

CÉCI User Satisfaction Survey 2022

How the survey was conducted



Account holders

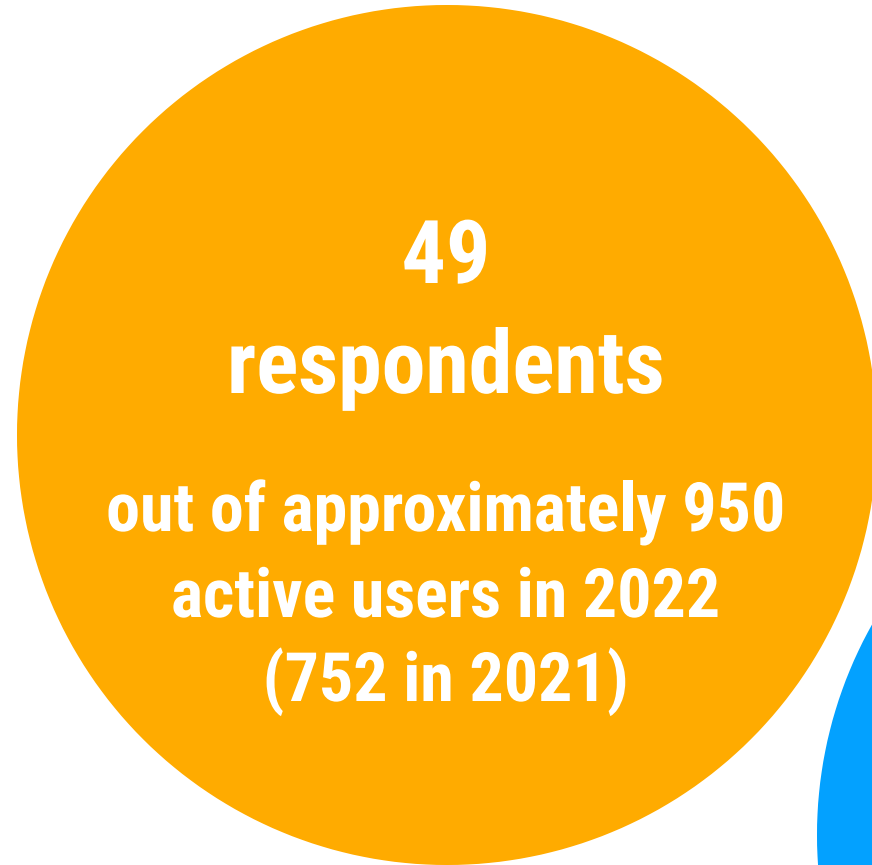


from Dec. 12th 2022 to Jan. 20th 2023



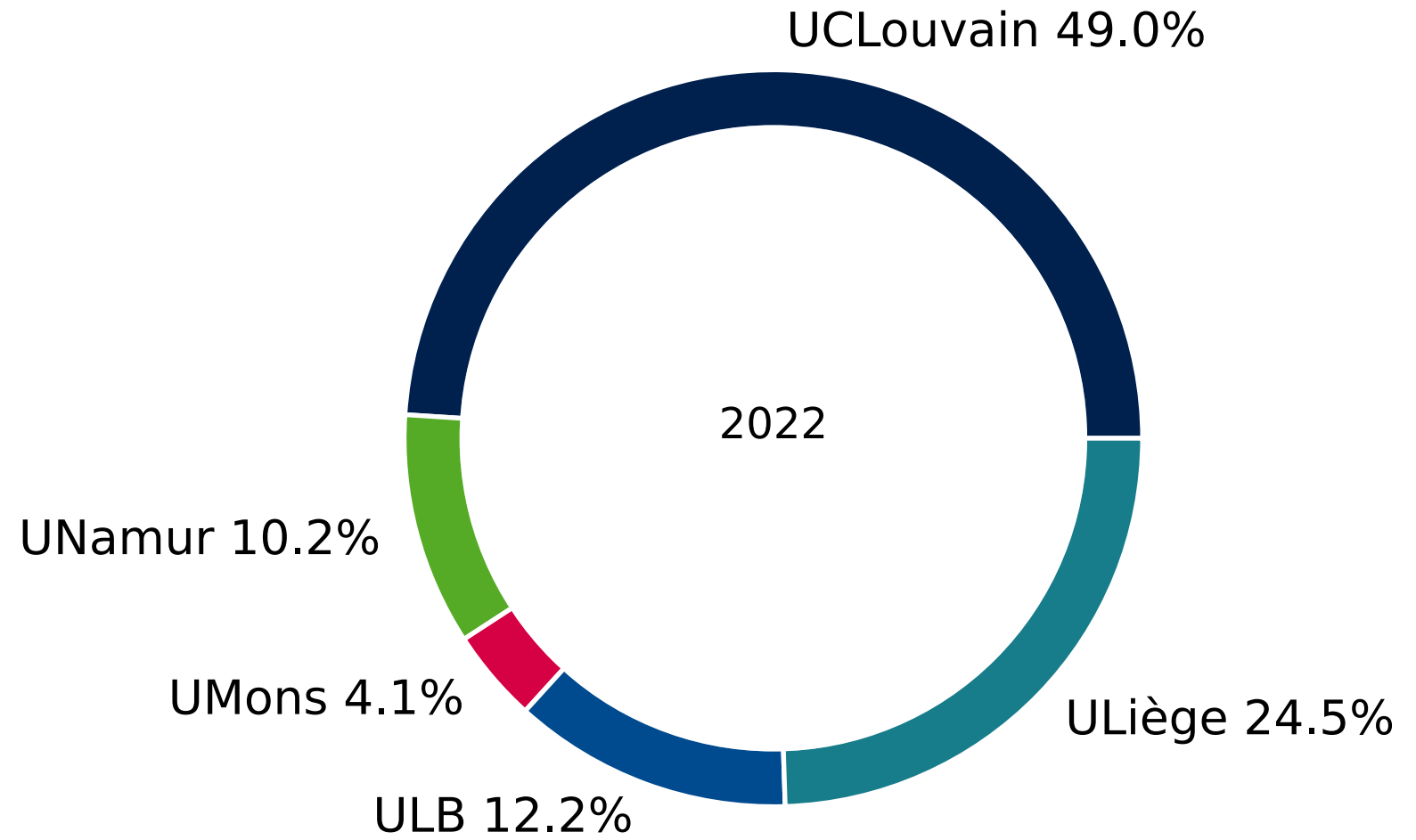
3 emails to the mailing list

**Who
responded
to the
survey**



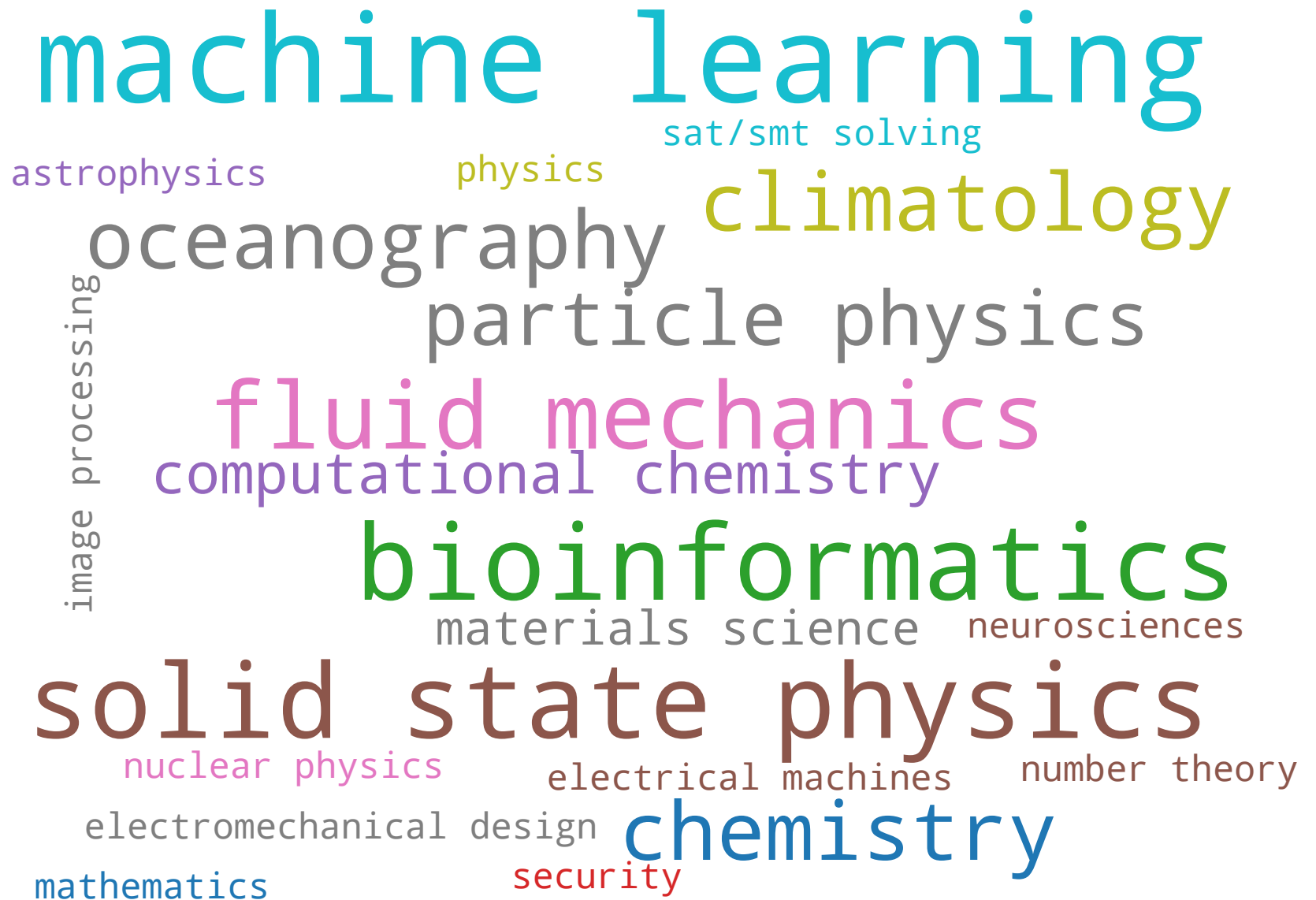
2021: 95
2020: 91
2019: 85

Affiliation

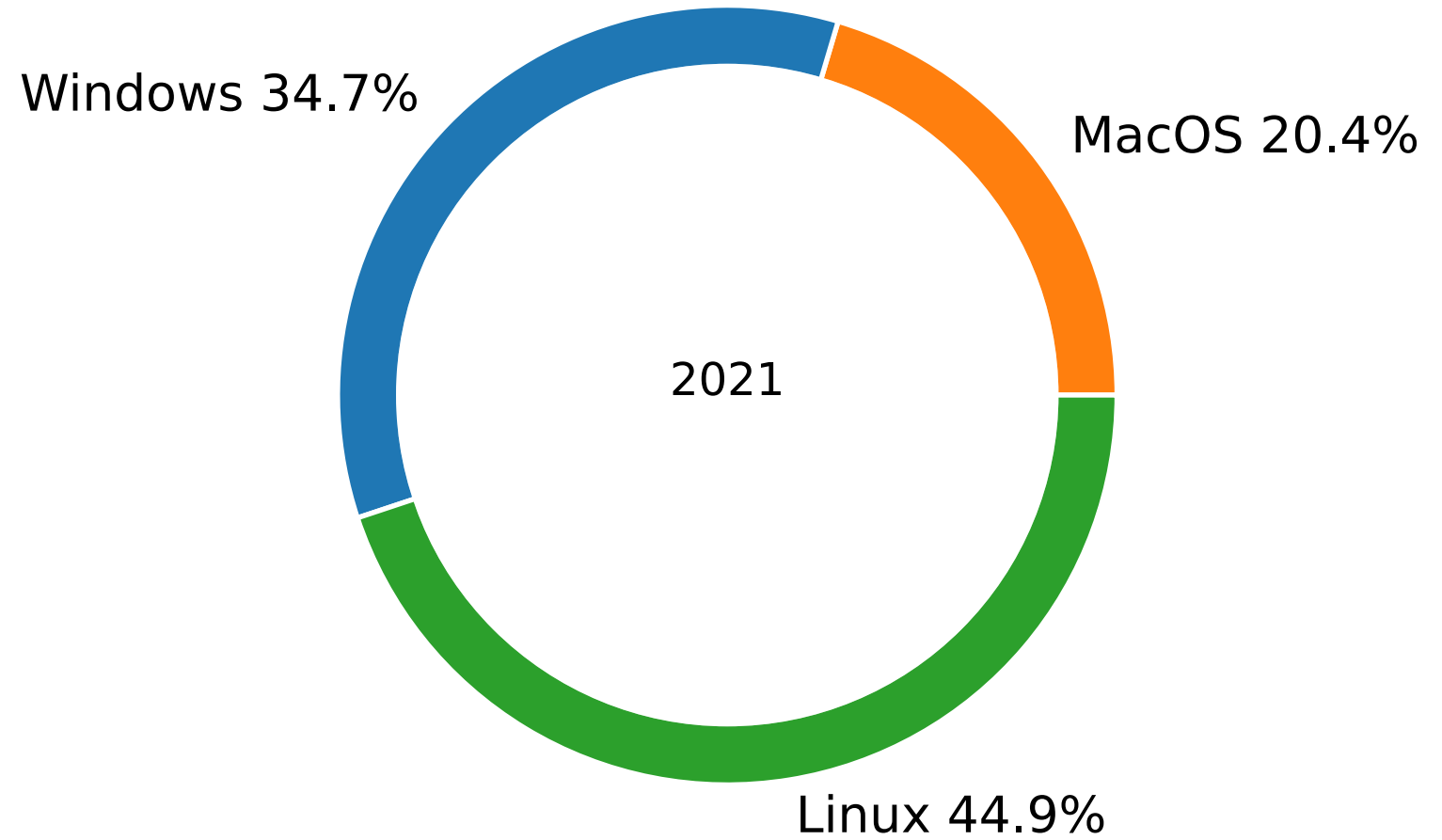


Same as previous years

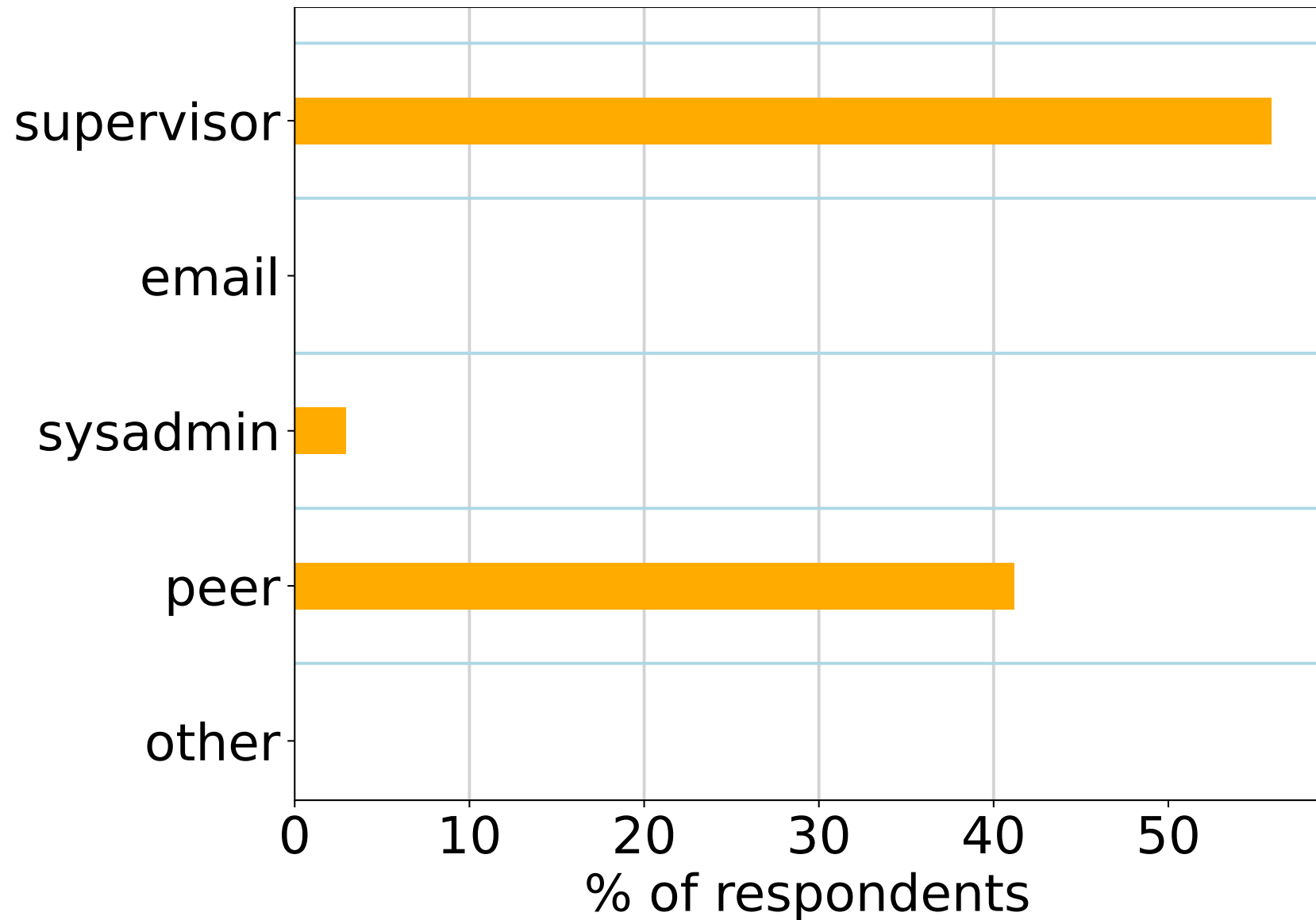
What users do



What users use



How users found out about CÉCI



**How easy
was it to
create an
account**



2018: 88%
2019: 88%
2020: 88%
2020: 85%

**How easy
was it to
connect with
SSH**



2018: 70%
2019: 78%
2020: 75%
2021: 80%

**How easy
was it to find
help**



2018: 75%
2019: 83%
2020: 65%
2020: 79%

About the training sessions

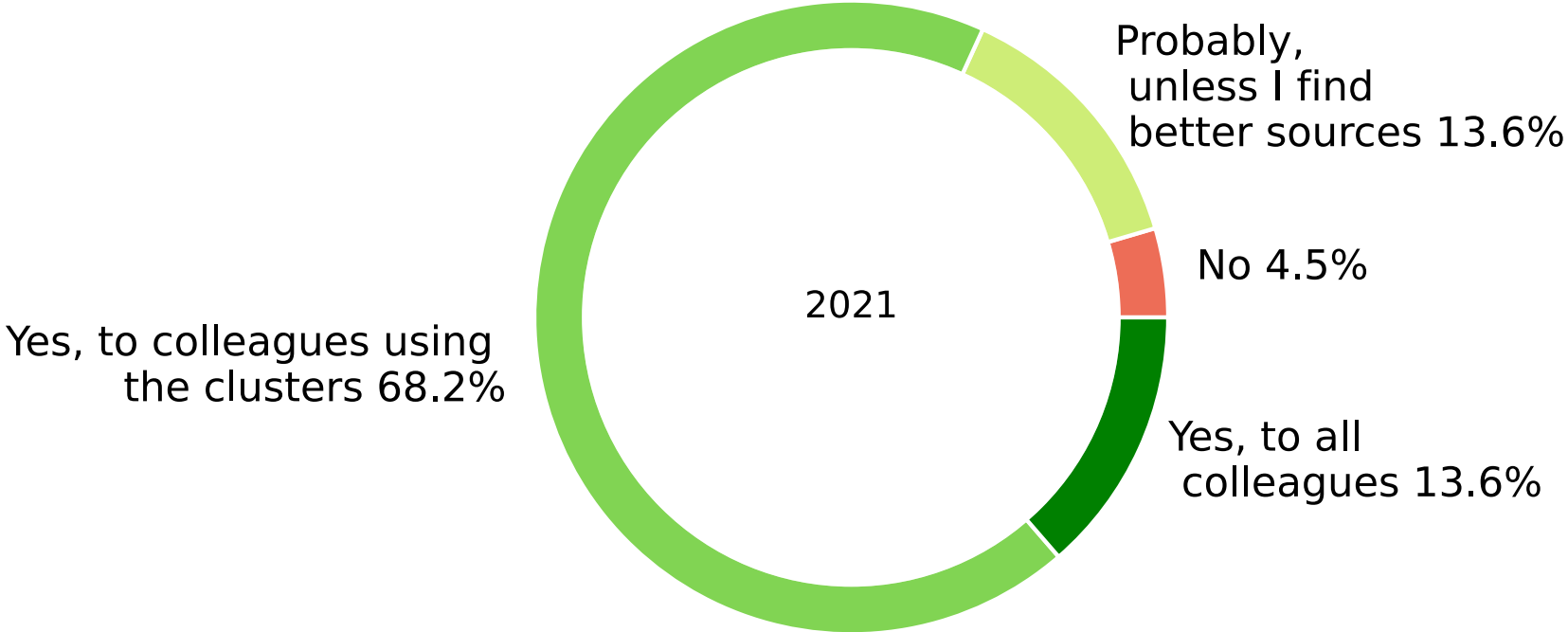
45% attended

at least one session in the past

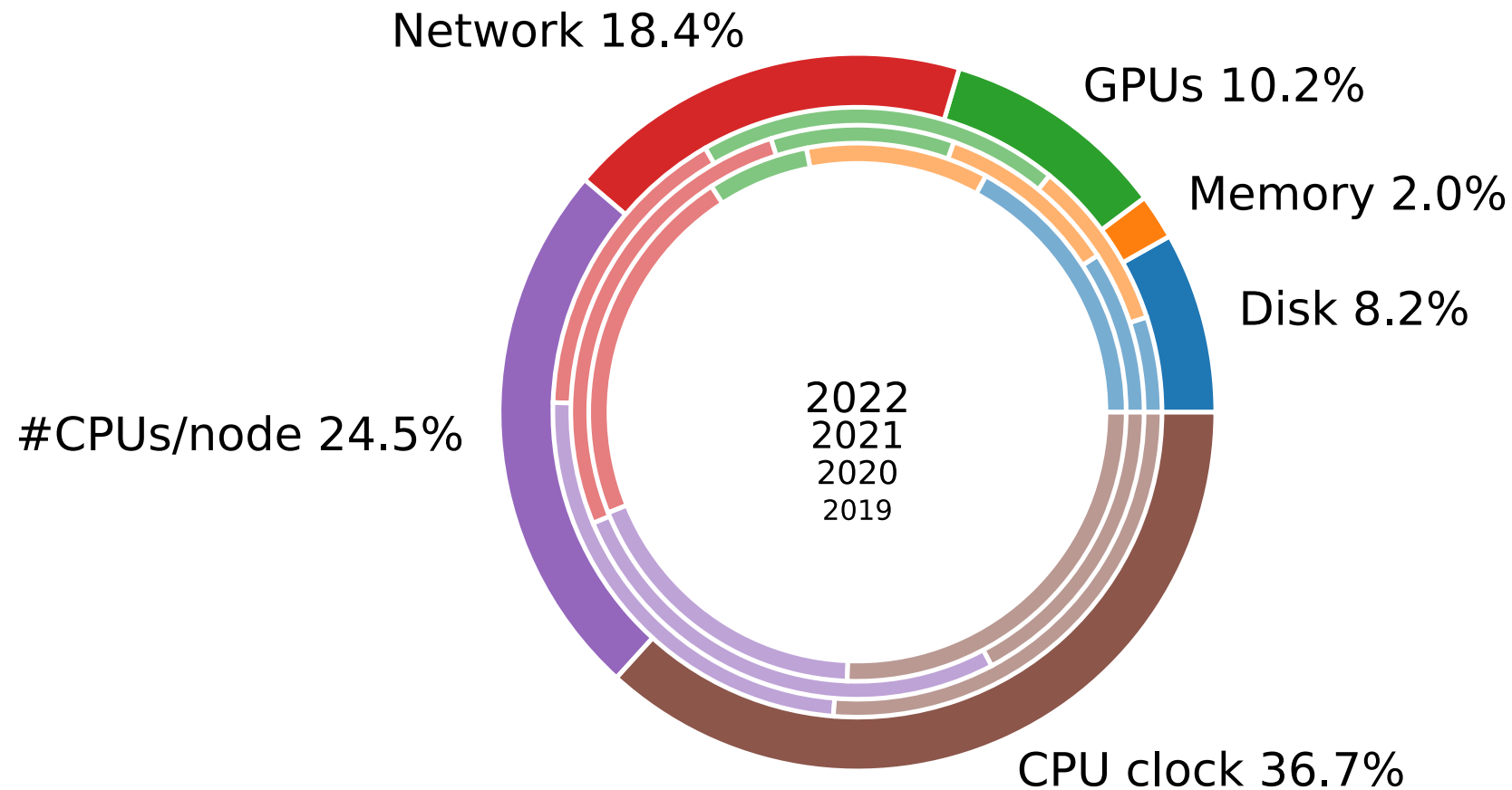
90% know

about the CISM/CÉCI training sessions

Would you recommend the training sessions?

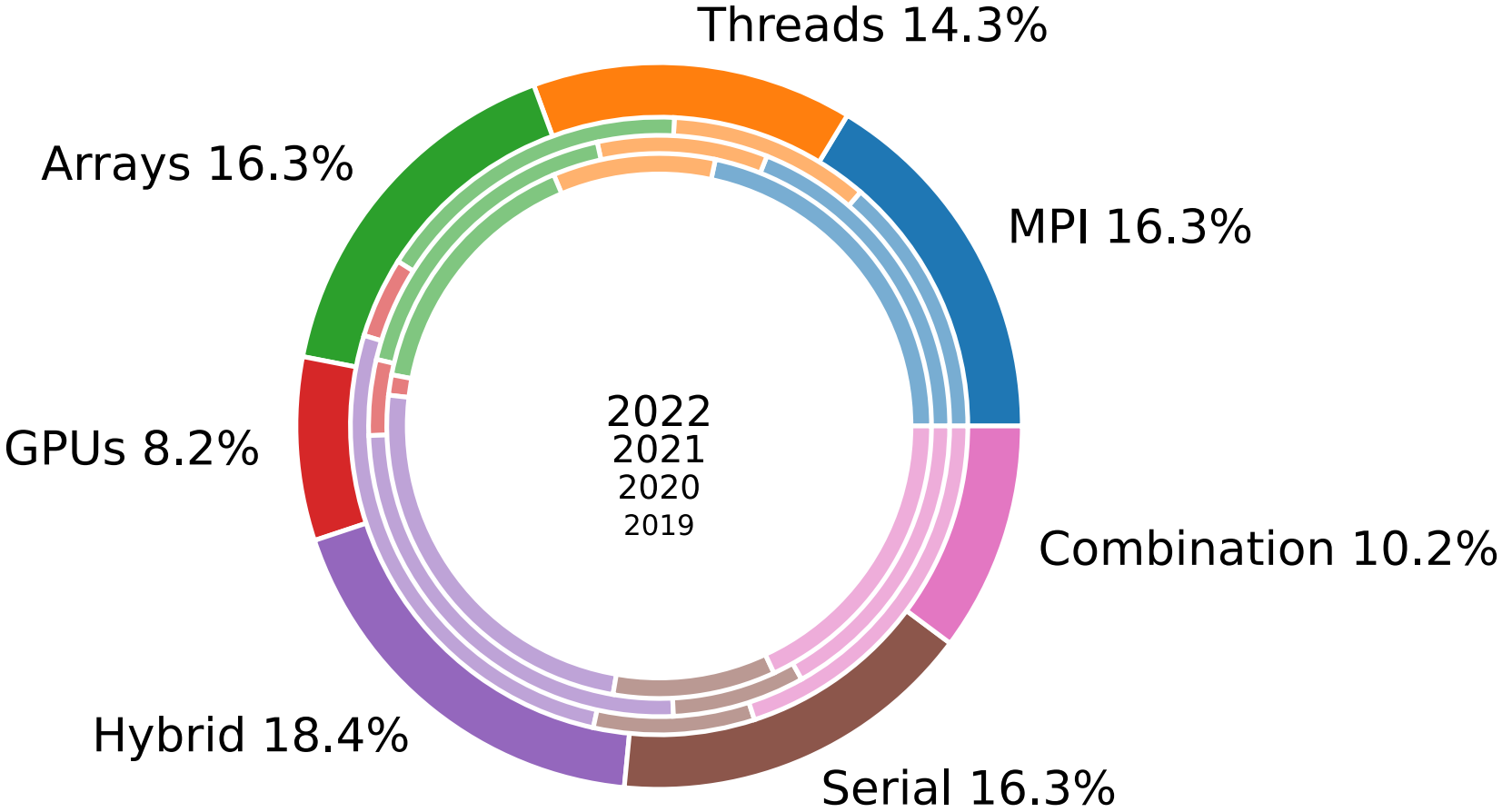


**Most
important
piece of
hardware**

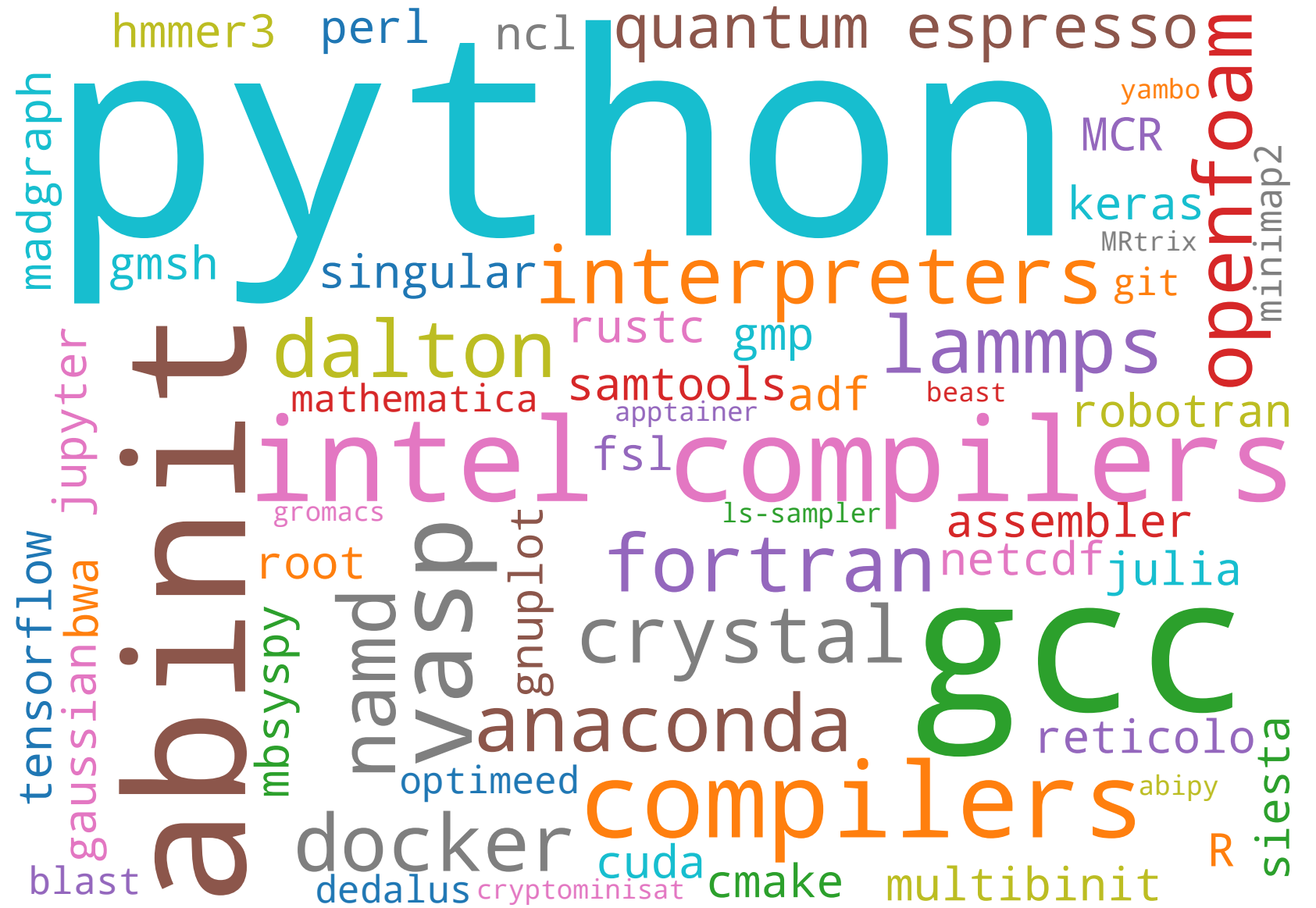


Most important: fast CPU cores.

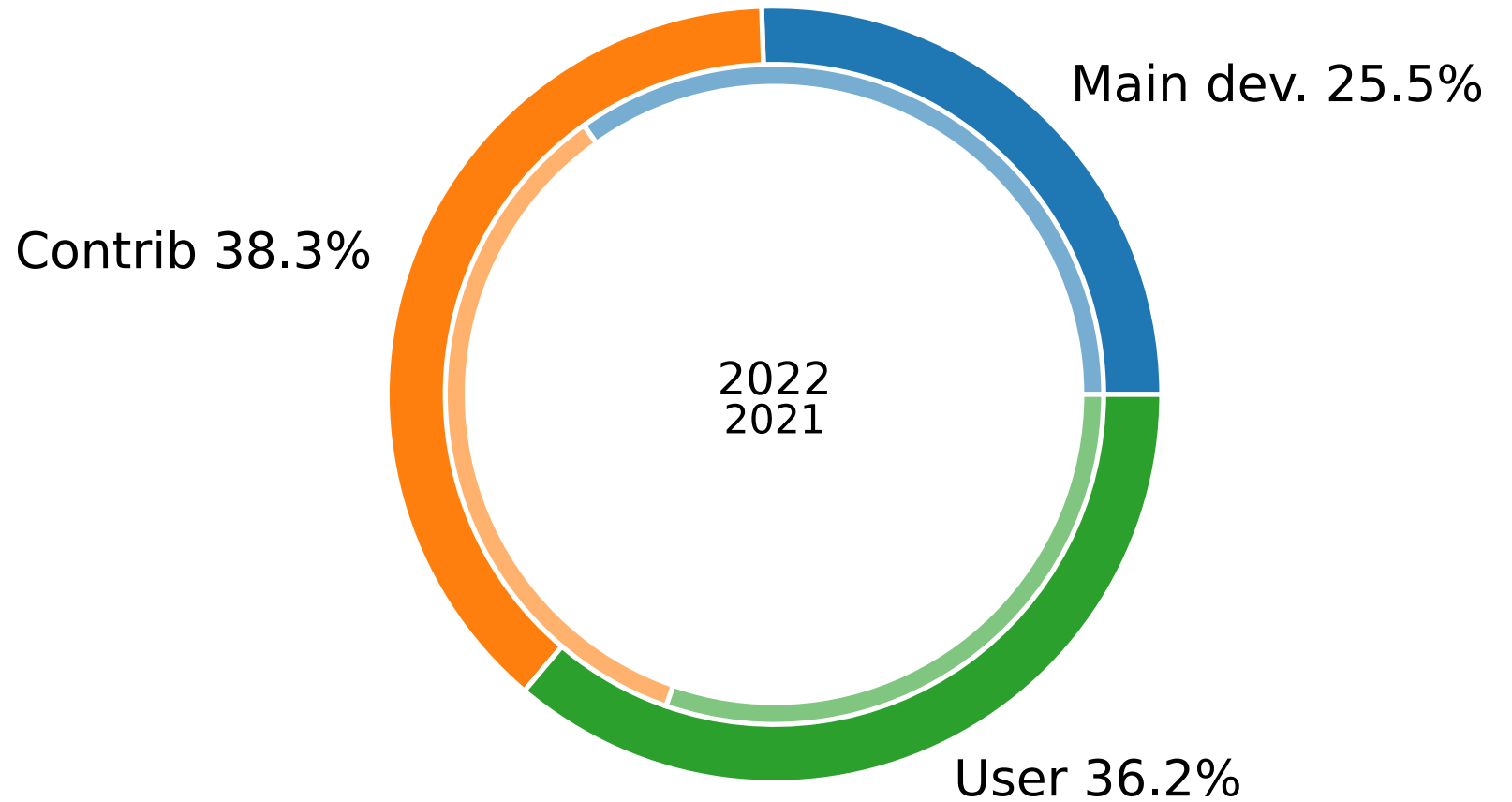
Types of job



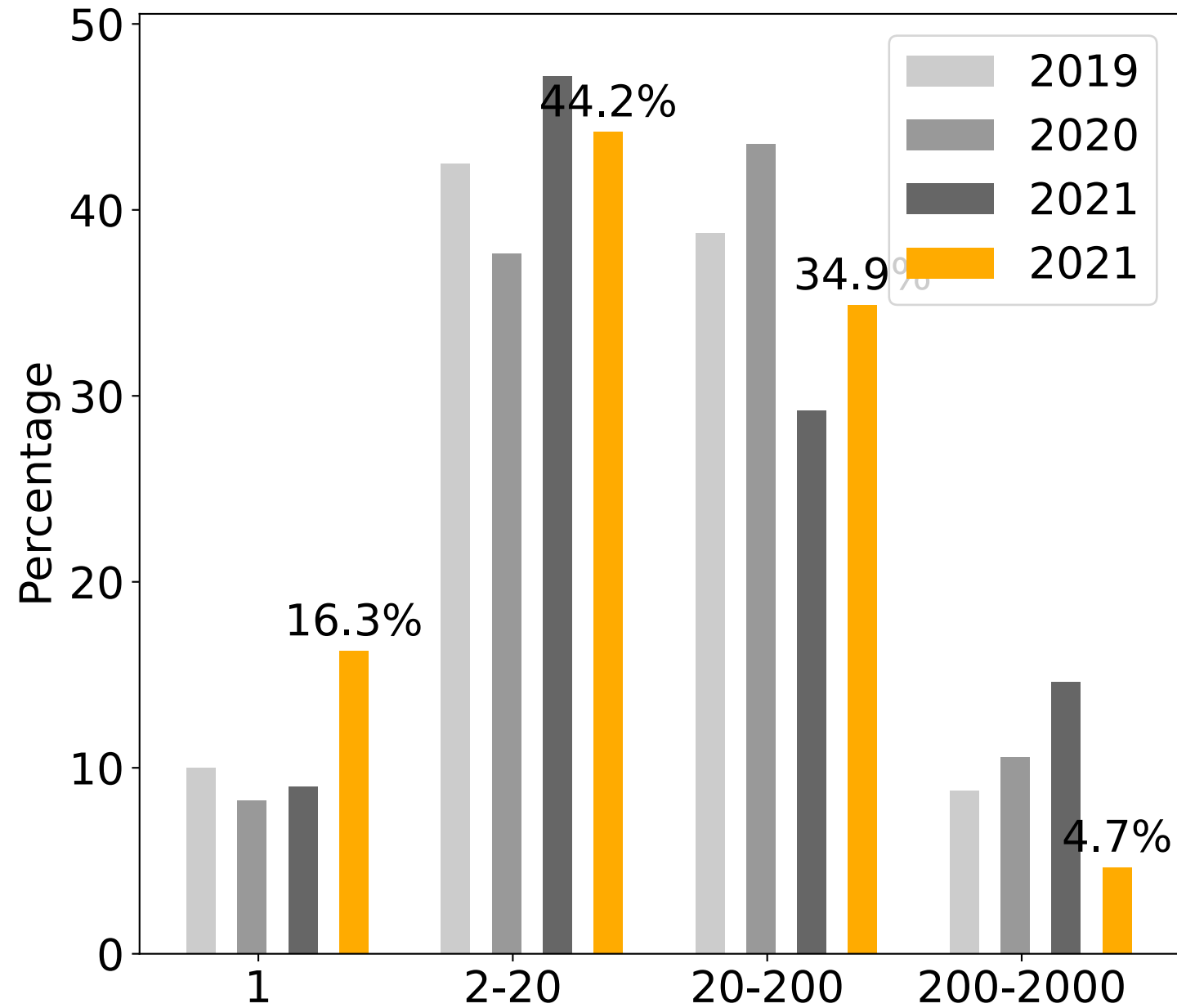
Software used



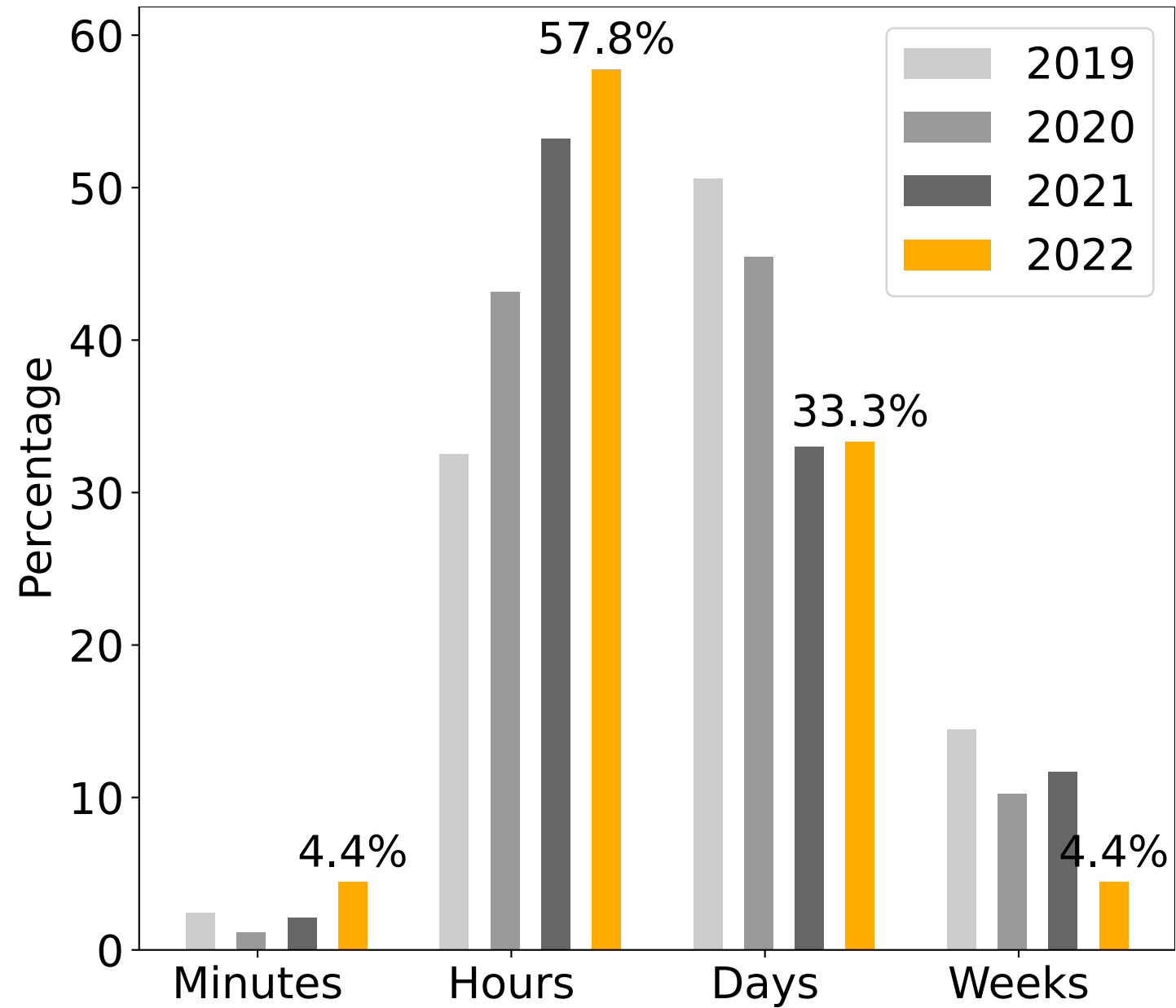
User involvement in software development



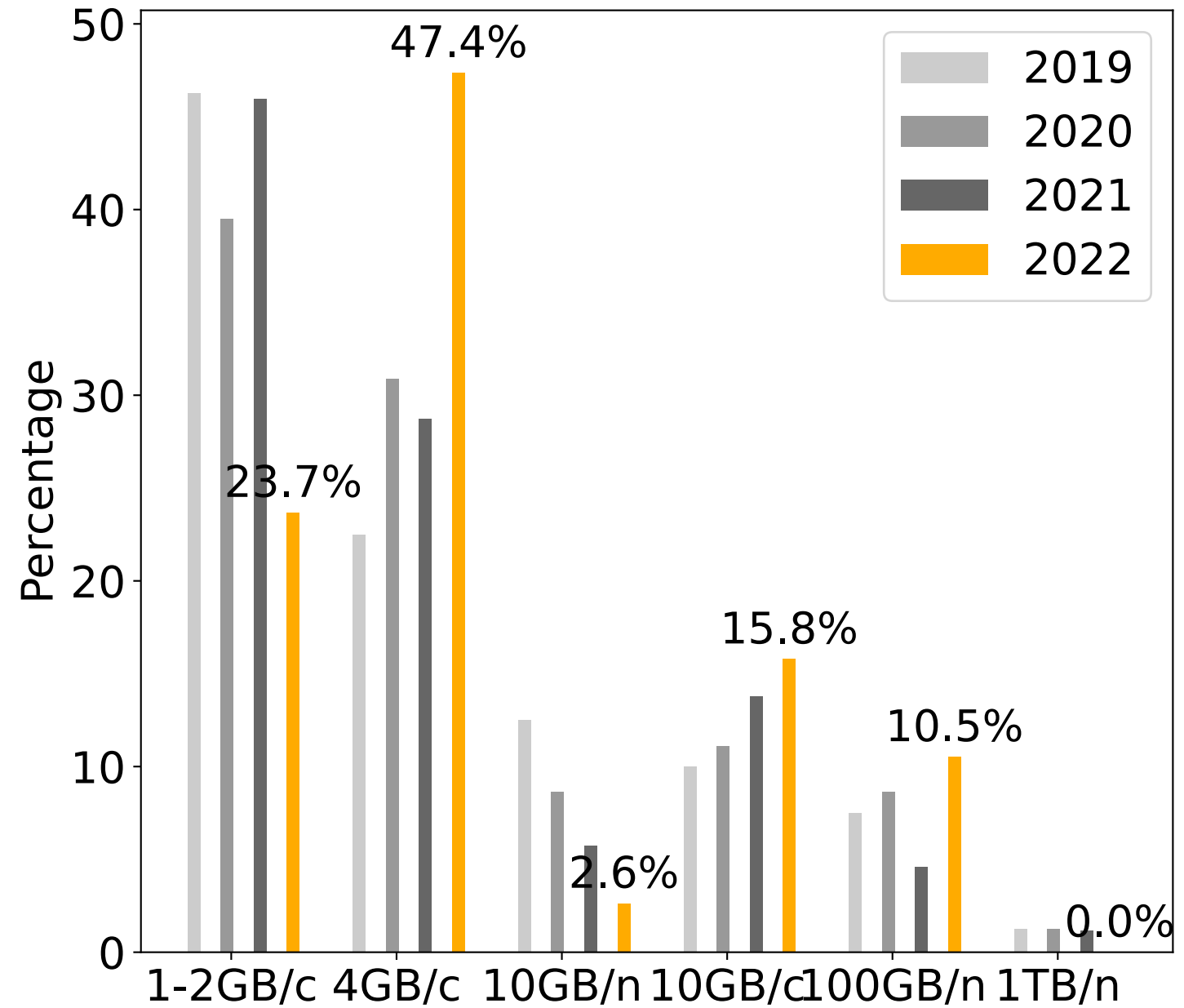
Typical number of cores



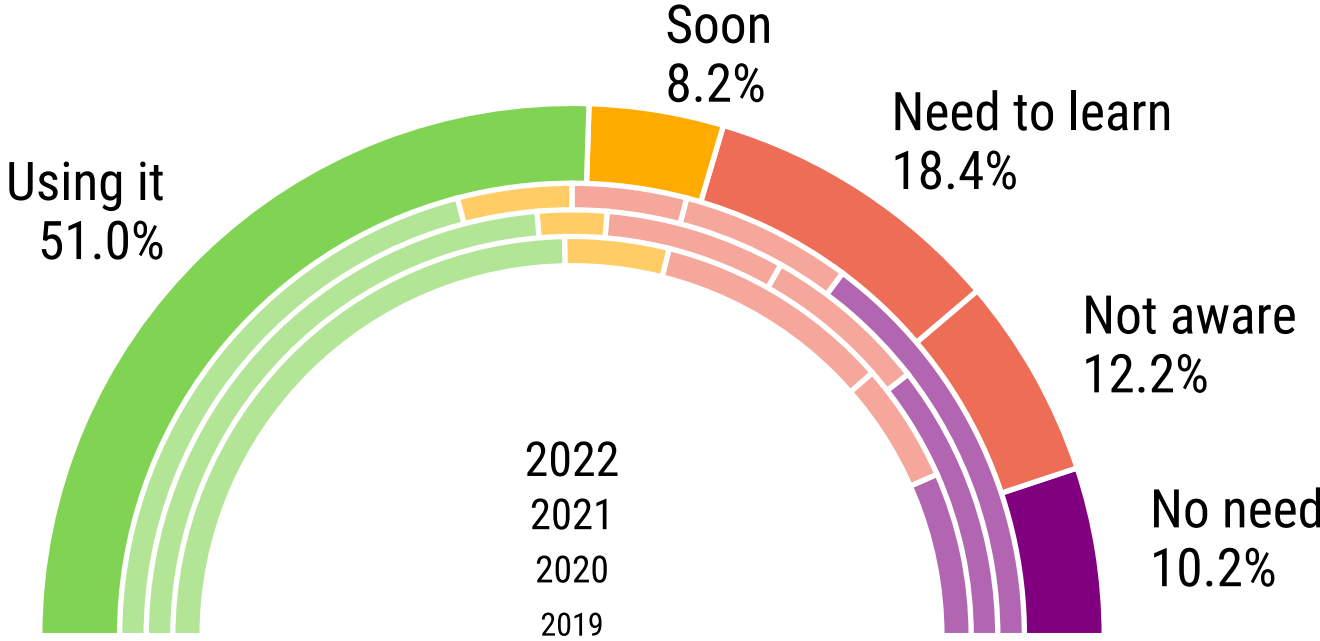
Typical job duration



Typical memory usage



Common storage



Dream job

Happy 

Don't know 

Better user software 

Less waiting time 

More CPUs/RAM 

No times/job limit 

More GPUs 

More disk space 

Overall sentiment

