration

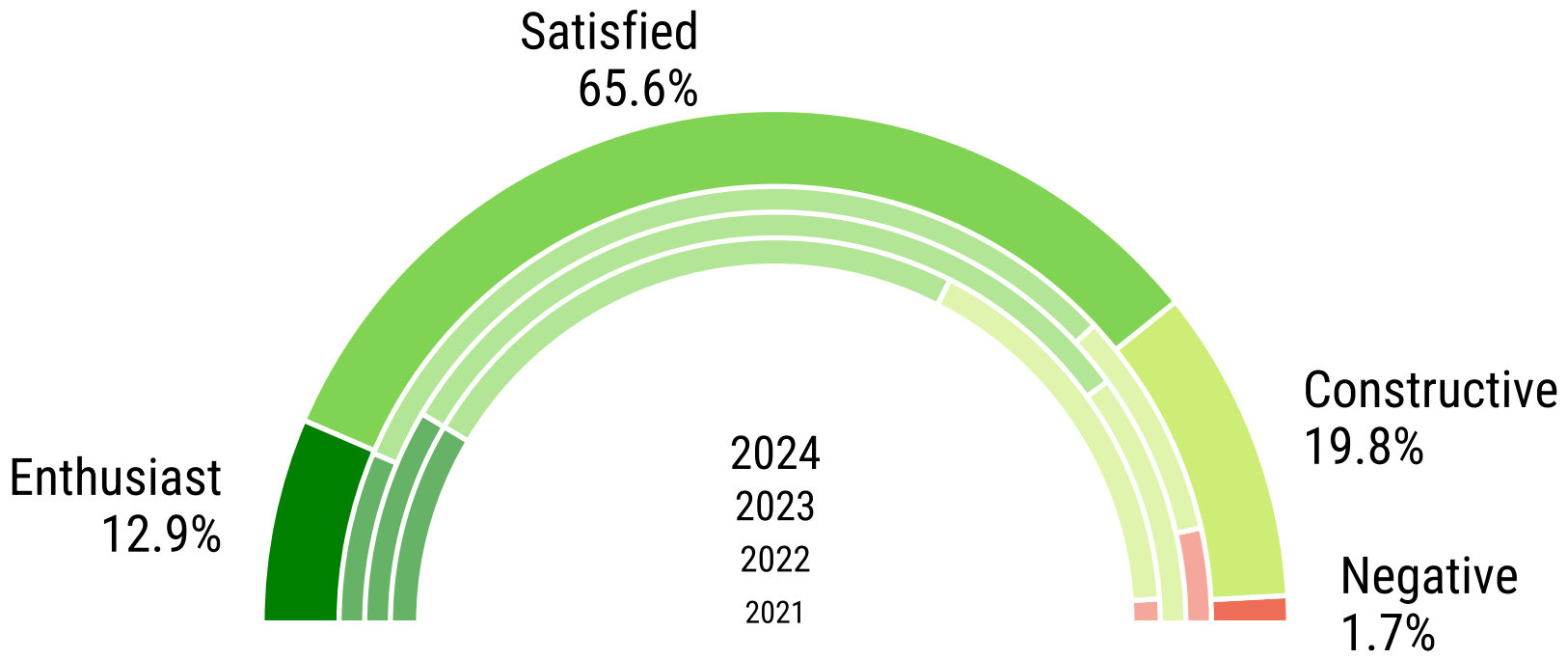
Internet on Compute Nodes

Higher CPU Limit

More GPUs/TPUs

Less waiting time

More RAM per node

Soft version coherency

Overall sentiment