CÉCIUser Satisfaction Survey 2021



How the survey was conducted



Last 3 weeks of December



3 emails to the mailing list

95 respondents

out of approximately 752 active users in 2021 (693 in 2020)

Who responded to the survey

52 responded for the first time

2020: 91 2019: 85

Affiliation



Same as previous years

What users do

computational chemis hep aquaculture state solid S1CS numeric solvers colloidal chemistry evolution 🔵 tuld mechanics particle physics image processing ocear climatology biophysics materials science fluvial hydraulics medical physics statistical physics ysics^{meteorology} phys astroph civil engineering statistics mathematics atomic physics glaciology electr

What users use



How users found out about CÉCI



How easy was it to create an account

Easy

for 85% of the respondents

2018: 88% 2019: 88% 2020: 88% How easy was it to connect with SSH

Easy

for 80% of the respondents

2018: 70% 2019: 78% 2020: 75% How easy was it to find help

> 2018: 75% 2019: 83% 2020: 65%

Easy

for 79% of the respondents

About the training sessions

45% attended

at least one session in the past

85% know

about the CISM/CÉCI training sessions Would you recommend the training sessions?



Most important piece of hardware



GPUs on the rise

Types of job



Software used



User involvement in software development



Typical number of cores



Typical job duration



Typical memory usage



Common storage



Dream job

Нарру
Don't know
Better user software
Faster CPUs
Less waiting time
More CPUs
No time limit
More GPUs
More disk space

Overall sentiment

