CÉCI User Satisfaction Survey 2023

How the survey was conducted

Account holders

from Dec. 6th 2023 to Jan. 19th2024

3 emails to the mailing list

Who responded to the survey

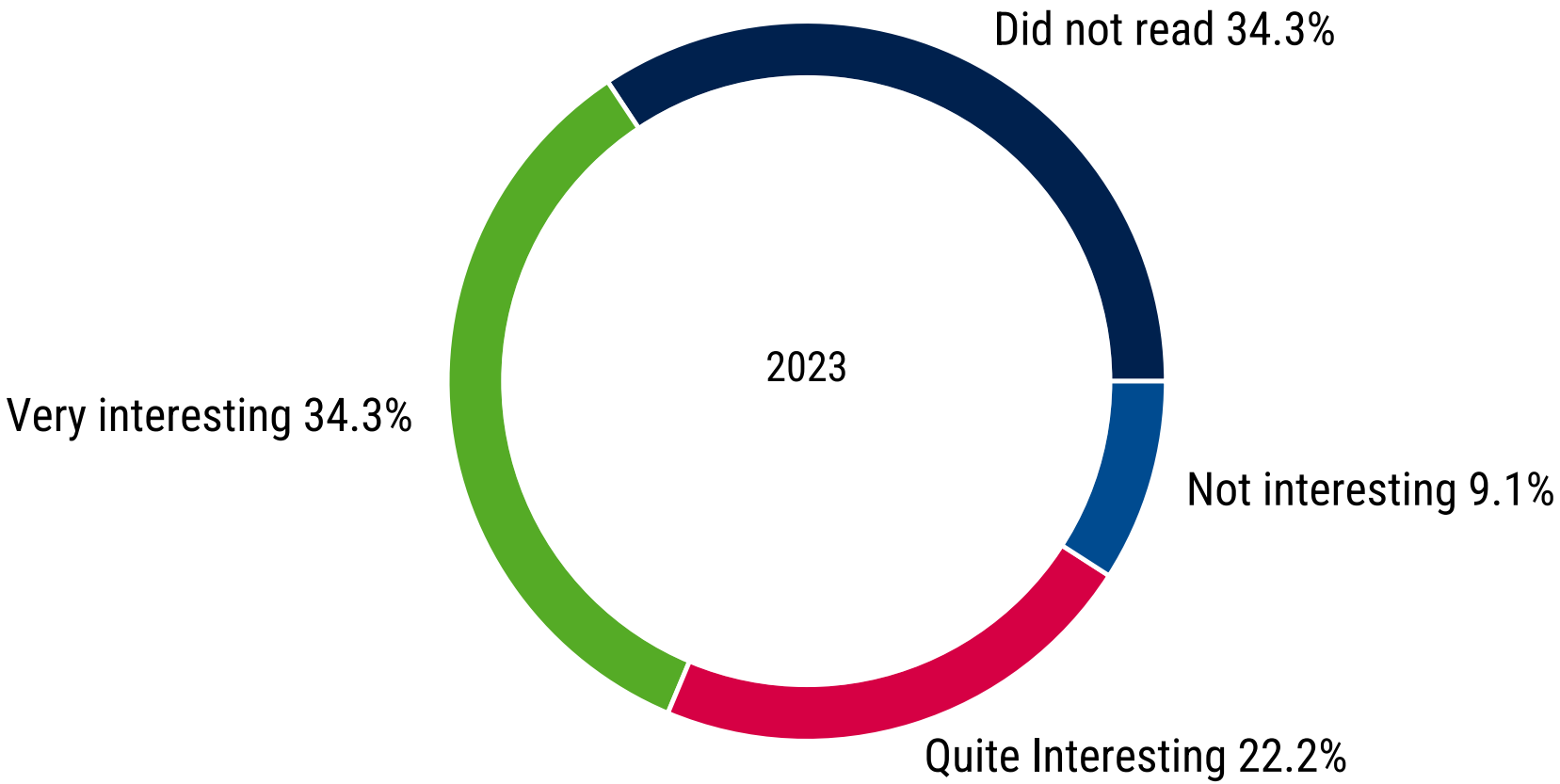
87
respondents

out of 1297 active users in 2023
(950 in 2022)

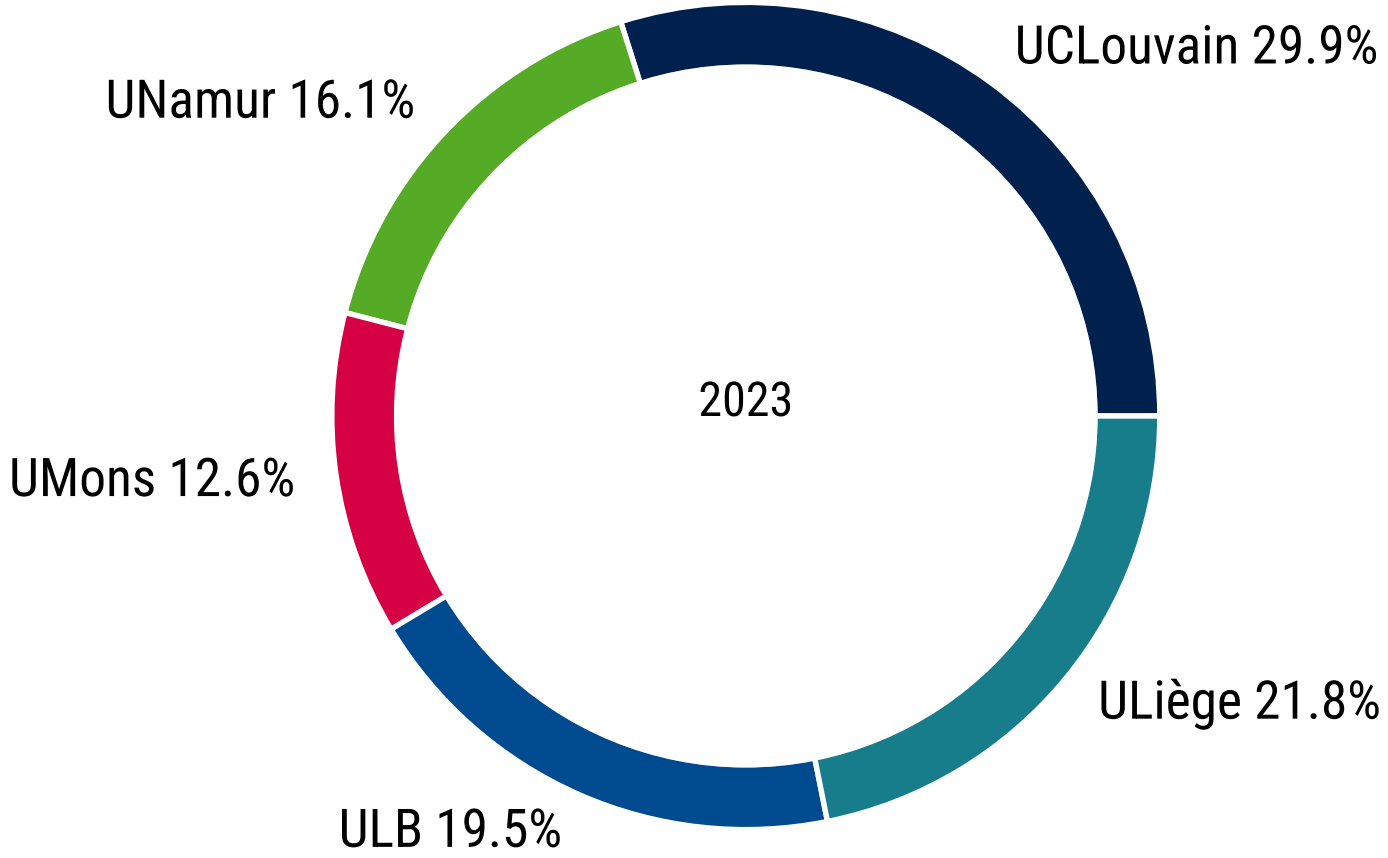
55
responded for the first time

2022: 49
2021: 95
2020: 91
2019: 85

Reply to Survey 2022

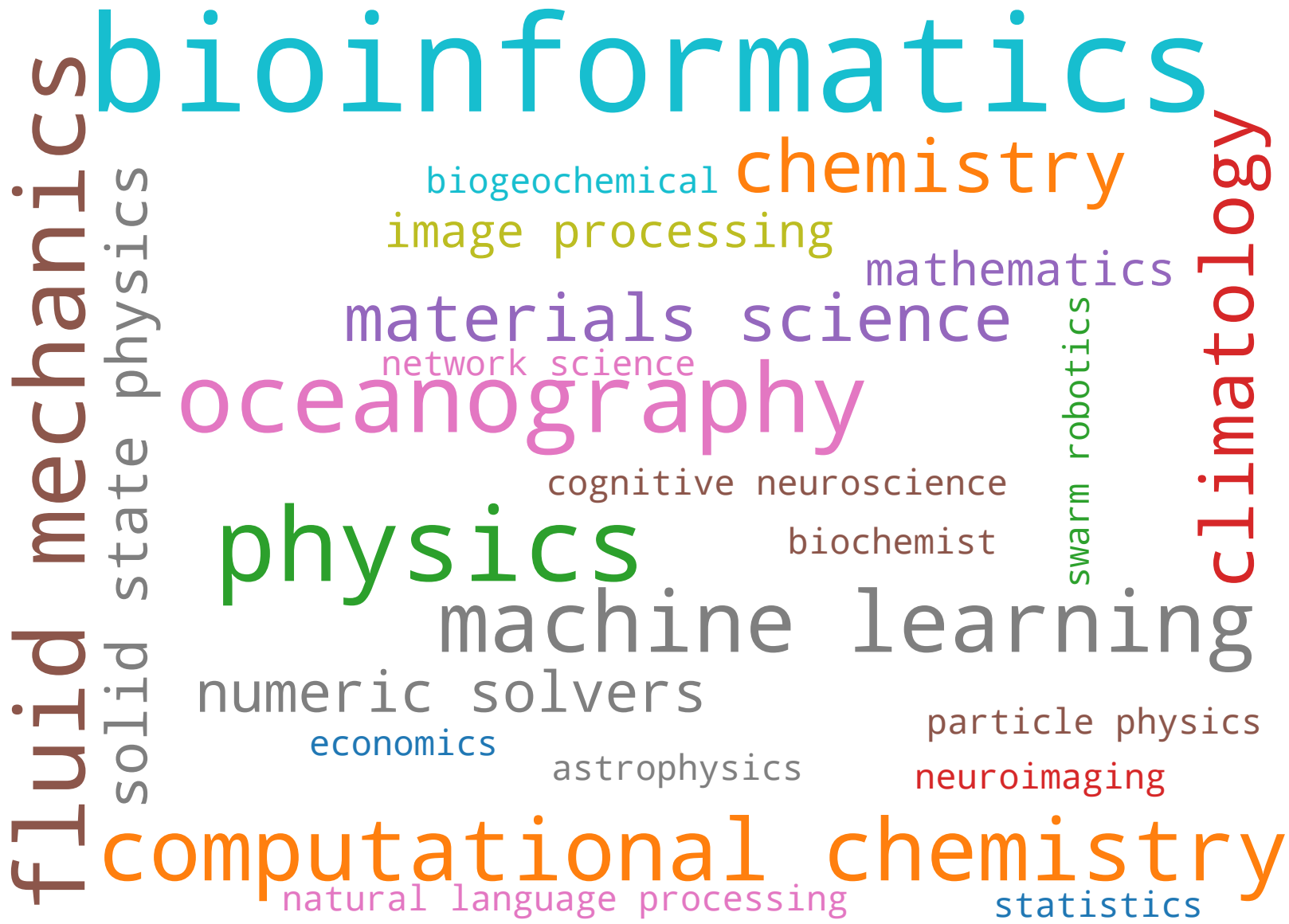


Affiliation

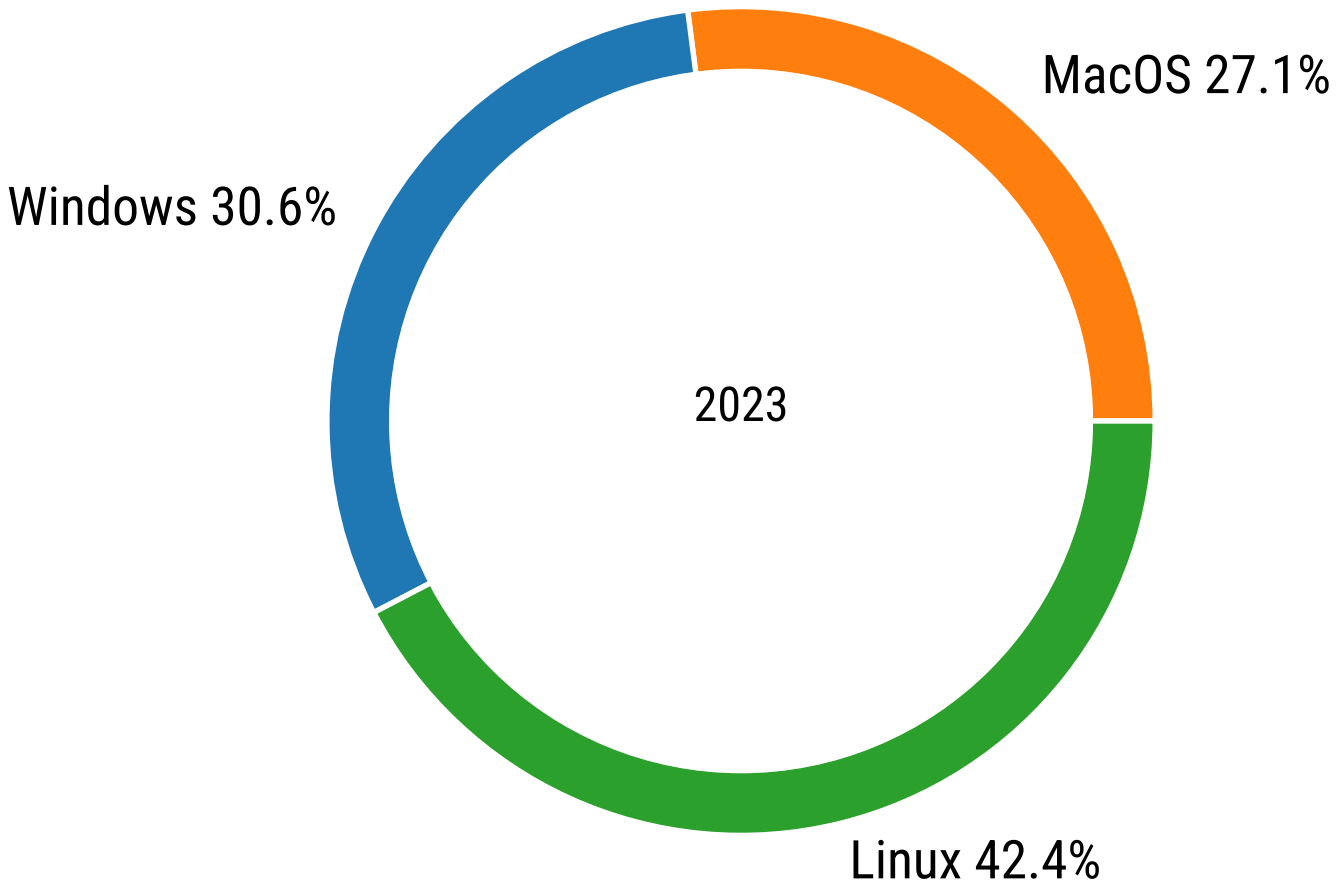


Similar to 2021

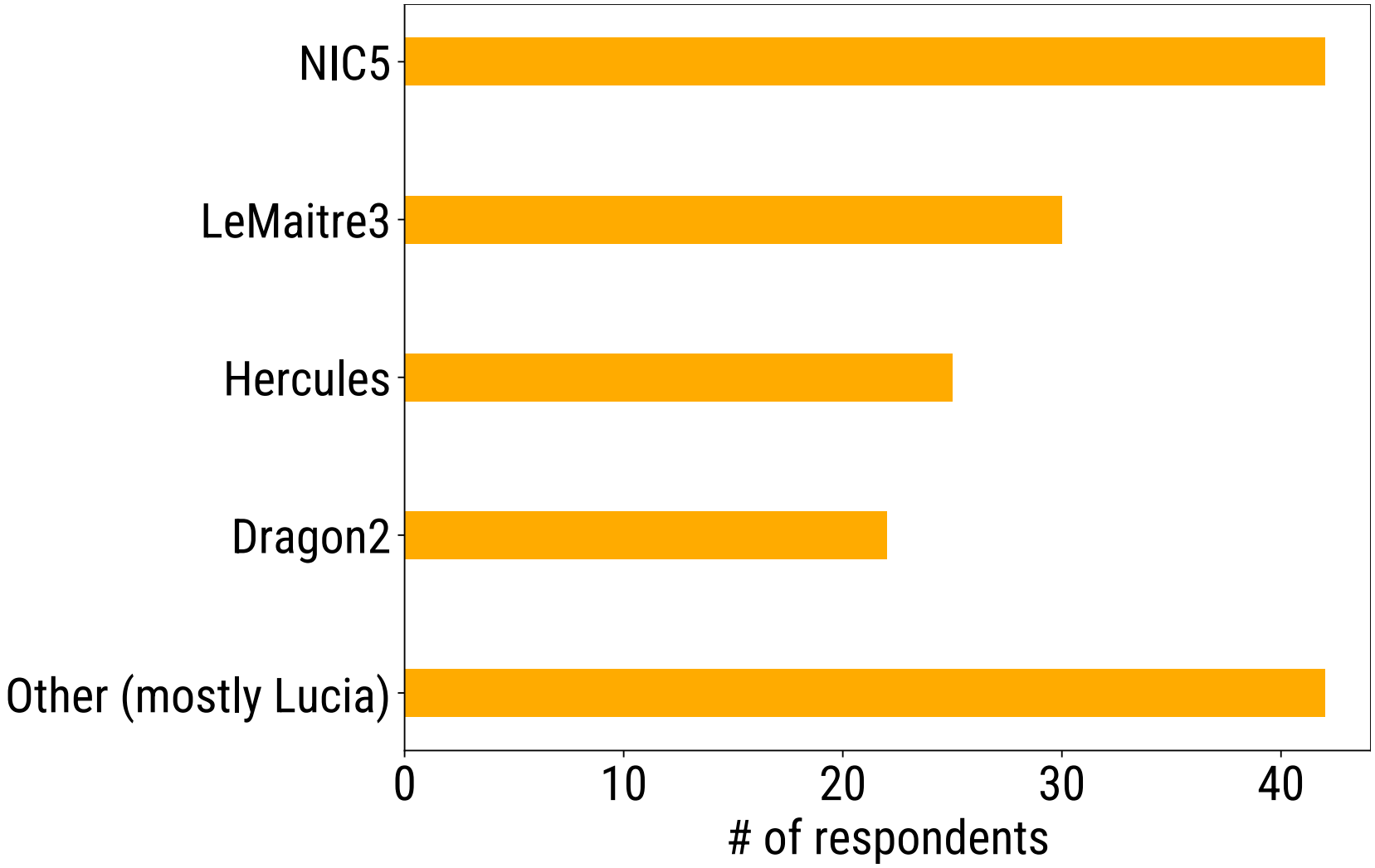
What users do



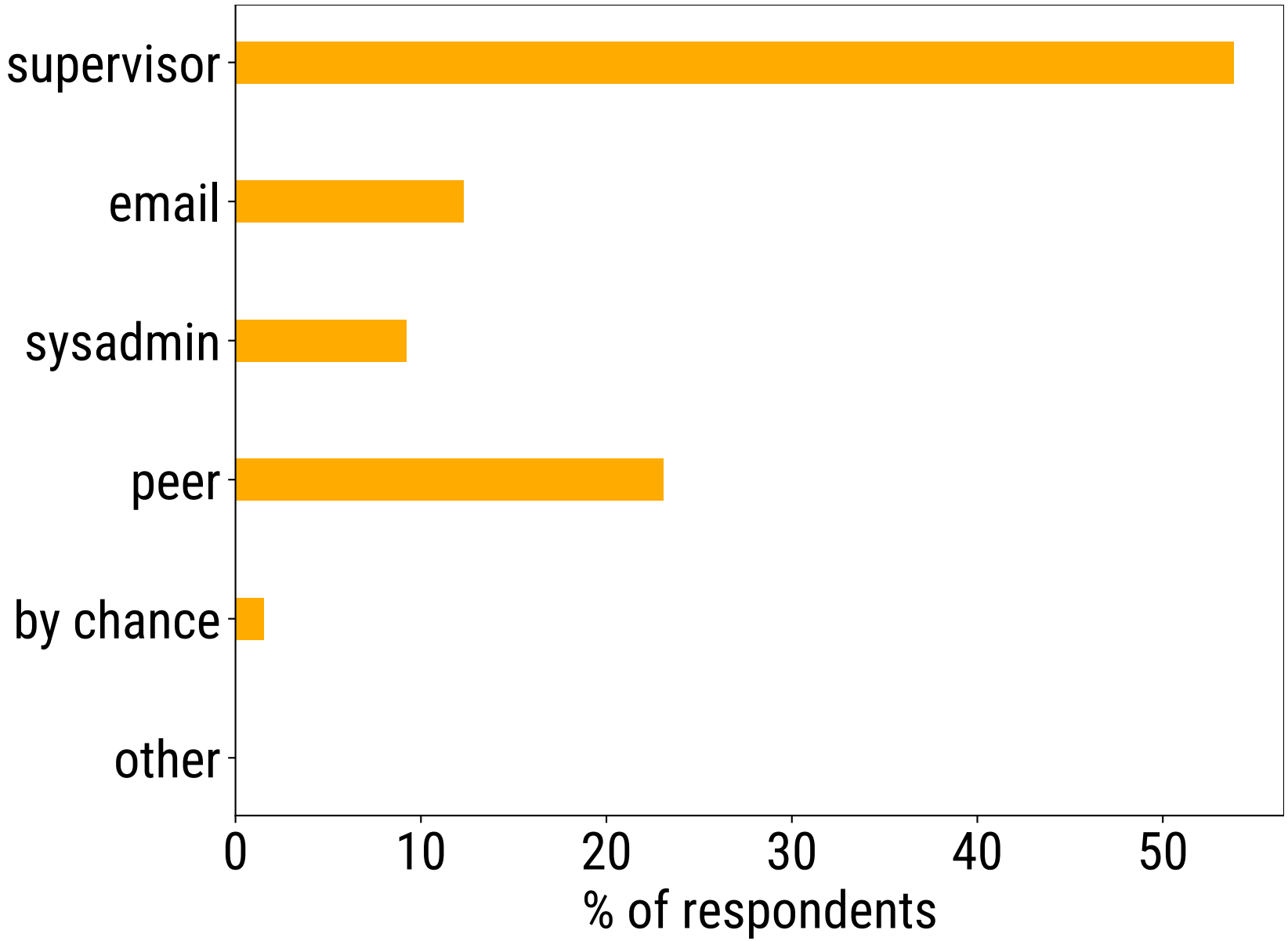
What users use



What cluster do you use?



How users found out about CÉCI



How easy was it to create an account

2022: 81%
2021: 85%
2020: 88%
2019: 88%
2018: 88%

How easy was it to connect with SSH

2022: 81%
2021: 80%
2020: 75%
2019: 78%
2018: 70%

How easy was it to find help

2022: 75%
2021: 79%
2020: 65%
2019: 83%
2018: 75%

About the training sessions

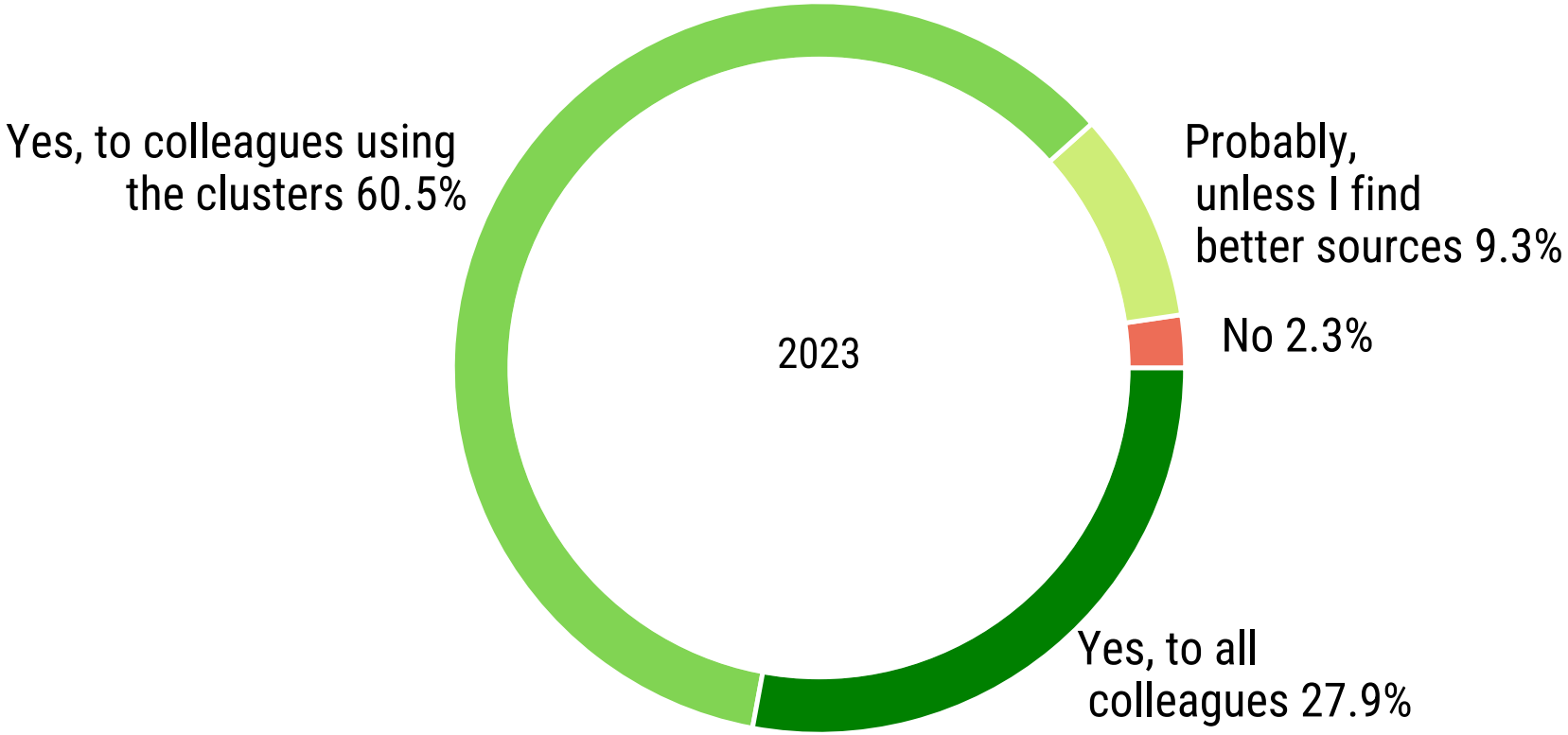
79% attended

at least one session in the past

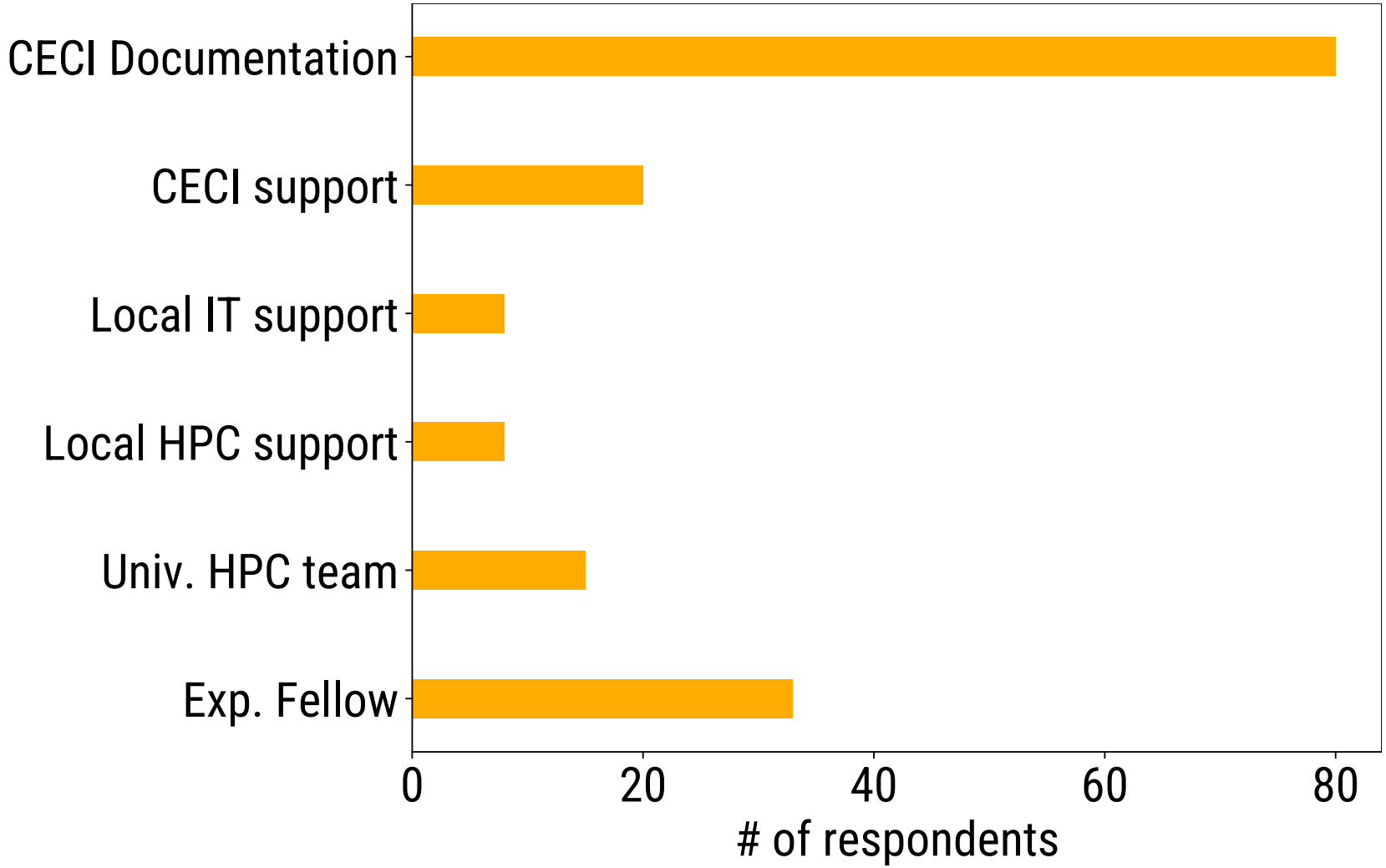
96.5% know

about the CISM/CÉCI training sessions

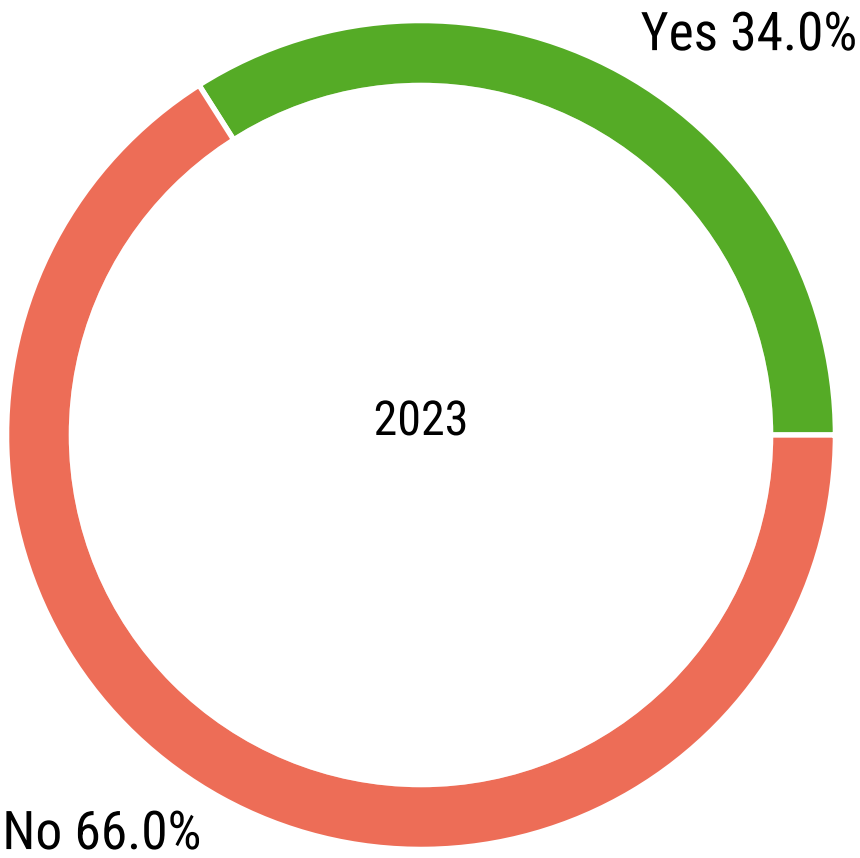
Would you recommend the training sessions?



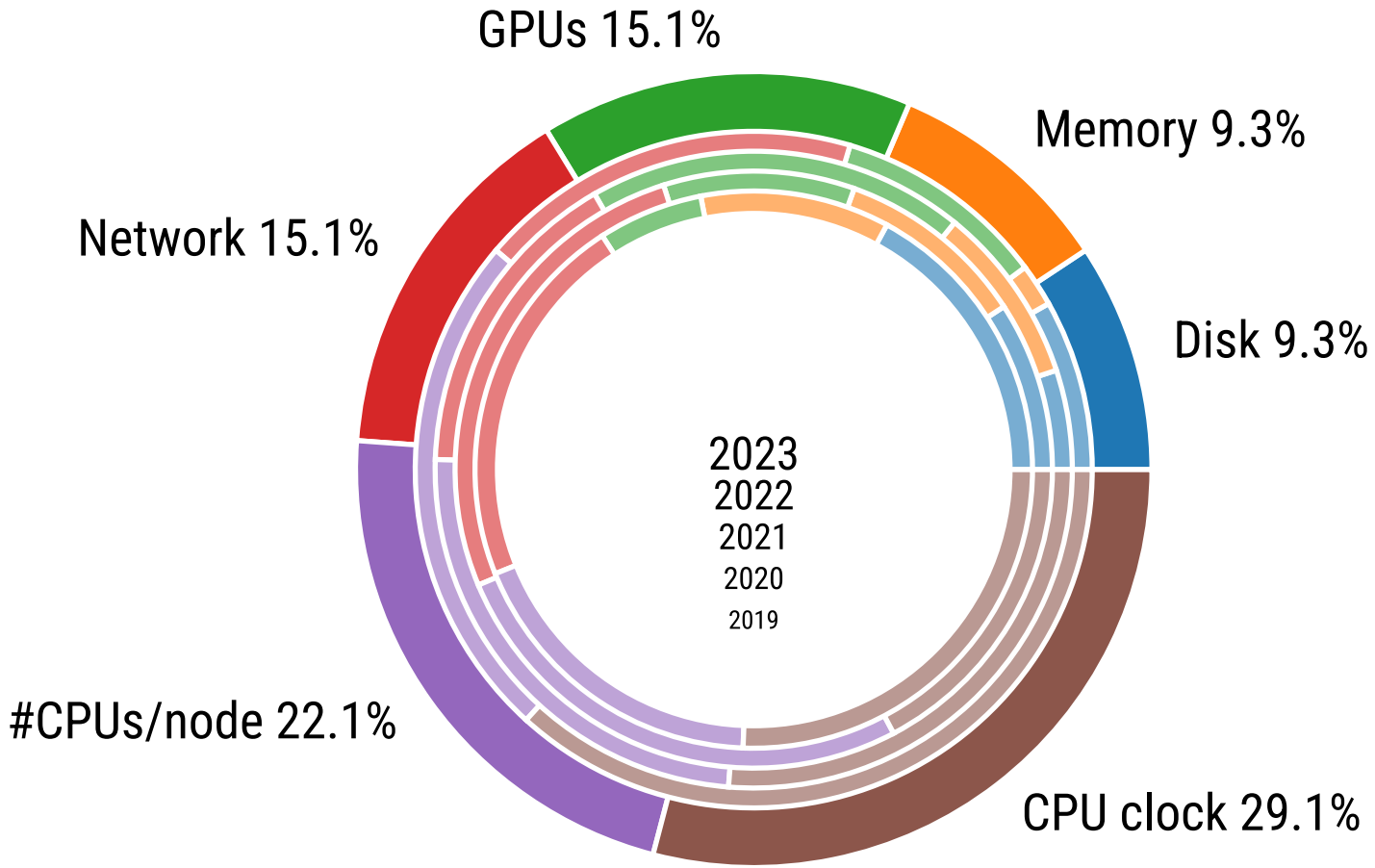
What is your primary source of information?



Did you participate to the CECI Users day?

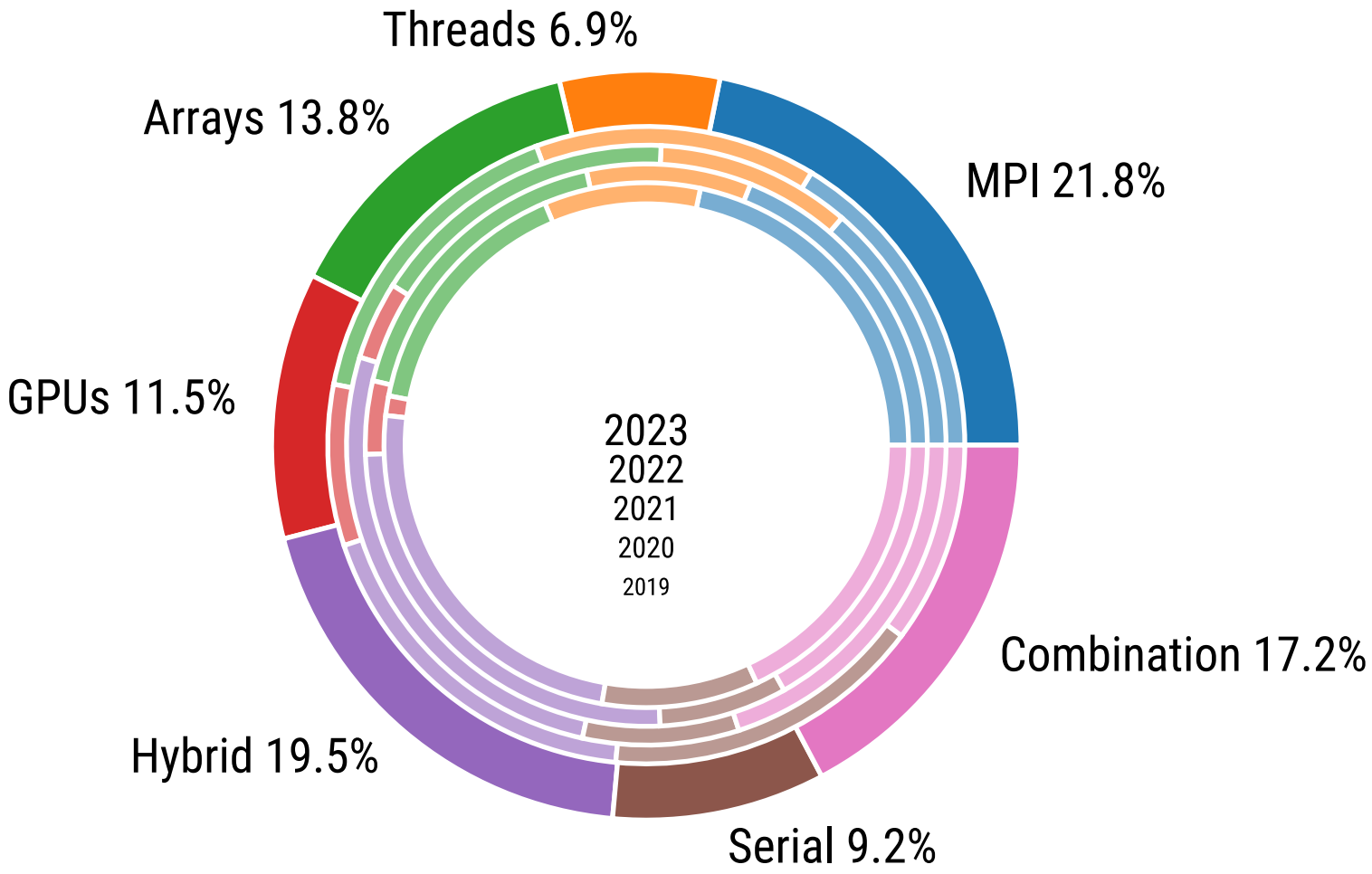


Most important piece of hardware

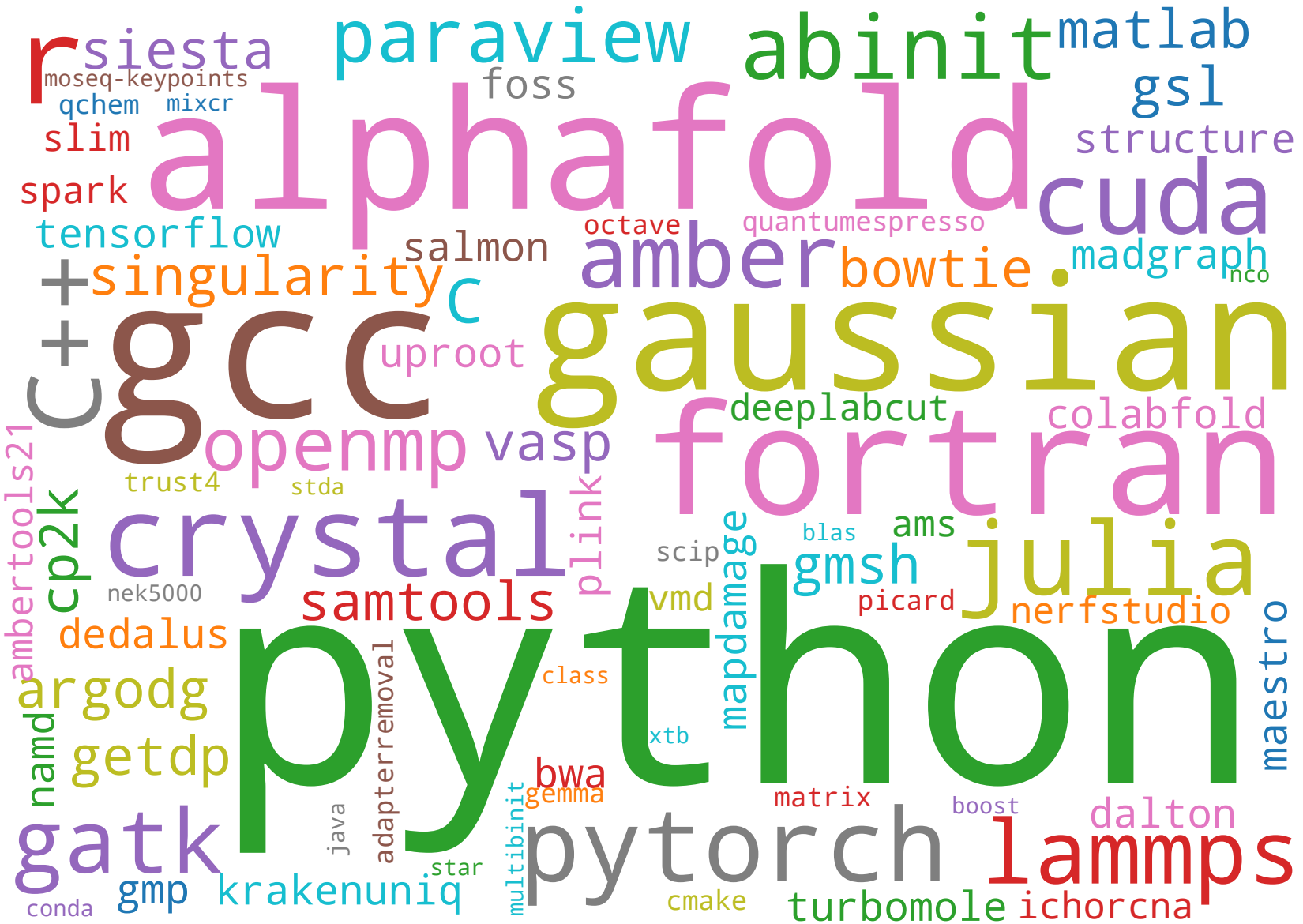


Most important: fast CPU cores.

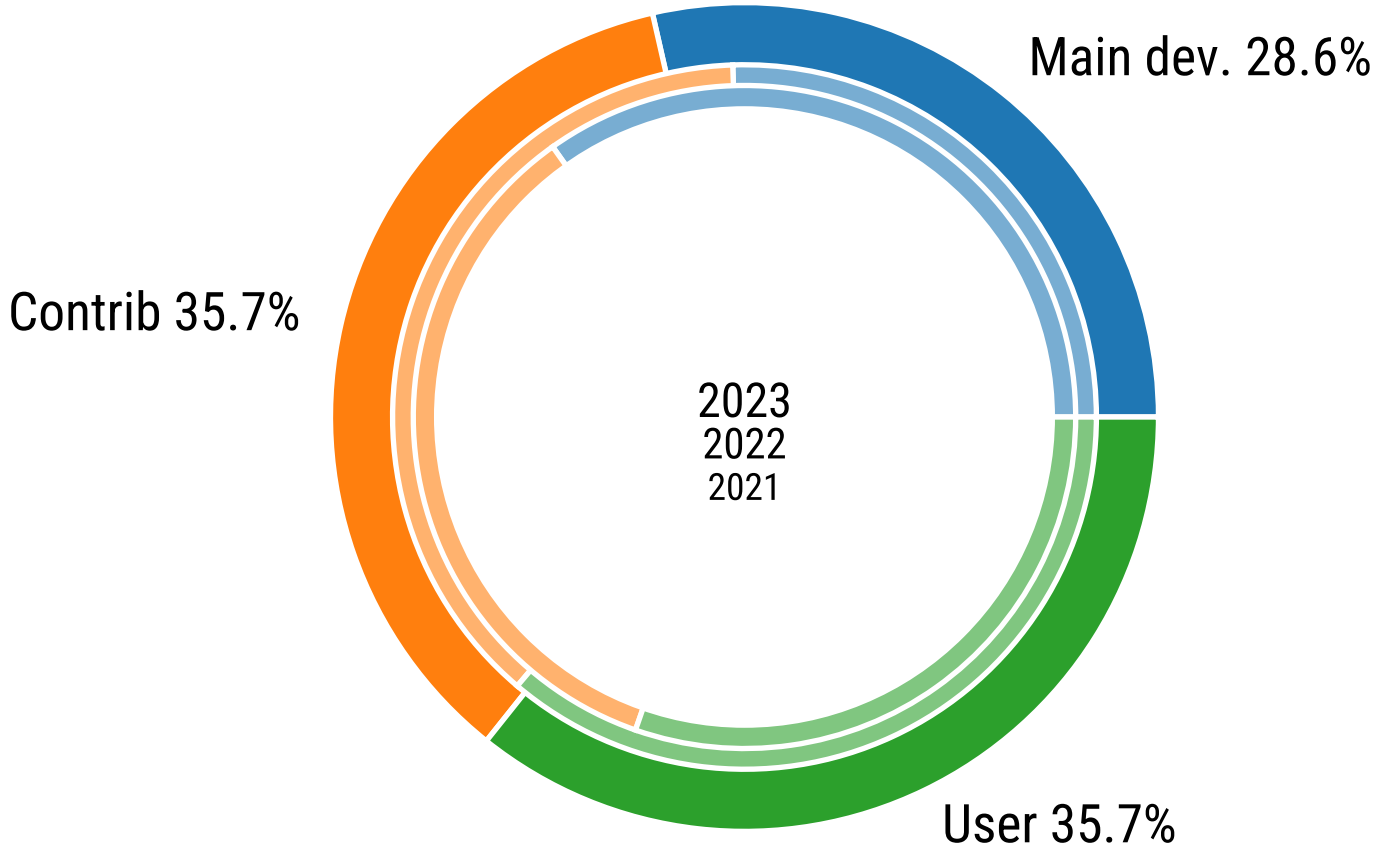
Types of job


Threads 6.9%
Arrays 13.8%
MPI 21.8%
GPUs 11.5%
2023
2022
2021
2020
2019
Combination 17.2%
Hybrid 19.5%
Serial 9.2%

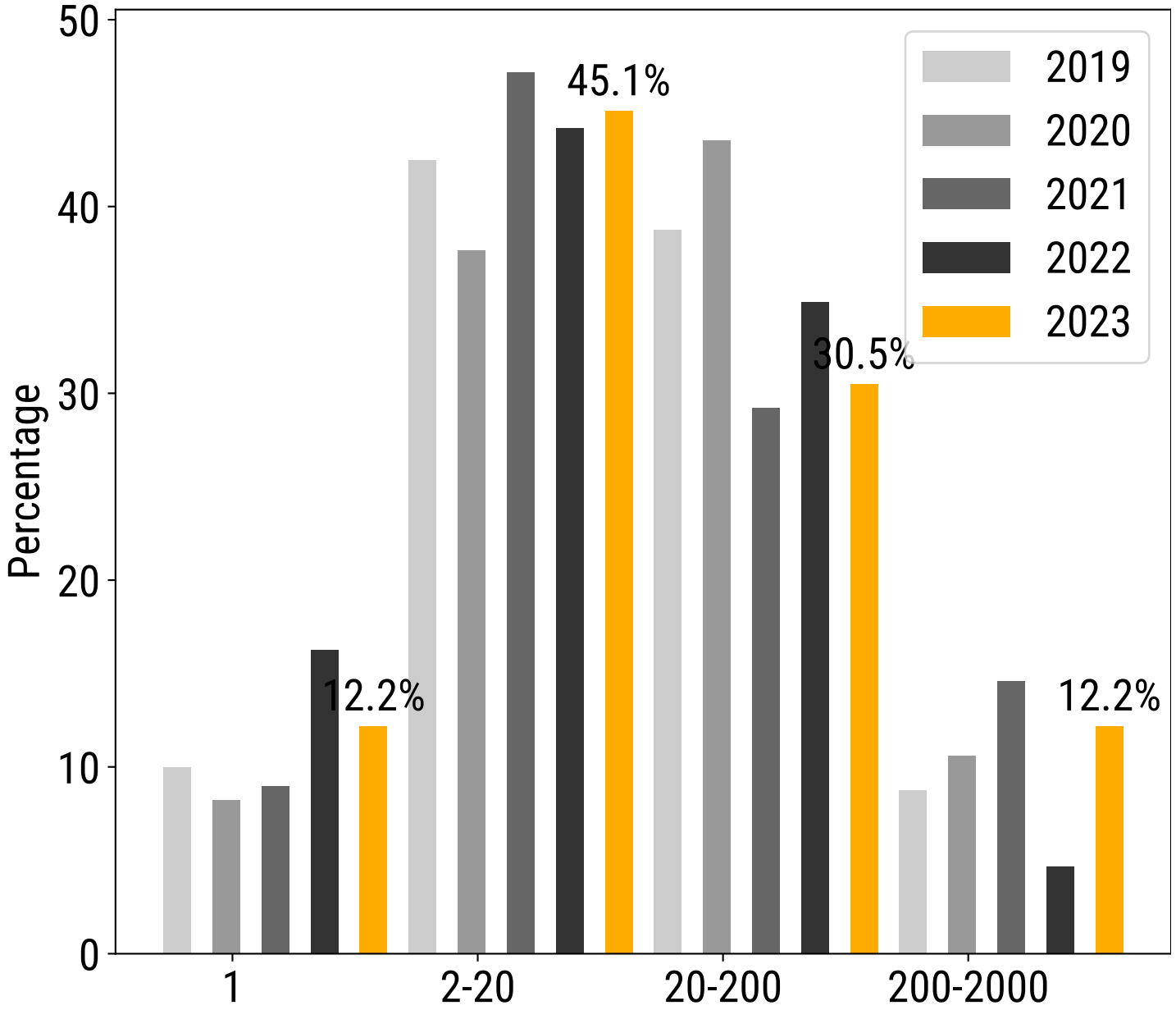
Software used



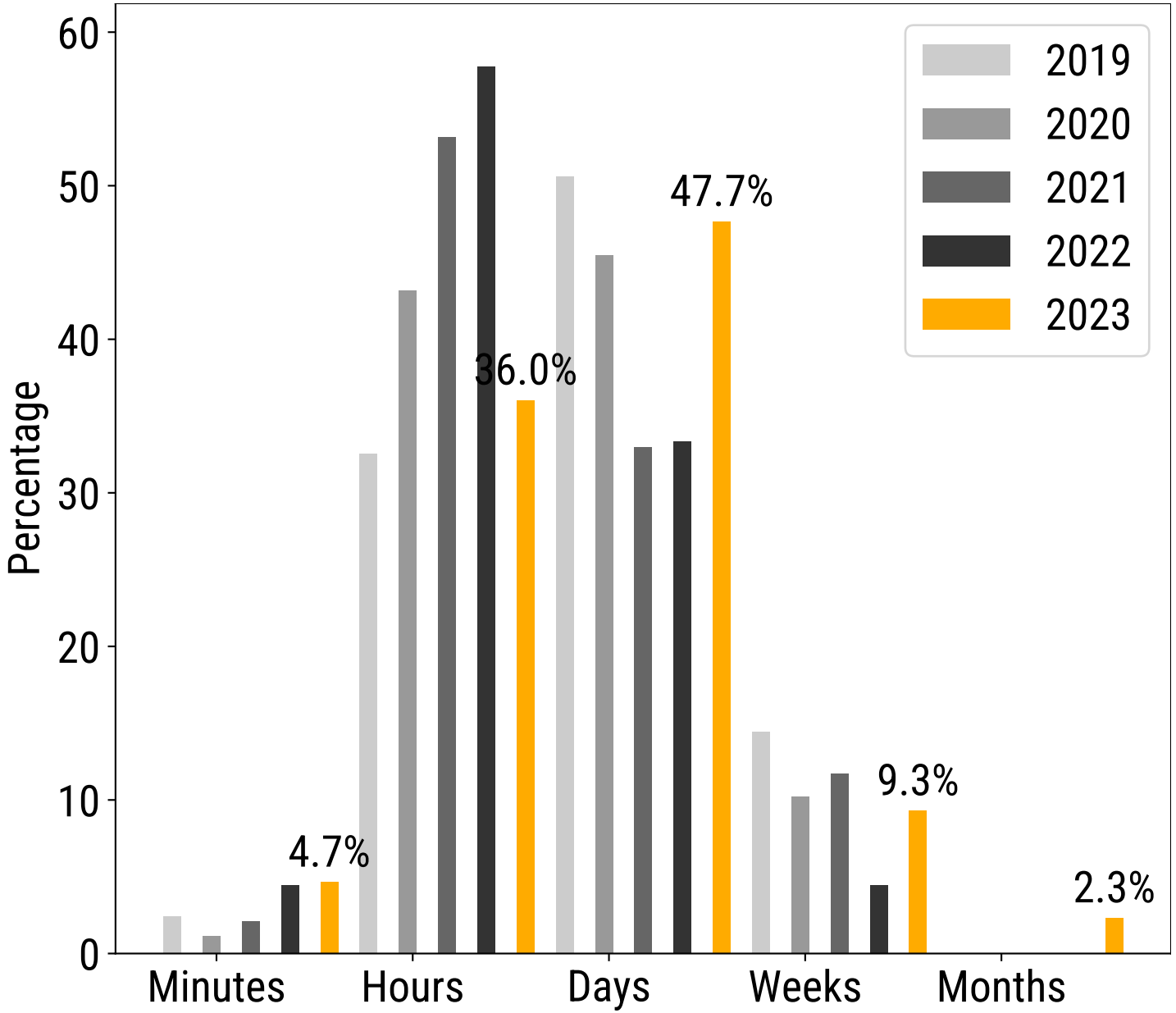
User involvement in software development



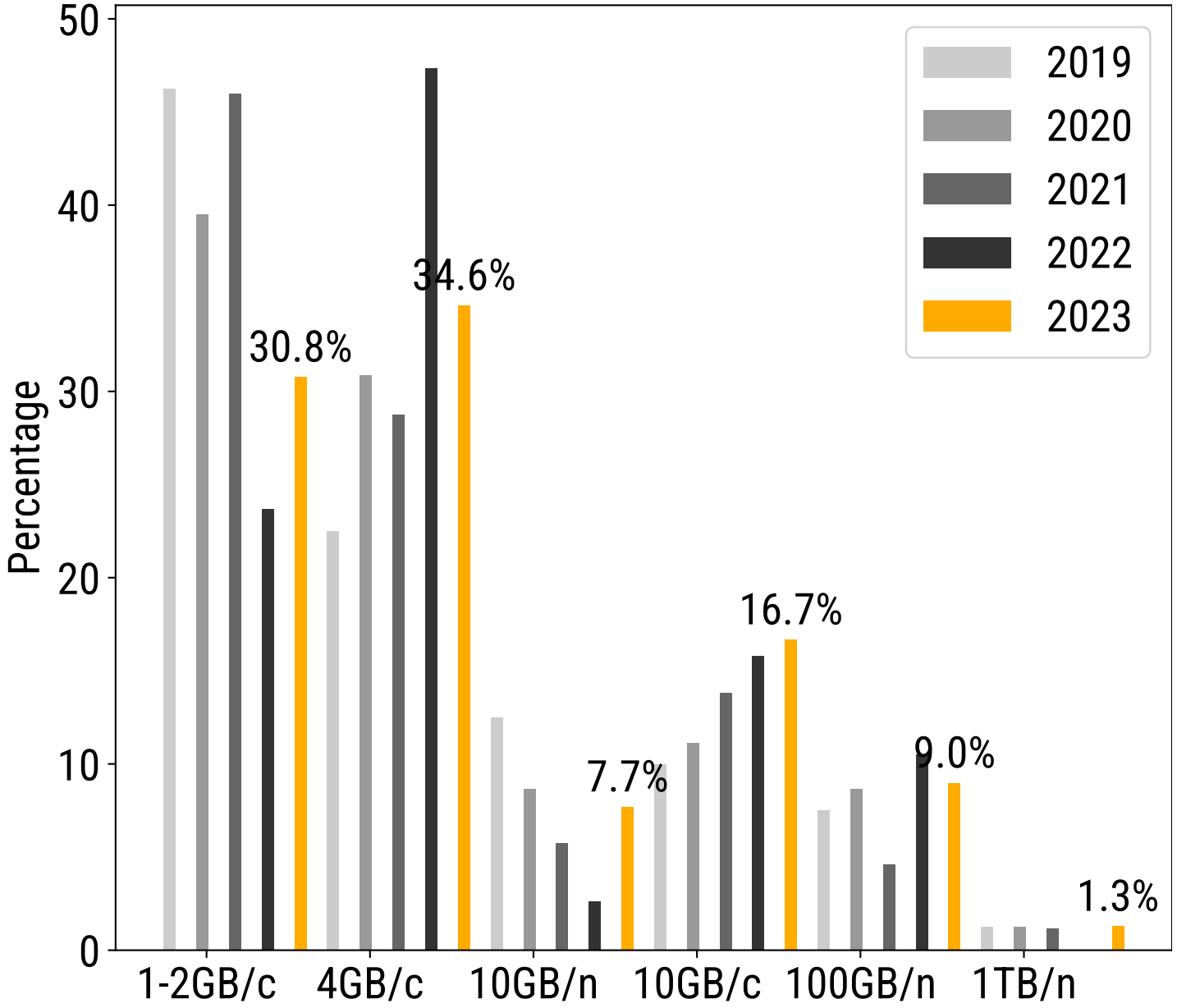
Typical number of cores



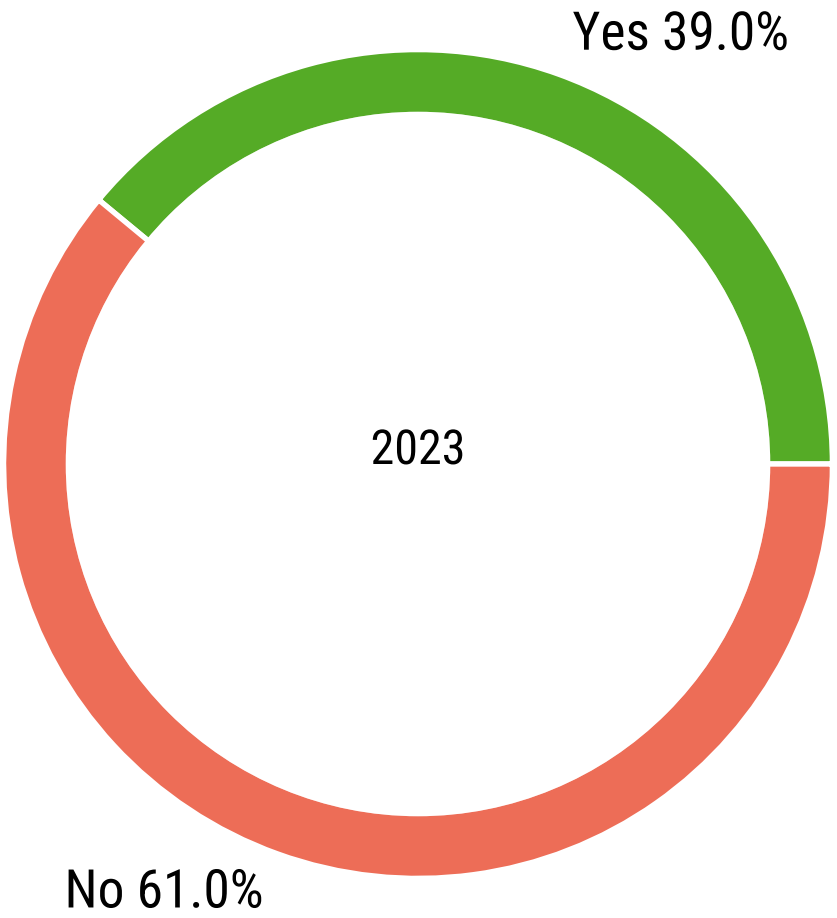
Typical job duration



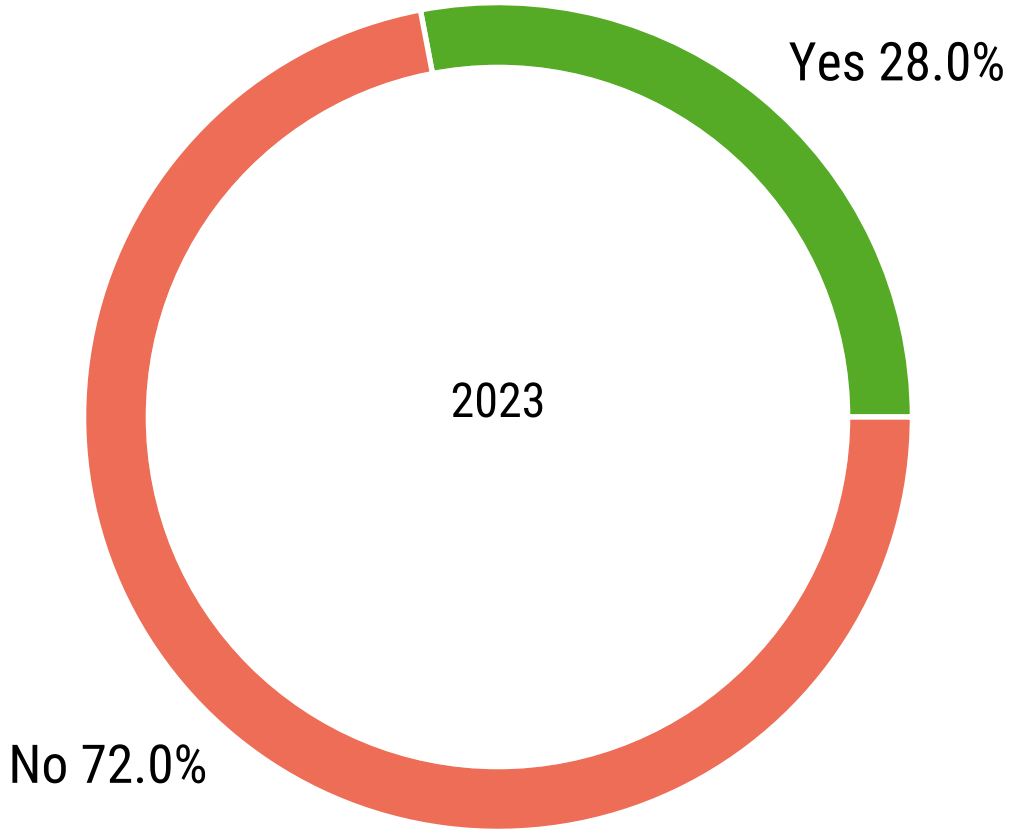
Typical memory usage



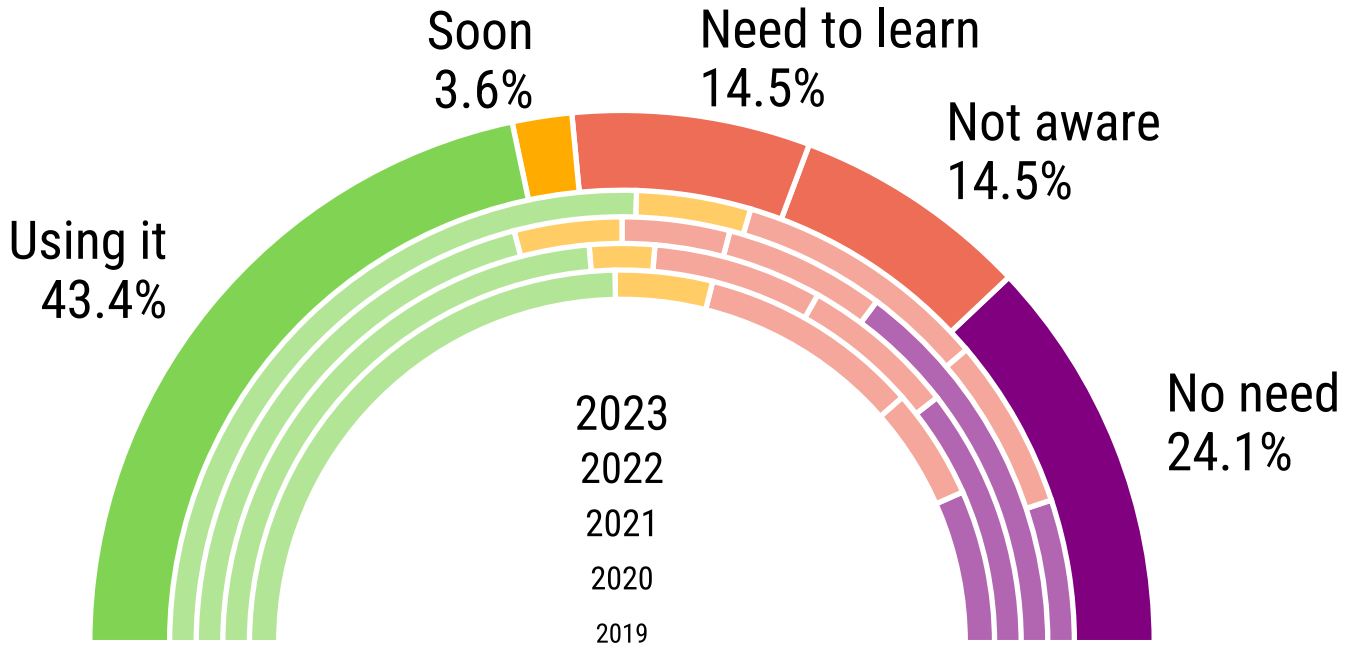
Checkpoint-able?



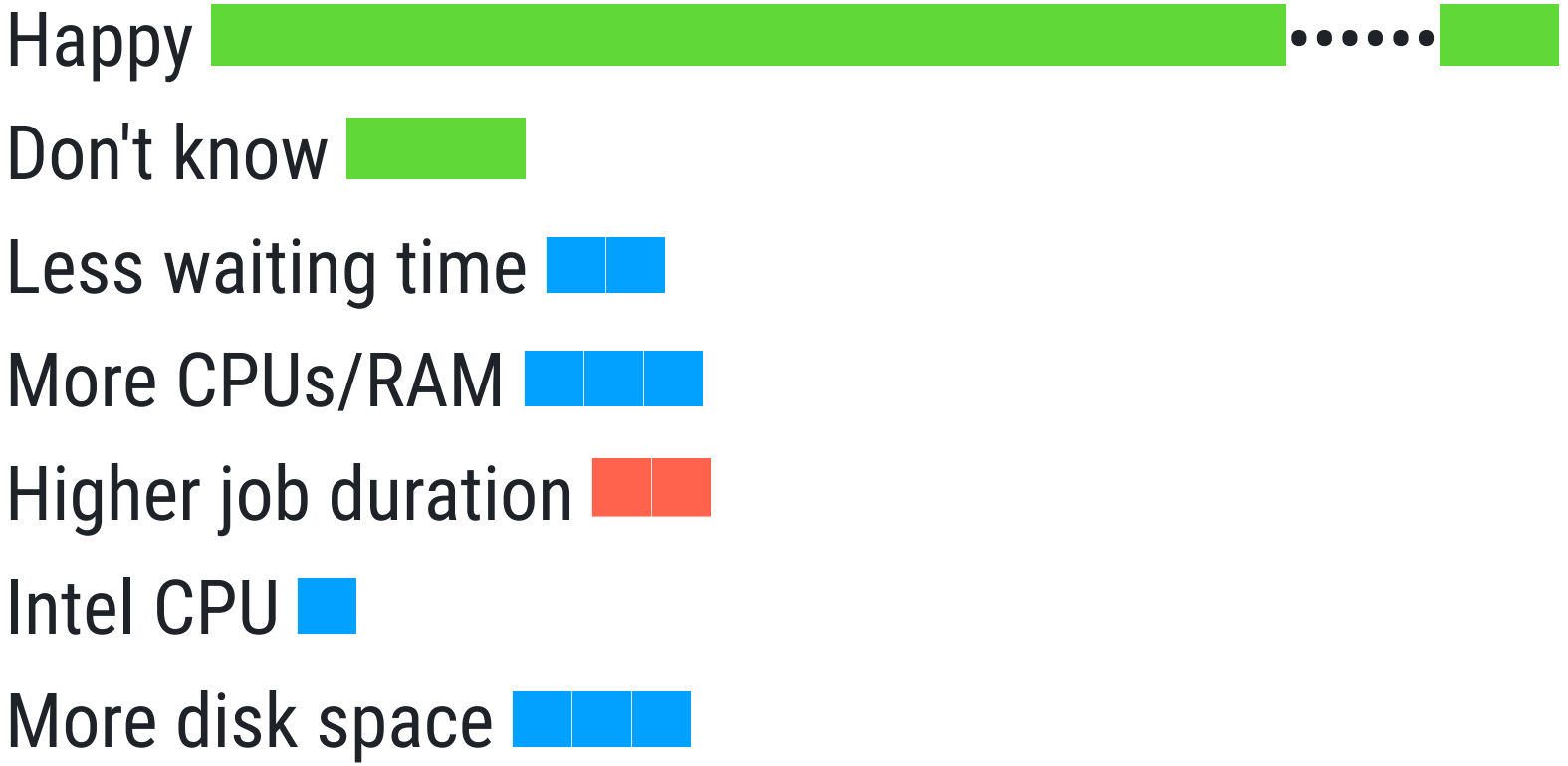
GPU-accelerated?



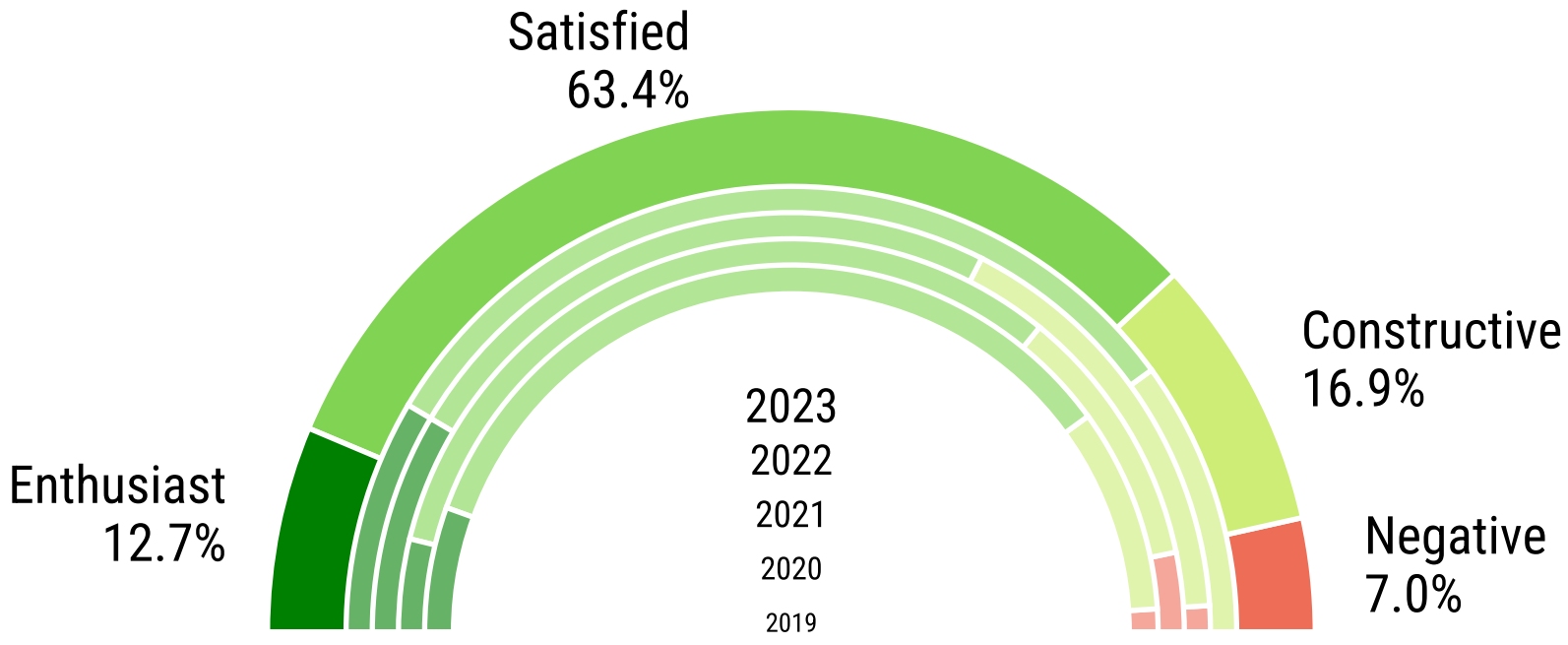
Common storage



Dream job


Happy
Don't know
Less waiting time
More CPUs/RAM
Higher job duration
Intel CPU
More disk space

Overall sentiment



Sentiment interpreted by LLMs