CÉCI User Satisfaction Survey 2020

How the survey was conducted

Account holders

November 30th to December 21st

3 emails to the ceci-user mailing list

Who responded to the survey

92
respondents

out of approx. 693 active users from August 2019 to December 2020

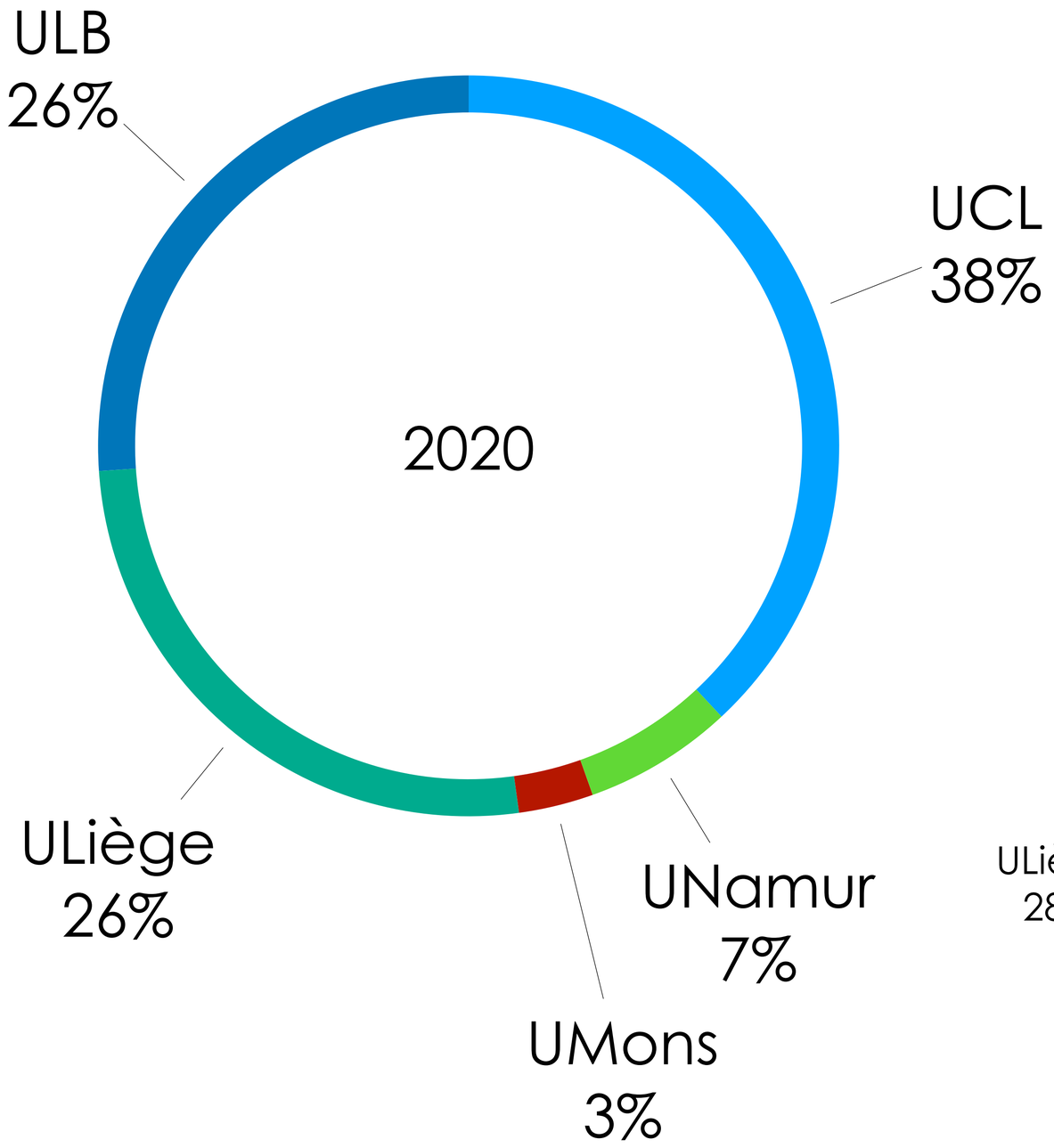
49
respondents

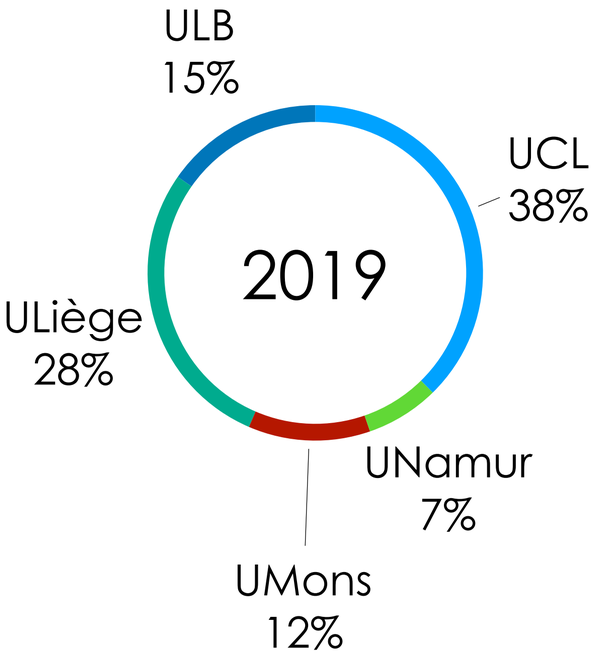
are responding to the survey for the first time

2019 : 85 respondents

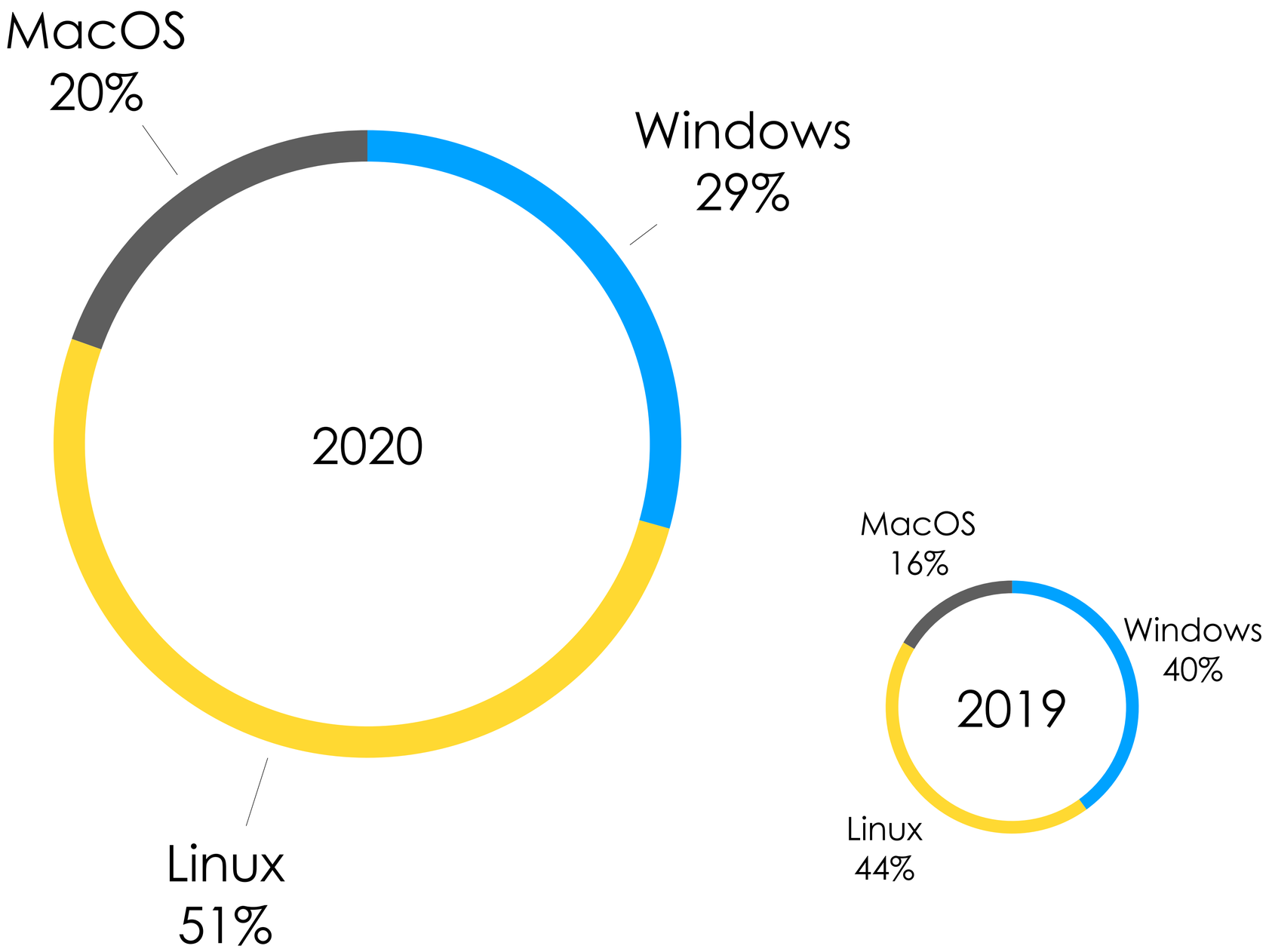
2018: 88 respondents

Affiliation

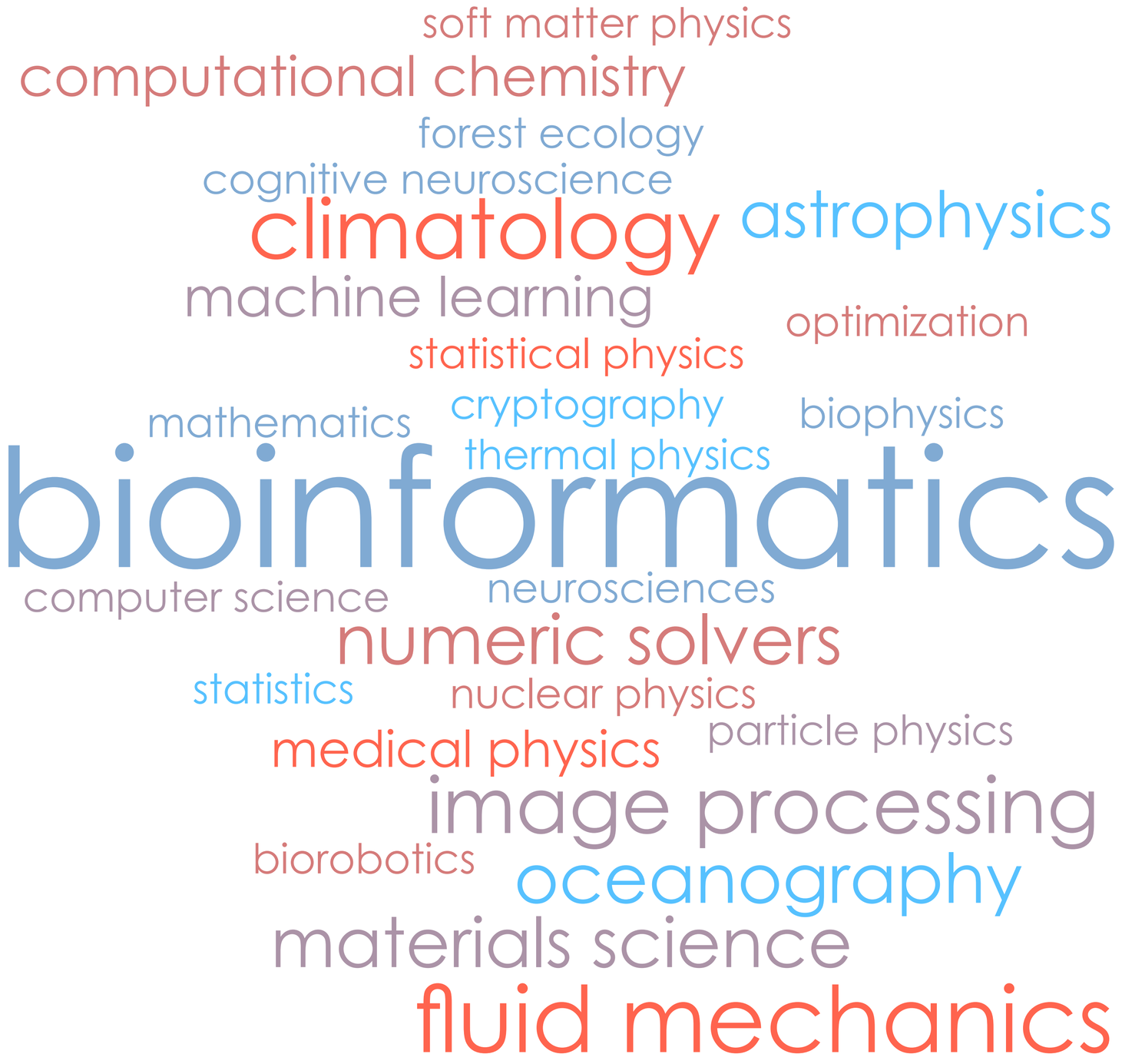




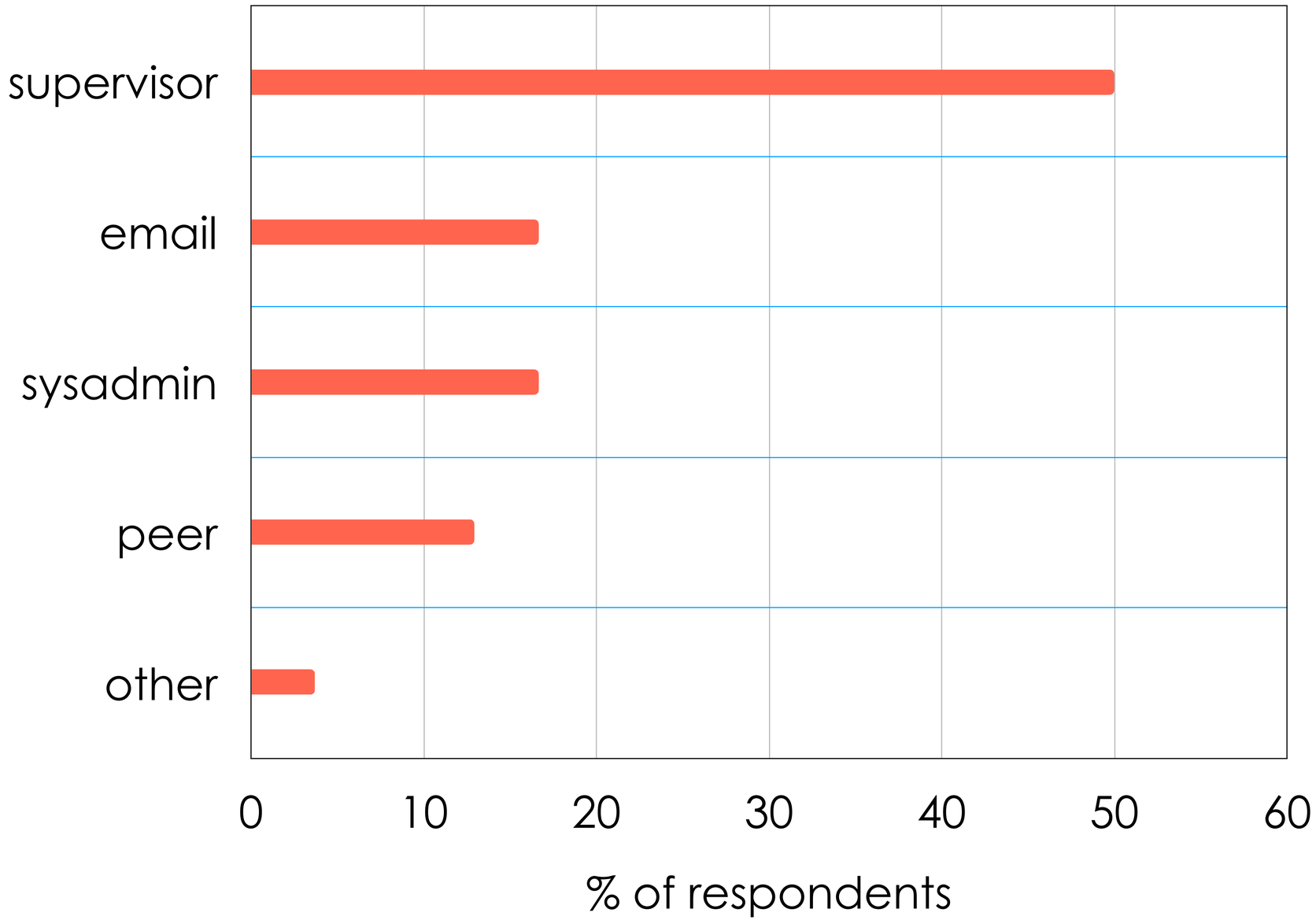
Operating system



What users do

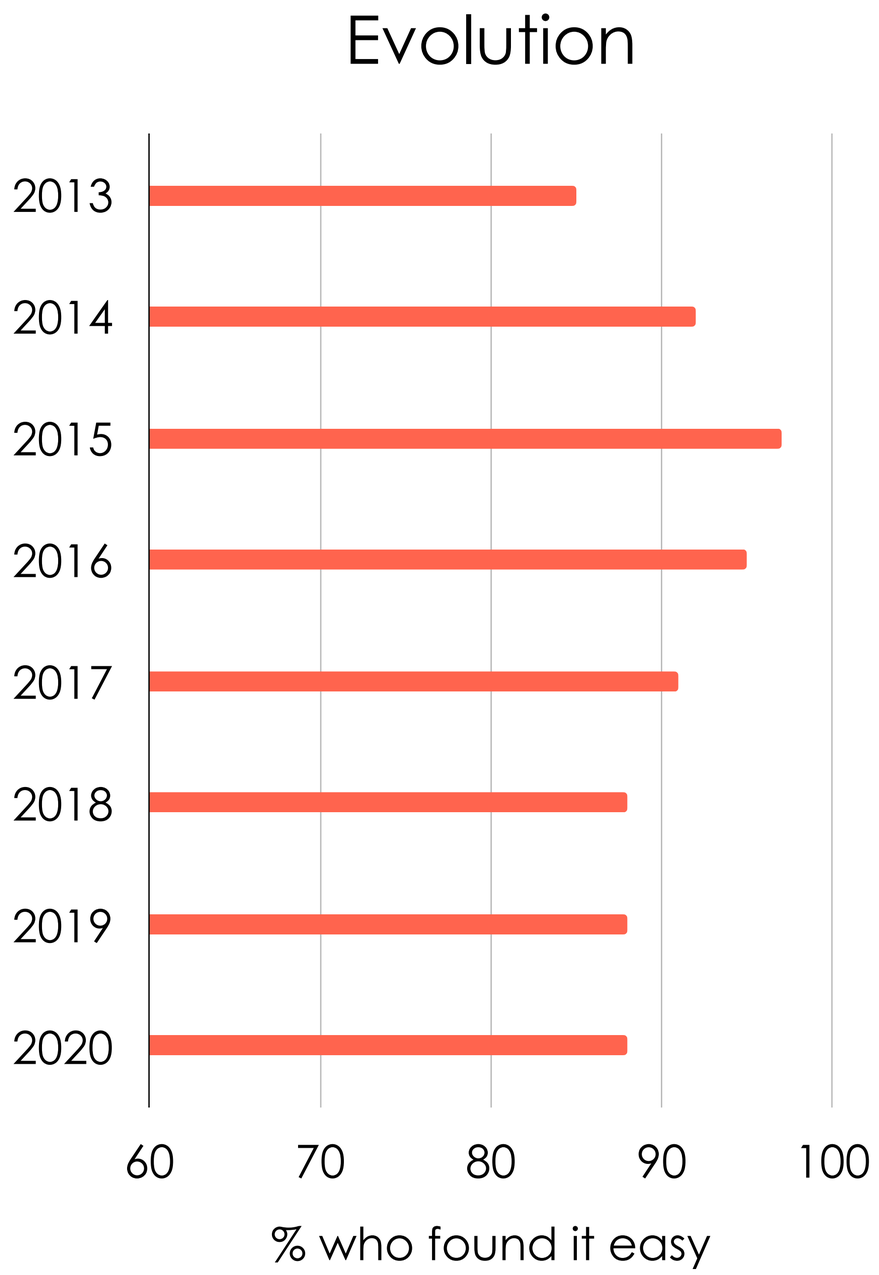


How users found out about CÉCI



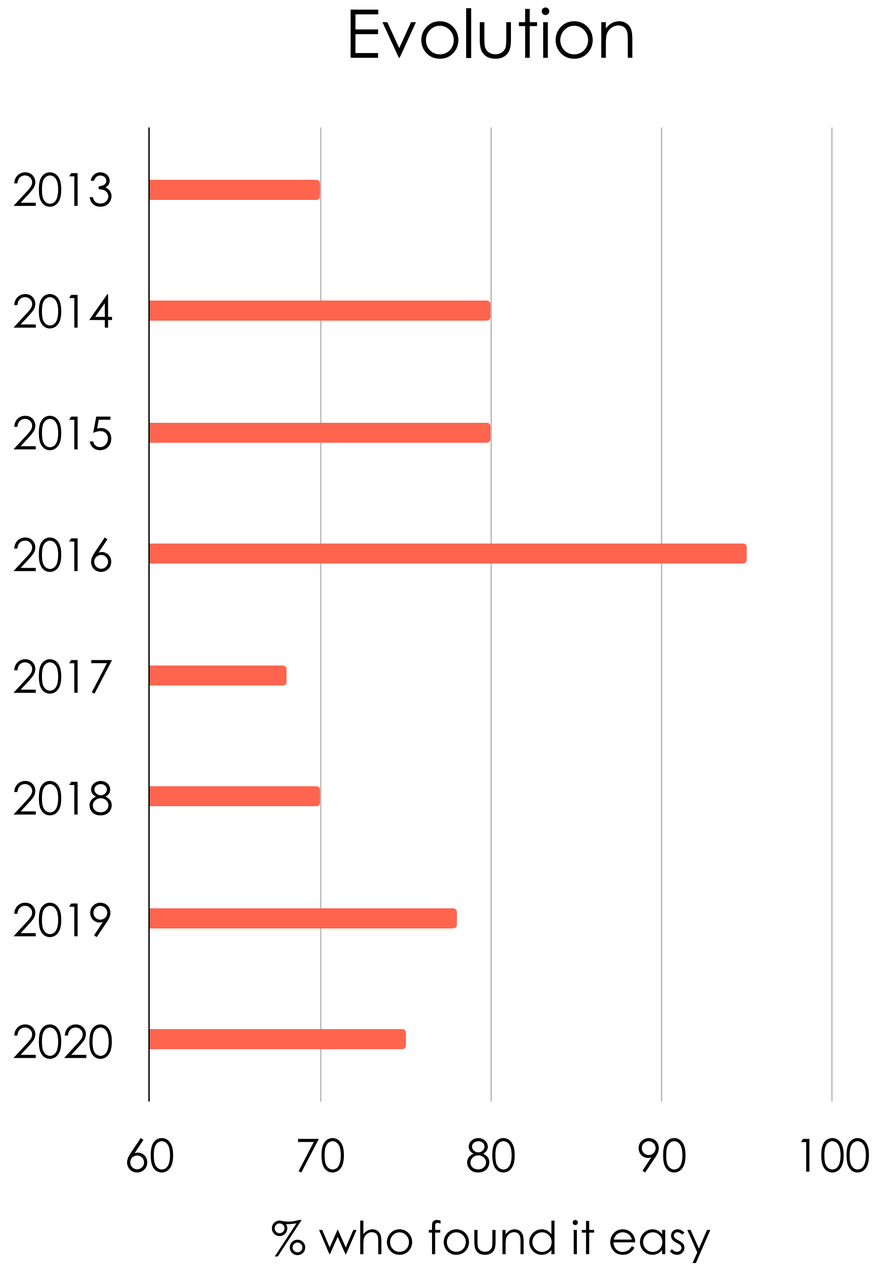
How easy was it to create an account

Easy for 88% of the respondents

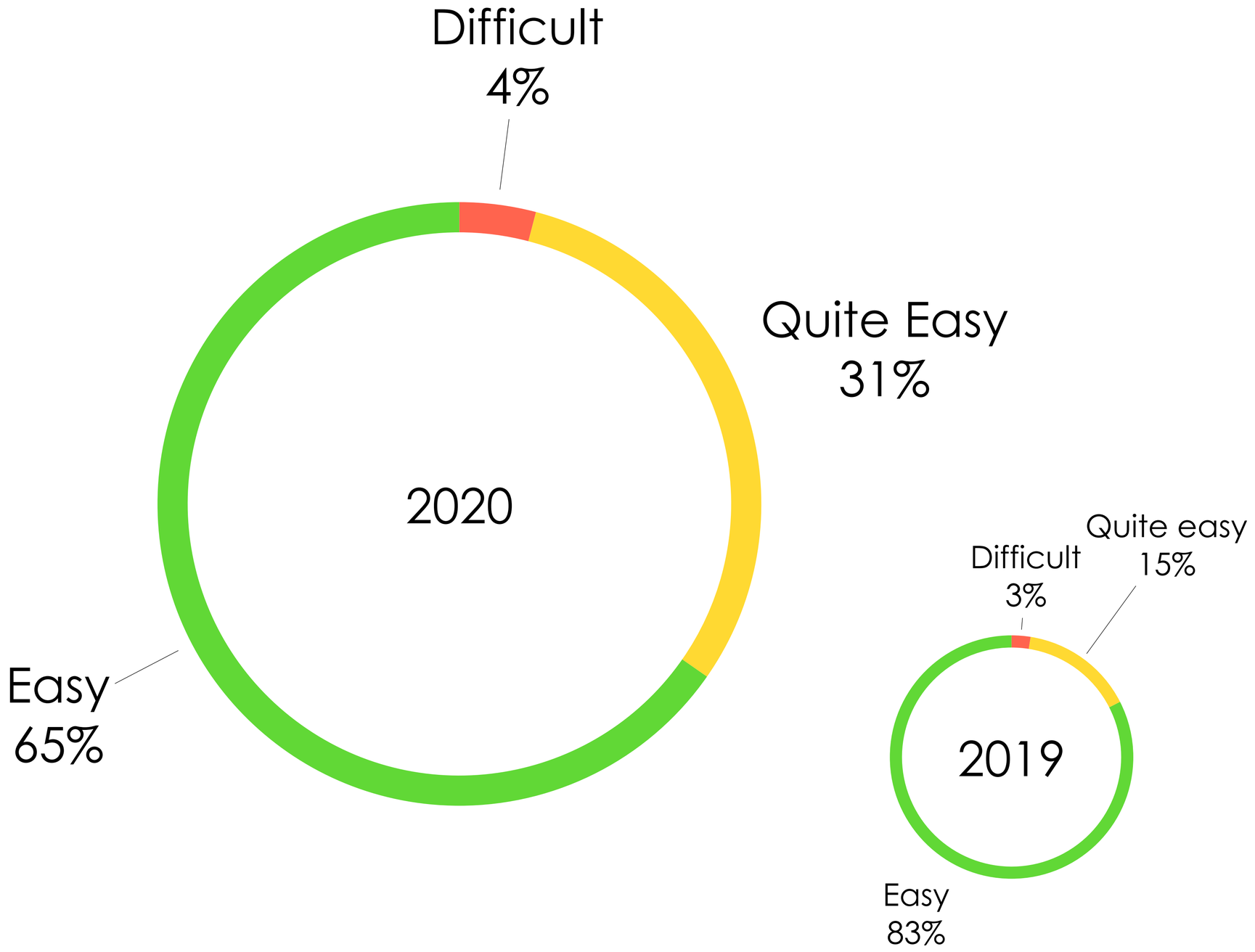


How easy was it to connect with SSH

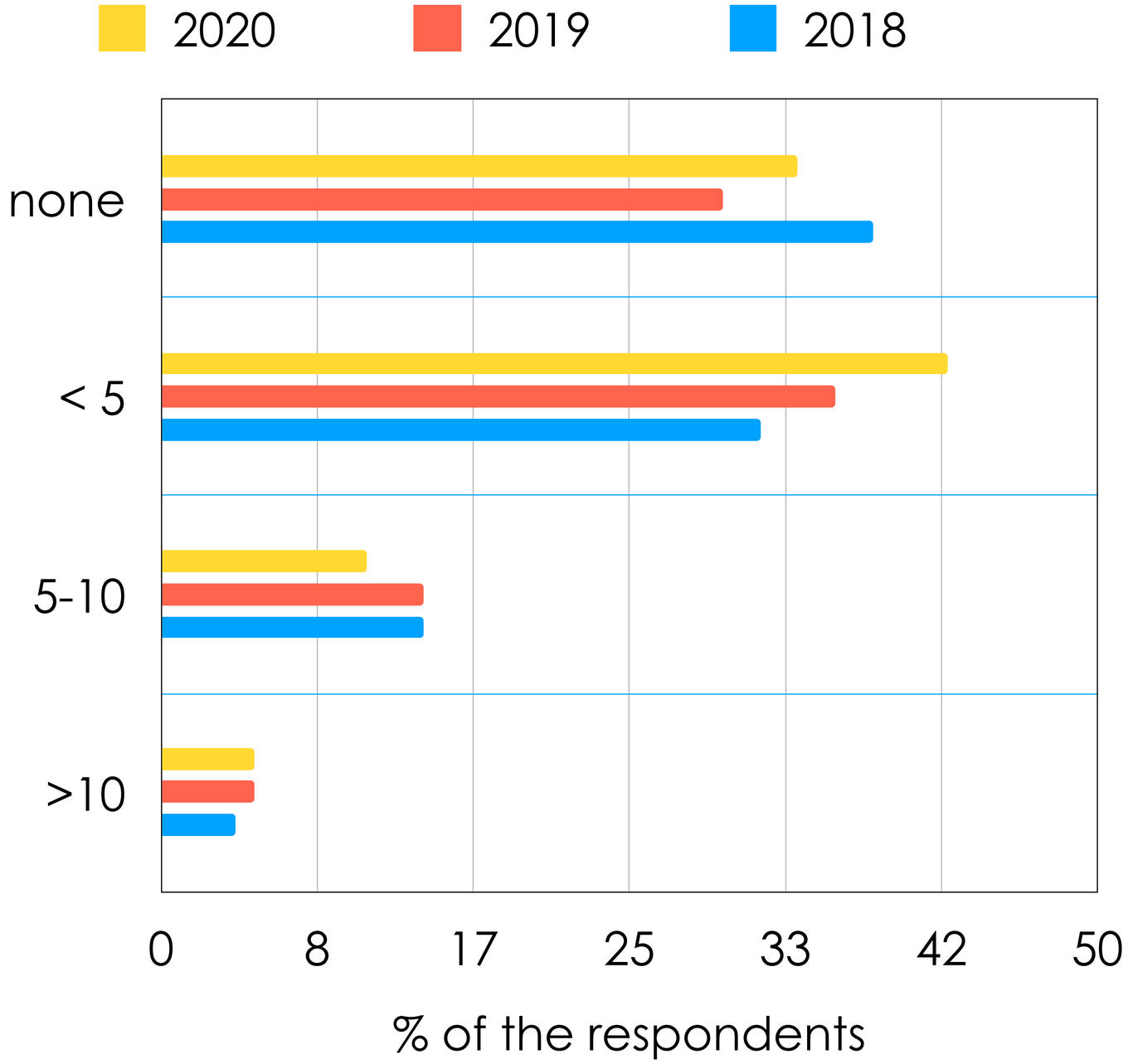
Easy for 75% of the respondents



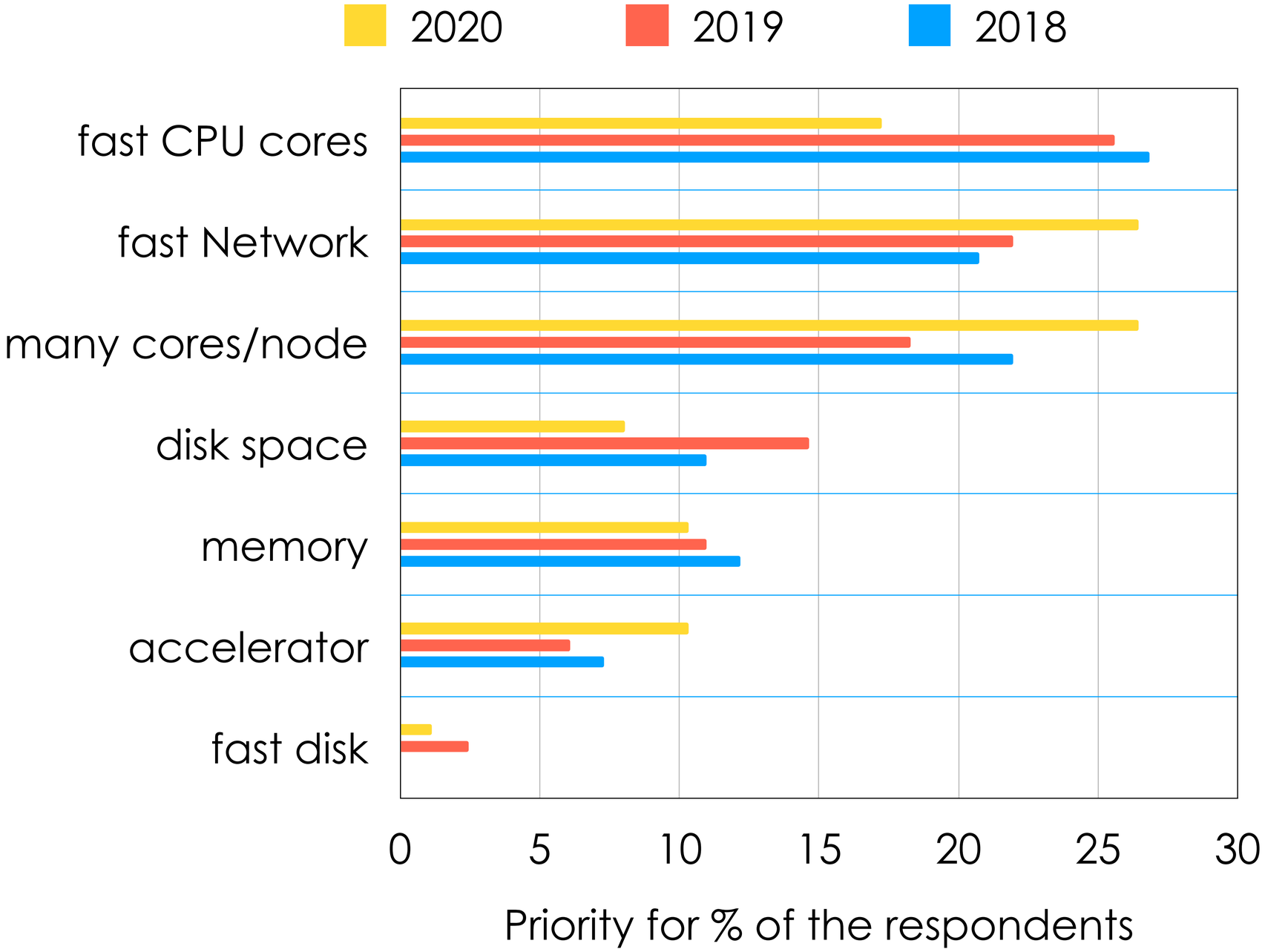
How easy was it to find help



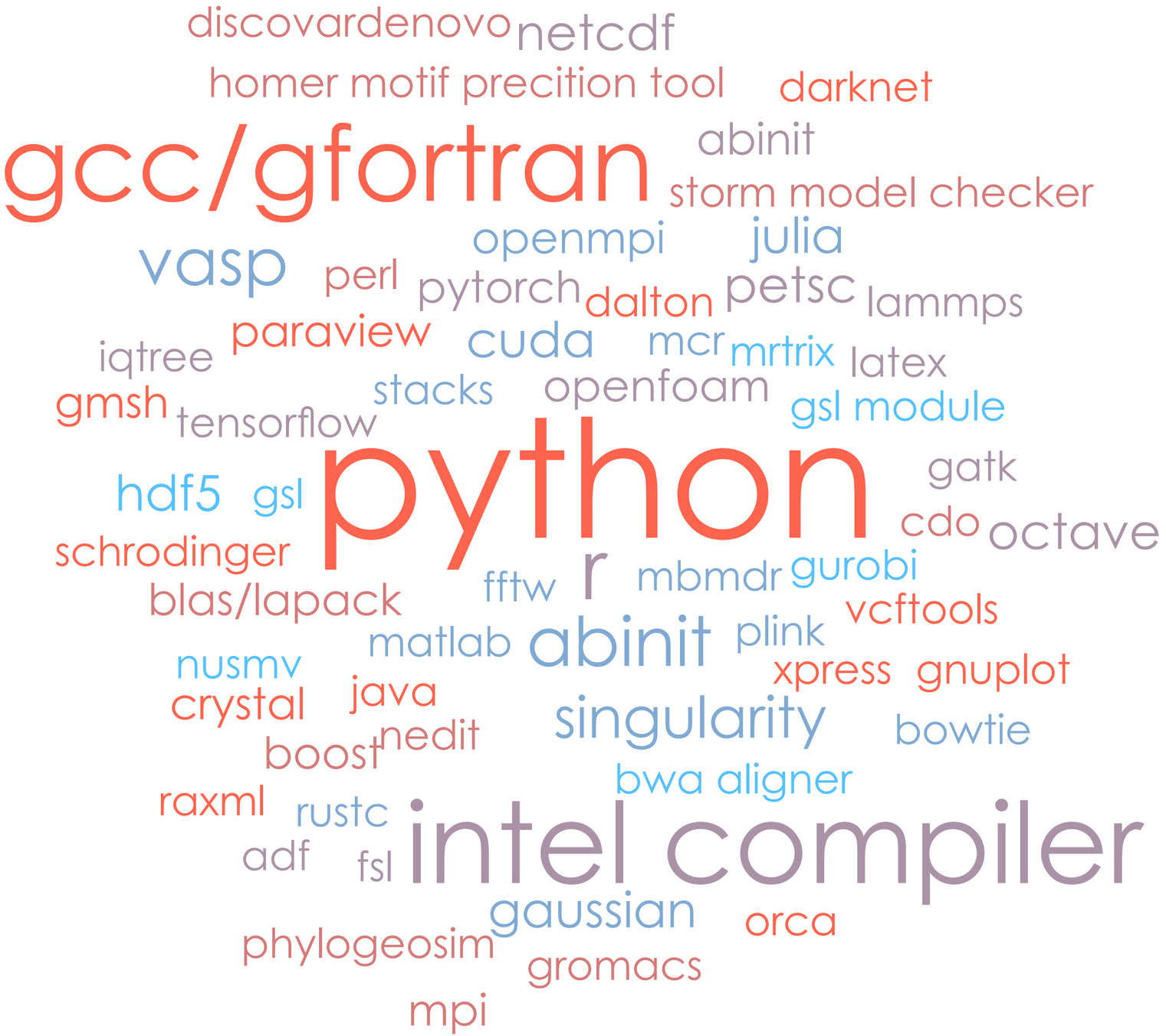
How many publications with acknowledgments to CÉCI



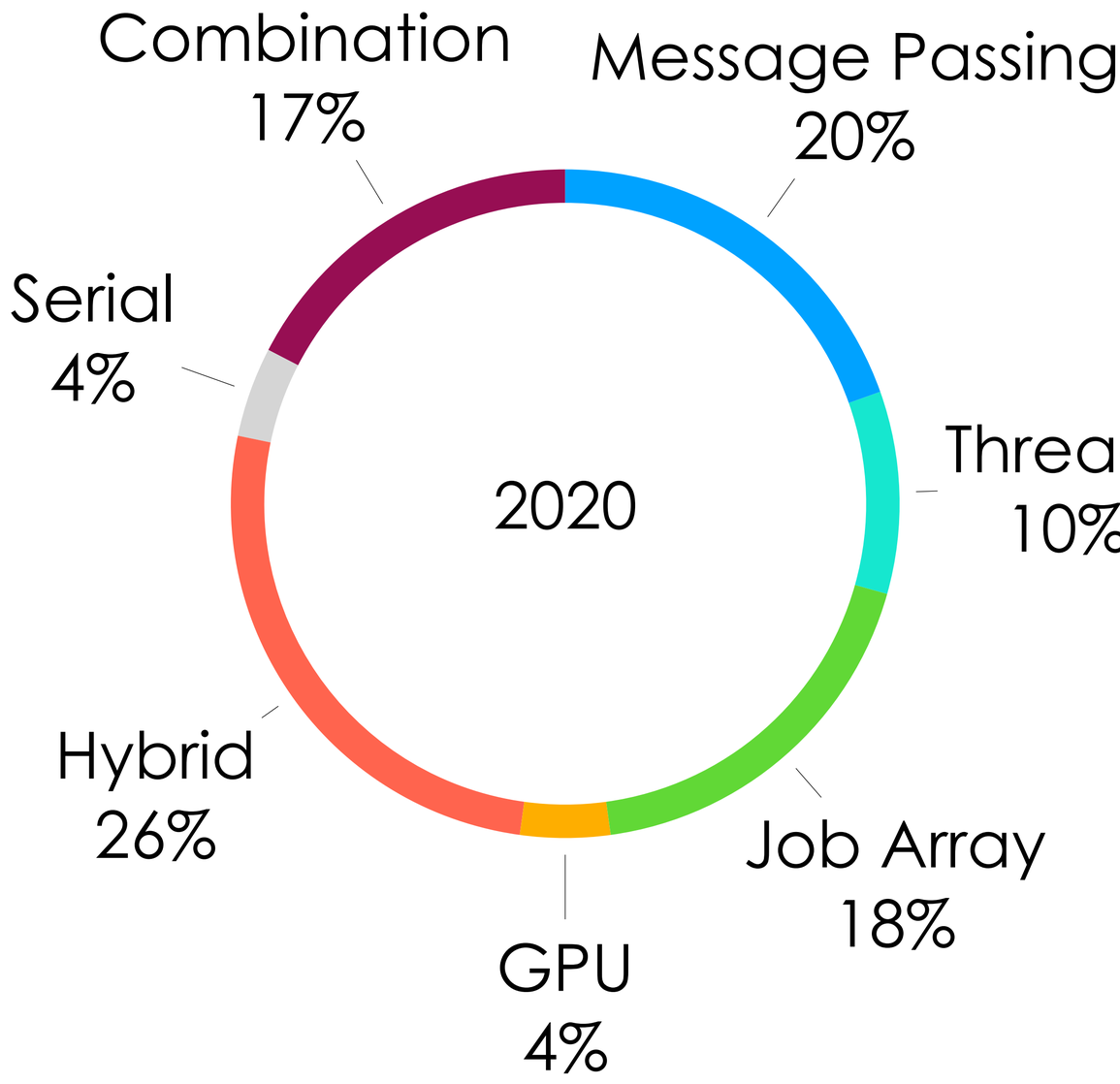
Most important piece of hardware

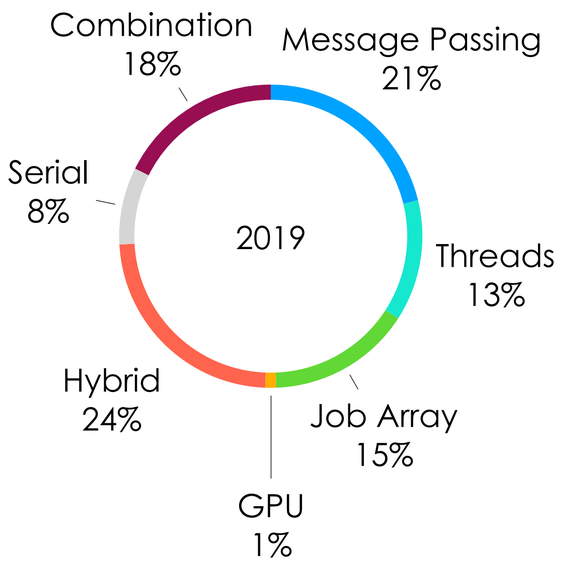


Softwares used

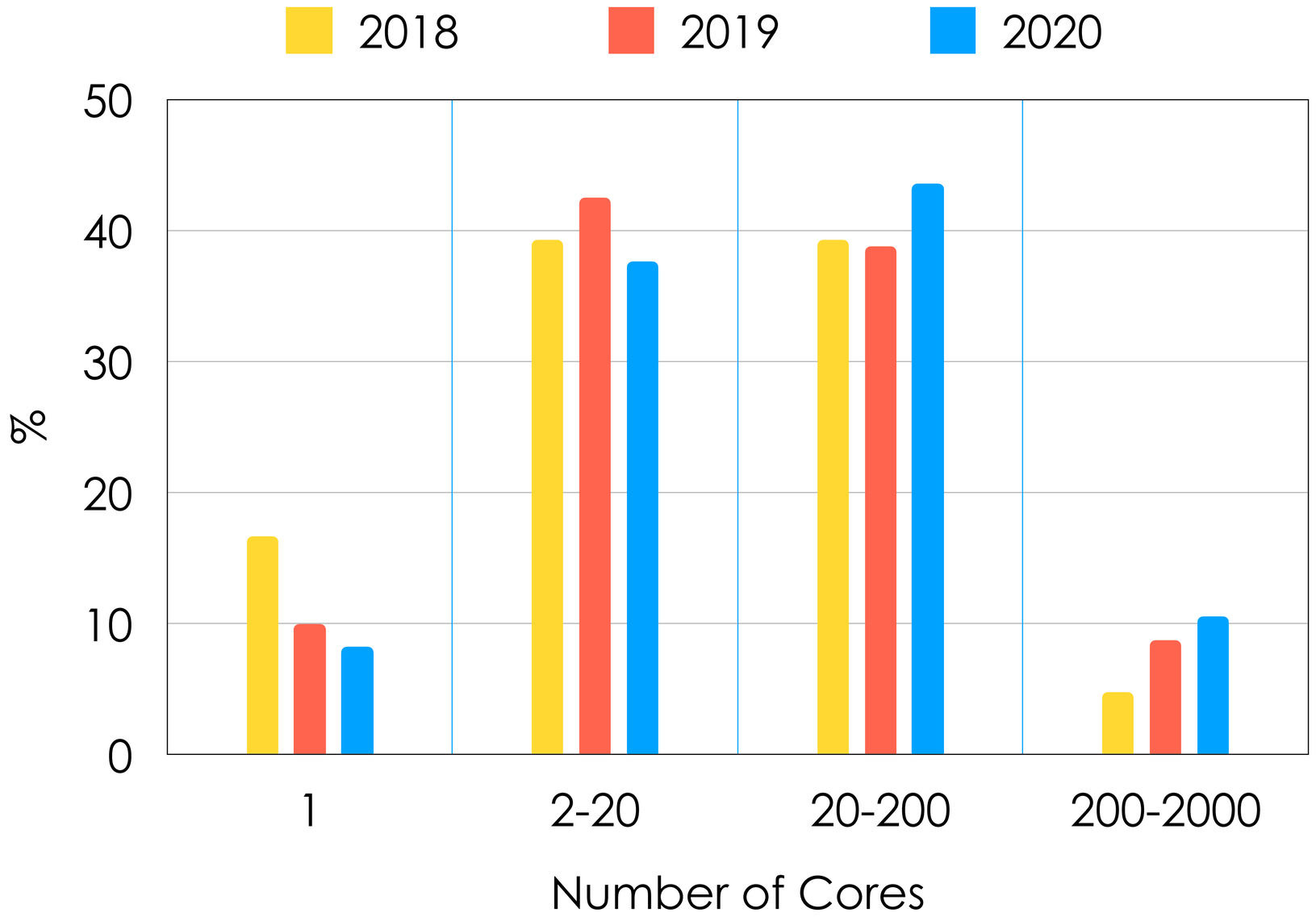


Types of job

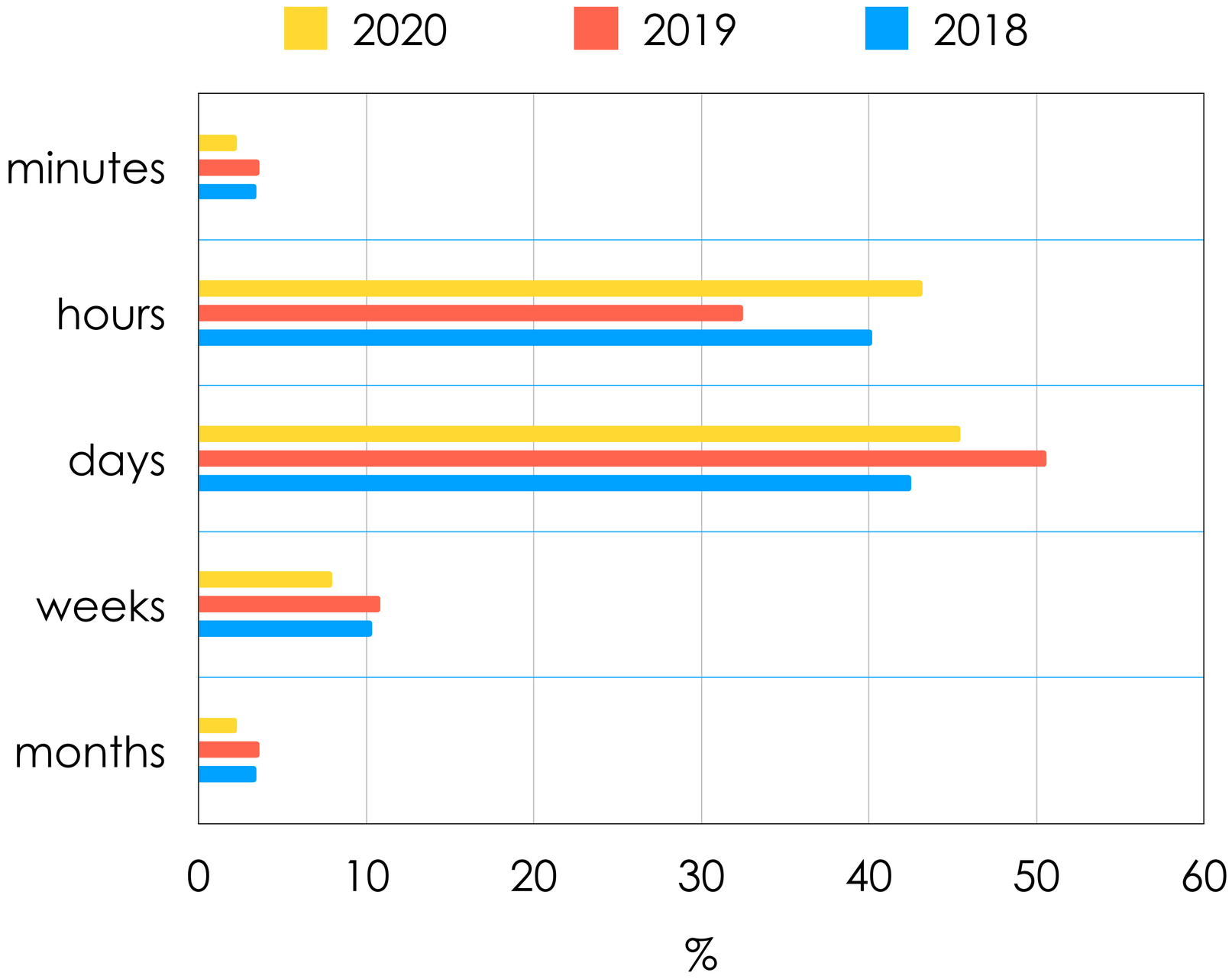

Combination
17%
Message Passing
20%
Serial
4%
Threads
10%
2020
Hybrid
26%
Job Array
18%
GPU
4%


Combination
18%
Message Passing
21%
Serial
8%
2019
Threads
13%
Hybrid
24%
Job Array
15%
GPU
1%

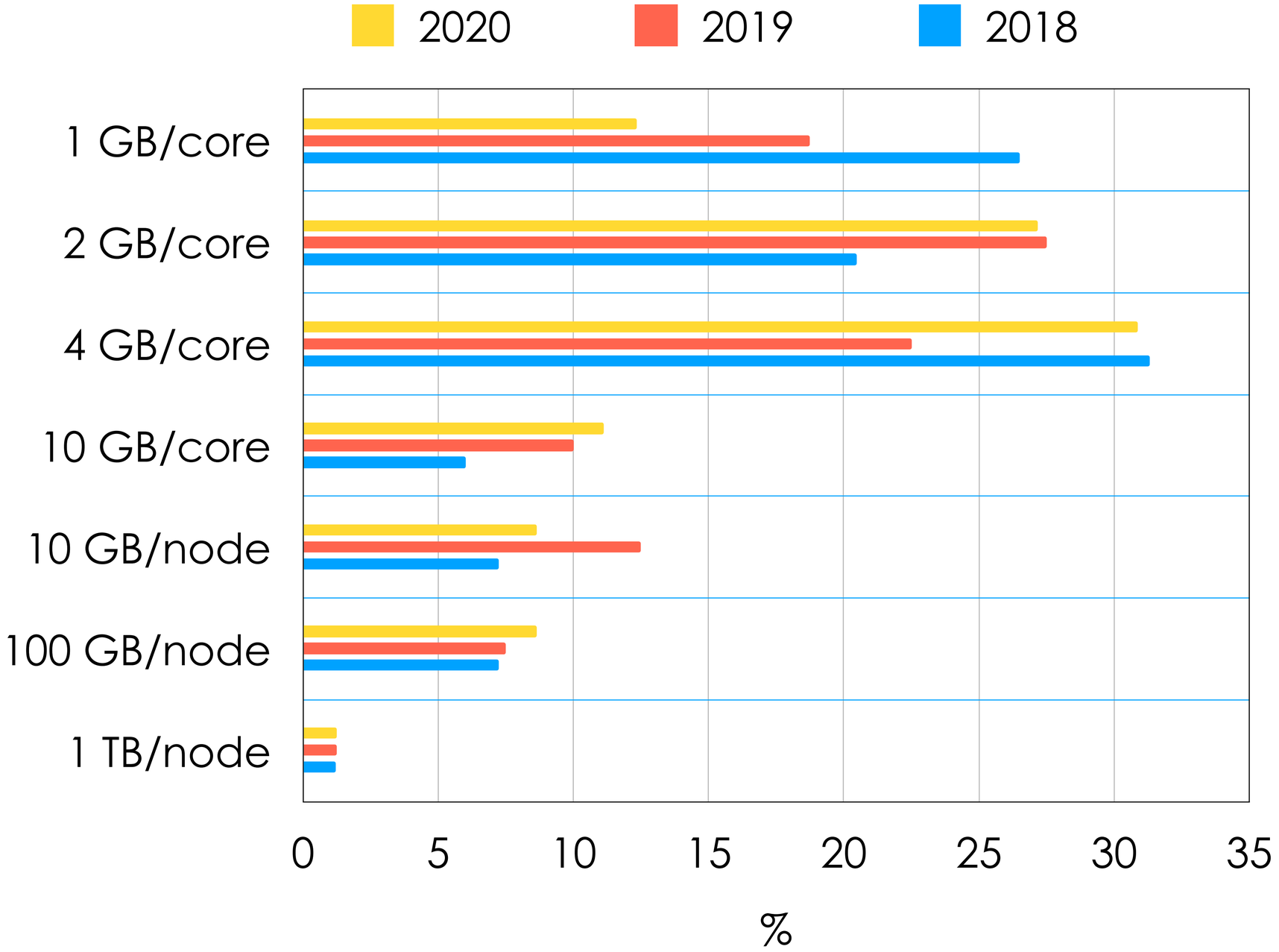
Typical number of cores



Typical job duration



Typical memory per core



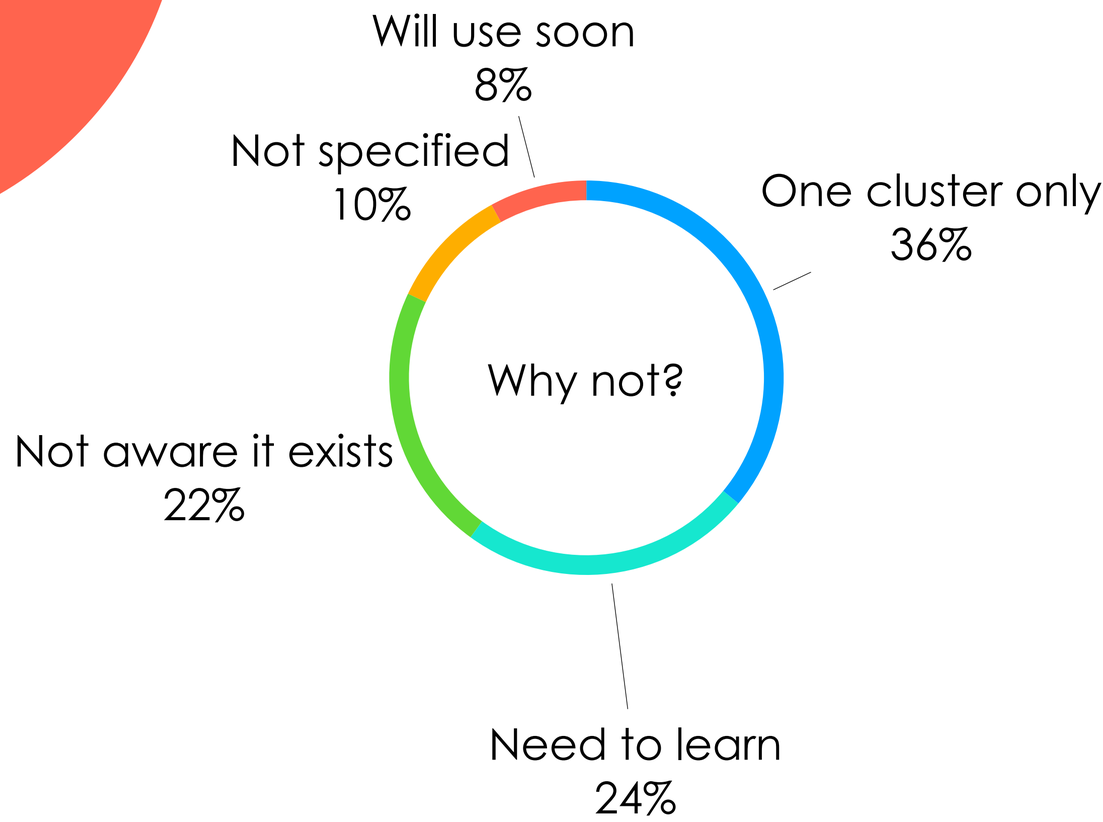
Common storage

55%

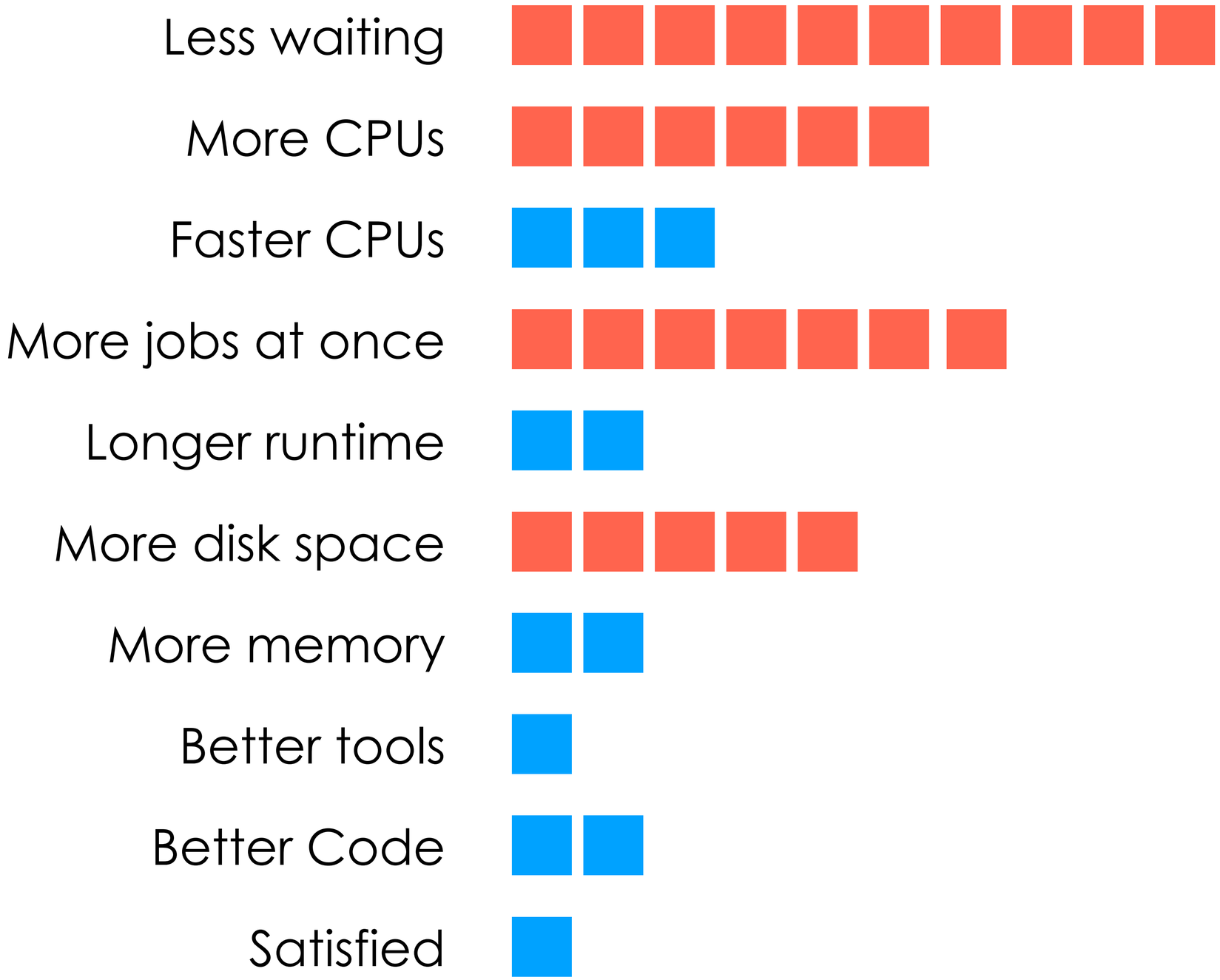
not using the common storage

45%

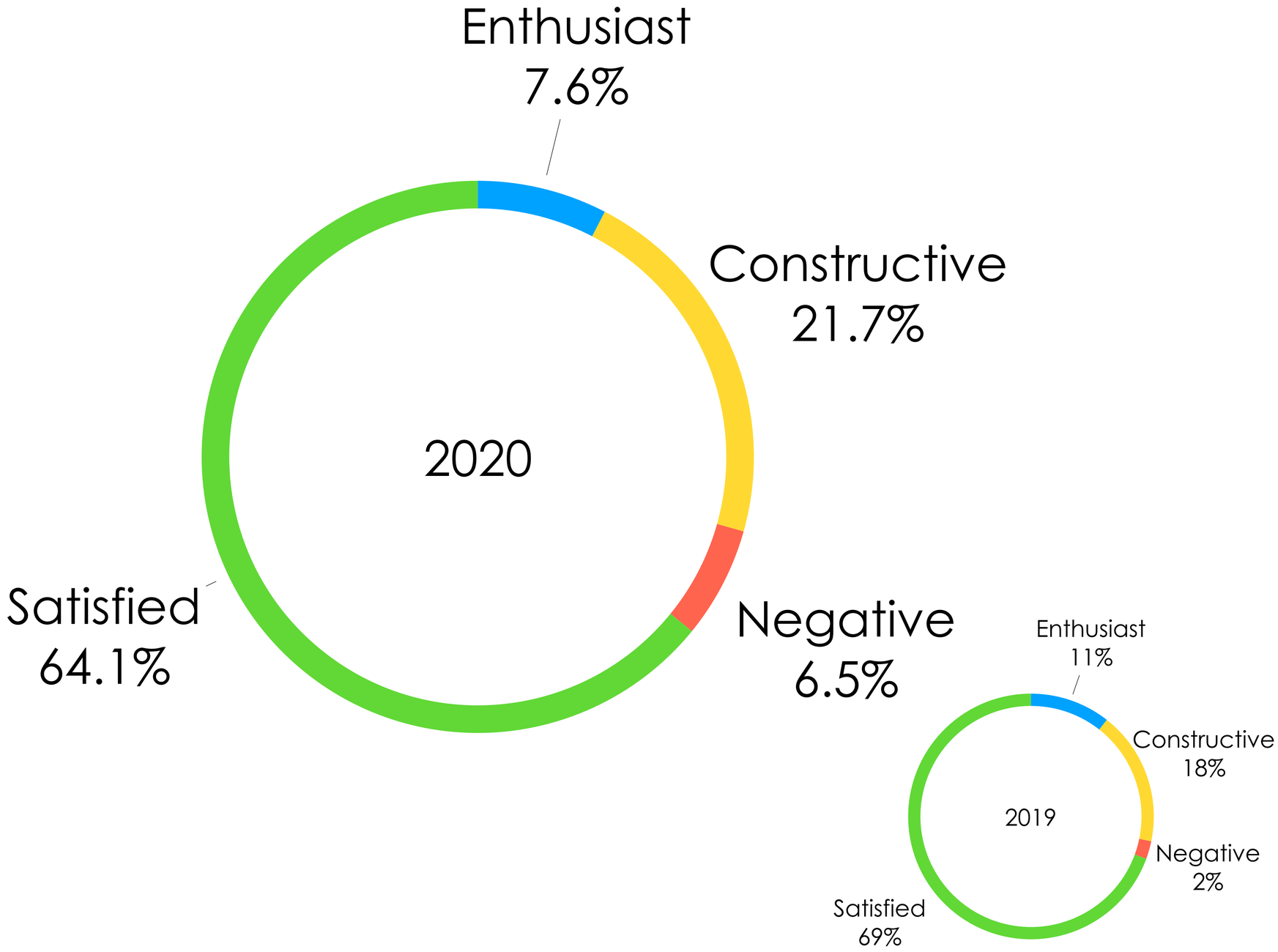
using the common storage



Dream job


Less waiting
More CPUs
Faster CPUs
More jobs at once
Longer runtime
More disk space
More memory
Better tools
Better Code
Satisfied

Overall sentiment



Detailed response

http://www.ceci-hpc.be/survey2020.html